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1) Explain what is IMAP (Internet Message Access Protocol)? IMAP means Internet Message Access Protocol; it is a standard protocol for using e-mail service from your local server.. 2) Explain what is POP3 protocol? POP3 means Post Office Protocol 3 is a protocol that offers a simple way for users to use mailboxes and download messages to their computers.

Top 16 Microsoft Outlook Interview Questions & Answers

10+ basic Microsoft Outlook support issues. By Susan Harkins in 10 Things , in Software on December 22, 2008, 3:55 AM PST Outlook offers a number of benefits, but it tends to throw the occasional ...

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How to Fix Outlook Issues Help Desk Training

Microsoft Outlook - Frequently Asked Questions Setup and Licensing 1. I installed the trial version and [Feature] is greyed out! Did you activate the product? (Help menu) 2. I bought the Office Home and Student Edition, how do I get Outlook installed? Outlook isn't part of the Home and Student Edition suite anymore - it's been replaced with ...

Questions and Answers about Microsoft ... - Office For Lawyers

Outlook stores each user's folders, messages, forms, and files in a special file known as a Personal Folder file. You can save, copy, and even move a Personal Folder (.pst) file, although you shouldn't move it unless you have a specific reason for doing so and know what you're doing.

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Interview guestion for Outlook - Microsoft Community

Welcome to Top 20 Desktop Support Interview Questions and Answers Article. In this article we will go over some of the most commonly asked questions during an Interview for Desktop Support Positions in IT. Answers are simplified for easier understanding and in random orders.

Top 20 Desktop Support Interview Questions and Answers ...

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When experiencing issues with MS Outlook, here are a few basic troubleshooting steps you can do: Check the user's internet connectivity - is he/she connected to the internet? Check if MS Outlook is in 'Work Offline' mode under the 'File' menu. Check if the user is able to send/receive emails in 'webmail' mode.* If using...

Basic MS Outlook Troubleshooting | TechNation (India ...

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Top 50 Desktop Support Interview Questions & Answers

No matter which Outlook issues you run into, the tips and expert advice below offer plenty of helpful information to make sure that email is always up, your users are happy and that your job isn't more difficult than it has to be.. Outlook user issues. Repairing the three most common problems that annoy Outlook 2010 users Believe it or not, Microsoft Outlook 2010 is far from perfect.

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