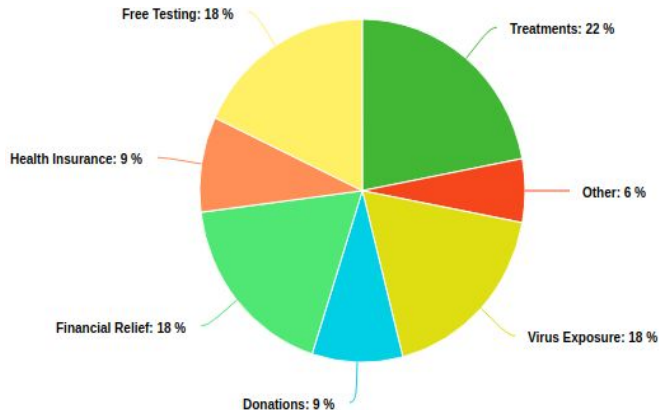


# Cybersecurity Tips When Working From Home - Covid Robo Calls

## YOUR AWARENESS IS THE BEST DEFENSE

A recent survey showed that 20% of participants received at least one Covid-related call or text. By exploiting fear and soliciting trust, scammers will use topics such as “free testing” or ask for donations in order to separate you from your hard earned money. The tips to the right will help fight these robocalls.

### COVID ROBOCALL TOPICS



For additional advice or to learn more contact us: [info@guardsight.com](mailto:info@guardsight.com)

## 01 DON'T ENGAGE

If you answered a robocall, hang up. Calling back for any reason may only invite more calls. The same thing can happen if the message invites you to press a number to stop future calls.

## 02 REQUIRE CALLER INPUT

Set up call-blocking technology to greet callers with a message requiring them to enter a number before the call can proceed.

## 03 HANG UP

You really won't hurt the caller's feelings if you do. The system will just dial another potential victim.

## 04 BLOCK ANONYMOUS CALLS

Some phone companies offer call-blocking to automatically reject anonymous calls.

## 05 DON'T ANSWER

Don't answer a call from anyone you don't recognize. Use voicemail to screen the call.

## 06 NEVER SEND MONEY

No federal, state, or local government agency will ask for money over the phone.