CS668: Practical Cybersecurity for Cybersecurity Practitioners

Assignment-4

Group - 1

Name	Roll No	Contributed
Bikash Saha (Group Lead)	231110610	<u>~</u>
Ashutosh Agrawal	210219	✓
Sandeep Nitharwal	210921	<u> </u>
Lt Cdr Sunil Kumar	231110025	<u> </u>
NIKHIL MEENA	210667	~
SUSOVAN PATRA	22111061	<u> </u>

To conduct a cyber resilience review for the Grameena Vikas Bank, we follow the guidelines outlined in CERT-RMM. The answers to the given questions are discussed below:

For this task, we review the detailed description given, make necessary assumptions about typical functions, and find possible vulnerabilities in this rural bank. The assumptions are stated below, along with a detailed description.

Below are some critical details of the Grameena Vikas Bank:

No.	Given Detail	Description
G1	Depreciated Operating System	Server are running on Linux (Ubuntu 18.04), which is depreciated according to official notification ^{1,2}
G2	Use of Windows 11 21h2 10.0.22000.739 on ARM64	30 machines are running Win11 on given setup which is susceptible to several vulnerabilities ^{3,4}
G3	Use of Windows 10 1903 on X86	20 machines are running Win10 on given setup, which is susceptible to several vulnerabilities ^{5,6,7}
G4	HTTP server	HTTP server is running which facilitates communication in plain text rather than encrypted
G5	Use of FortiGate 6500F network firewall	This firewall us susceptible to heap-based buffer overflow vulnerability ^{8,9}

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https://nvd.nist.gov/products/cpe/search/results?namingFormat=2.3&orderBy=2.3&keyword=cpe%3A2.3%3Ao%3Amicrosoft%3Awindows_11_21h2%3A10.0.22000.739&status=FINAL

https://nvd.nist.gov/vuln/search/results?adv_search=true&isCpeNameSearch=true&query=cpe%3A2.3%3Ao%3Amicrosoft%3Awindows_11_21h2%3A10.0.22000.739%3A*%3A*%3A*%3A*%3A*%3A*%3Aarm64%3A*

https://www.cvedetails.com/vulnerability-list/vendor_id-26/product_id-32238/version_id-640739/Microsoft-Windows-10-1903.html

https://nvd.nist.gov/vuln/search/results?adv_search=true&isCpeNameSearch=true&query=cpe%3A2.3%3Ah%3Afortinet%3Afortigate-6500f%3A-%3A*%3A*%3A*%3A*%3A*%3A*

°CVE-2022-42475: https://nvd.nist.gov/vuln/detail/CVE-2022-42475

¹ https://ubuntu.com/blog/18-04-end-of-standard-support

² https://computing.cs.cmu.edu/news/2022/eol-ubuntu-1804

Assumptions:

No	Assumption	Description
A1	Digital and Mobile Banking Services	The bank offers online and mobile banking services to its customers, including account management, funds transfer, withdrawals and loans. The interface of these platforms may not consider security measures while development.
A2	Internet Connectivity	The bank's operations are heavily reliant on internet connectivity for both internal operations and customer-facing services.
А3	Limited Resources	As a small rural bank, Grameena Vikas Bank has limited resources dedicated to cybersecurity, impacting its ability to implement sophisticated security measures. All of its machine and server might be at same place and no backup server might be present
A4	Employee Training	The bank's staff are not highly trained in cybersecurity best practices, which increases the risk of falling to social engineering and other attacks which involve humans as an attack vector.
A5	Physical Security	Being in a rural area, the physical security measures might be less stringent than those in urban settings, assuming a lower crime rate but potentially overlooking targeted attacks.
A6	Employee Access to Sensitive Information	Employees have access to customer financial information and transaction processing systems.
A7	Customer Base	Customers are primarily from rural areas and might lack awareness about cybersecurity, making them more susceptible to phishing attacks and fraud.
A8	Third-Party Dependencies	Reliance on third-party vendors for critical banking applications, which may introduce risks if these parties are not properly vetted or if their security measures are inadequate.

		Bank does not have any cybersecurity-specific
		team or department for regular assessment.
A9	Absence of Cybersecurity	Also, given the limited resources, the bank
A9	Department	cannot hire third parties to do assessments. The
		bank may have misconfigured the firewall and
		threat susceptible server setups.
A10	Enamented Communication	Data in transit is encrypted using cryptographic
AIU	Encrypted Communication	protocols.
A11	Pagirup and Dagayawy Salutions	Bank has backup servers and recovery solution
AII	Backup and Recovery Solutions	to aid in the situation of cyber hazards.
		Antivirus softwares are in place to provide first
A12	Antivirus Software and Patch	layer of security.
AIZ	Management	Patches are managed appropriately for third
		party softwares.
	Audit Daview and Compliance	Regular audit and reviews are performed to
A13	Audit, Review and Compliance	assess security posture of the bank.
	management	Bank has complied standards.

I. First thing you need to determine is the scope of the CRR. What business processes are critical for the bank? List the business processes or services that are critical enough that merit a CRR assessment?

Ans: To effectively conduct a Cyber Resilience Review (CRR) for Grameena Vikas Bank, it is crucial to establish a well-defined scope and identify key business processes critical to the bank's operations. This approach ensures a focused assessment, enhancing the bank's ability to safeguard against cybersecurity threats and maintain operational integrity. Below is a table that outlines the scope of the CRR and the critical business processes that aid in systematically enhancing the bank's cyber resilience.

Scope and Critical Business Processes for CRR Assessment

Scope	Critical	Description and	Key Services for	Potential Risks and
of CRR	Business Process	Importance	CRR Assessment	Why CRR is Needed
Transa	Transaction	Manages all customer	Processing	Fraud, Data
ction	Processing	transactions, a	Deposits,	Breaches,
Manag	System	fundamental operation	Withdrawals,	Operational
ement		for the bank's daily	and Transfers:	Disruptions:
		functioning and	Ensures these	Critical to review to
		essential for	foundational	prevent financial
		maintaining financial	activities are	losses and ensure
		fluidity and customer	secure and	transactional
		trust.	efficient.	integrity.
Access	Customer	Secures login	Account	Identity Theft,
and	Authenticati	processes and	Logins,	Phishing, Account
Securit	on and	manages account	Authentication	Hijacking:
У	Account	access, crucial for	Protocols:	Essential to assess
	Managemen	protecting customers	Critical to keep	to strengthen
	t	from identity theft and	these	defenses against
		unauthorized access.	processes	access breaches.
			resilient against	
			evolving	
			cybersecurity	
Core	Core	Involves the software	threats. Data Integrity	Internal/External
Operati	Banking	and databases that	and	Breaches, System
ons	Services	handle the bank's	Transaction	Failures: Review
0113	OCI VIOCS	primary operations,	Records:	needed to protect
		ensuring that financial	Ensures that	the heart of
		transactions and	the core	banking operations
		customer data are	operations are	from sophisticated
		managed accurately	robust and	cyber-attacks and
		and reliably.	resistant to	failures.
			attacks.	
Digital	Digital and	Provides banking	Online Banking	Cyber-attacks,
Service	Mobile	services via digital	Transactions,	Software
s	Banking	platforms, increasingly	Mobile App	Vulnerabilities,
	Services	important due to	Interactions:	Data Leakage:
		customer demand for	Focuses on	Critical for review
		remote access,	securing these	to secure digital
		significantly impacting	platforms from	channels and
			cyber threats.	

		customer service and		protect against
		operational efficiency.		data breaches.
Infrastr	Network	Supports critical IT	Service	Network
ucture	Infrastructu	infrastructure for	Connectivity,	Disruptions,
	re and	internal operations and	Branch	DDoS Attacks,
	Internet	customer-facing	Communicatio	Unauthorized
	Connectivit	services, essential for	n : Ensures	Access:
	у	the seamless	reliable and	Assessment
		functioning of banking	secure	necessary to
		services.	communication	safeguard
			across all bank	infrastructure from
			operations.	disruptions and
				unauthorized
				intrusions.
Securit	Physical	Includes both physical	CCTV, Secure	Physical
У	and	security systems and	Access,	Breaches, Cyber
Measur	Cybersecuri	cybersecurity tools to	Firewalls, Anti-	Intrusions, Data
es	ty Measures	protect the bank's	Virus Systems:	Loss : Reviewing
		assets and data,	Focus on	these measures is
		essential for overall	maintaining	crucial to detect
		security.	robust security	vulnerabilities and
			layers to	enhance security
			prevent	protocols.
			breaches.	
Compli	Compliance	Ensures the bank	Compliance	Non-compliance
ance	and Risk	adheres to legal and	Audits, Risk	Penalties,
and	Managemen	regulatory	Assessments,	Operational
Risk	t	requirements and	Mitigation	Disruptions : CRR
Control		manages internal and	Strategies:	is needed to
		external risks	Aims to	minimize legal
		effectively, crucial for	continuously	risks and optimize
		legal compliance and	adapt and	risk management
		operational integrity.	improve	practices.
			compliance	
			and risk	
			handling.	

The above table describes each critical business process, explains the importance and essential services involved, details the potential risks, and justifies why a CRR is particularly necessary for each area. This helps understand the scope and depth of the CRR, guiding the bank in prioritizing regions that require focused attention to enhance cyber resilience.

II. What are the critical assets in the organization? What would you ask the person in charge of asset inventory regarding the maturity level of their asset management process?

Ans: For this bank, safeguarding critical assets is paramount to maintaining operational integrity and regulatory compliance. These assets, ranging from financial data to physical and technological resources, form the backbone of the bank's daily operations and security strategies. Identifying and prioritizing these assets helps implement focused protective measures and maintain continuous service delivery. Below is a detailed table categorizing the critical assets essential for the robust functioning of the bank.

Critical Assets in Grameena Vikas Bank

Asset Category	Critical Asset	Description	Importance
	Database Servers	Linux-based servers hosting core banking databases.	Central to banking operations, holding critical financial data.
Physical	Network Infrastructure Components	Includes the FortiGate 6500F firewall, routers, and switches.	Essential for secure and reliable data flow within and outside the bank.
Assets (Technol ogy)	ets Chnol Banking Terminals	30 Windows 11 and 20 Windows 10 machines used by employees.	Primary interfaces for employees, critical for daily banking operations.
	Physical Security Systems	CCTV systems and biometric access controls.	Provide security to the physical premises, monitor for unauthorized access.
Digital Assets	Core Banking Software	Software platform managing all major banking functions.	Backbone of banking operations, handling customer accounts and backend data processing.
(Technol ogy)	Customer Data and Privacy Information	Includes personal data, account details, transaction history.	Highly sensitive, requiring strict security to maintain privacy and comply with laws.

	Internet- Facing Services	Official website, online banking portals, and mobile apps.	Critical for customer interaction and service delivery, vulnerable to cyberattacks.
	Software and Data Integrity	Integrity and correctness of software applications and data.	Ensures smooth operation and reliable financial transactions.
Intangibl e Assets	Brand Reputation and Trust	Public perception of the bank as secure and reliable.	Key to customer confidence and competitive advantage.
(Process)	Regulatory Compliance	Adherence to financial and data protection regulations.	Mandatory for legal operation, avoiding penalties, and maintaining operational integrity.
People (People)	Cybersecurit y Team and IT Staff	Employees responsible for managing and securing IT systems.	Crucial for implementing, maintaining, and improving the security measures and technologies.
	Employee Training and Awareness	Training programs and awareness initiatives for all bank staff.	Key to ensuring that all employees understand their role in safeguarding bank assets and preventing breaches.
Management and Leadership		Leadership roles that define security policies and procedures.	Important for strategic decision-making and prioritizing cybersecurity investments and practices.

To thoroughly assess the maturity of the asset management process, it is essential to ask targeted questions to the person responsible for asset inventory. These questions are designed to evaluate the asset management system's completeness, effectiveness, and integration within the bank's broader operational framework. The following table lists the key questions that will help us understand the robustness of the bank's asset management practices to ensure that critical assets are well-managed and protected.

Questions to Assess Asset Management Maturity

Area of Focus	Questions to Ask	Purpose of Evaluation
Inventory	Are there automated systems in	To evaluate the use of technology in
Completen	place for asset tracking, and how	maintaining an up-to-date and
ess		accurate asset inventory.

	are they integrated with other IT	
	management systems?	
	How frequently is the asset inventory updated, and what mechanisms are in	To assess the effectiveness and reliability of the inventory management
	place to ensure its accuracy and completeness?	process.
Asset	How are assets classified	To understand the criteria and
Classificatio	according to their criticality and	process for prioritizing assets,
n	sensitivity? What criteria are used	which impacts how security
	for this classification?	resources are allocated.
	How do you ensure that critical	To determine if there's a structured
	assets receive the highest level of	approach to asset protection based
	protection and regular reviews?	on risk and criticality.
Risk	How is the asset inventory	To understand the role of asset
Manageme	integrated with the organization's	management in overall risk
nt	broader risk management	mitigation strategies.
	framework?	
	How frequently are risk	To evaluate proactive measures
	assessments conducted on critical	taken to identify and mitigate risks
	assets, and how do these	associated with critical assets.
	assessments influence security	
	practices?	
Security	What security controls are	To identify specific security
Measures	associated with high-risk or critical	controls implemented to protect
Measures and	<u> </u>	controls implemented to protect high-risk assets and evaluate their
Measures	associated with high-risk or critical assets?	controls implemented to protect high-risk assets and evaluate their effectiveness.
Measures and	associated with high-risk or critical assets? How do you ensure these controls	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational
Measures and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of
Measures and Controls	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained?	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time.
Measures and Controls Complianc	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management
Measures and Controls Complianc e and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and
Measures and Controls Complianc	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing
Measures and Controls Complianc e and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements?	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks.
Measures and Controls Complianc e and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and
Measures and Controls Complianc e and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance
Measures and Controls Complianc e and Regulation	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards?	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes.
Measures and Controls Complianc e and Regulation	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and
Measures and Controls Complianc e and Regulation Documentat ion and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained for asset management, and how is	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and security of documentation, which is
Measures and Controls Complianc e and Regulation	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and security of documentation, which is crucial for audits and historical
Measures and Controls Complianc e and Regulation Documentat ion and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained for asset management, and how is this information secured?	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and security of documentation, which is crucial for audits and historical analysis.
Measures and Controls Complianc e and Regulation Documentat ion and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained for asset management, and how is this information secured? Who has access to this	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and security of documentation, which is crucial for audits and historical analysis. To assess control measures in
Measures and Controls Complianc e and Regulation Documentat ion and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained for asset management, and how is this information secured? Who has access to this documentation, and how is this	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and security of documentation, which is crucial for audits and historical analysis. To assess control measures in place for sensitive asset
Measures and Controls Complianc e and Regulation Documentat ion and	associated with high-risk or critical assets? How do you ensure these controls are effectively implemented and maintained? How does the asset management process ensure compliance with relevant regulatory requirements? Are there regular audits or reviews to verify compliance with these standards? What documentation is maintained for asset management, and how is this information secured? Who has access to this	controls implemented to protect high-risk assets and evaluate their effectiveness. To assess the operational effectiveness and maintenance of security controls over time. To confirm that asset management practices align with legal and regulatory frameworks, minimizing compliance risks. To gauge the thoroughness and frequency of compliance verification processes. To check for the availability and security of documentation, which is crucial for audits and historical analysis. To assess control measures in

Training	What training do staff receive	To assess the level of knowledge	
and	regarding asset management and competency in asset		
Awareness	responsibilities? management among staff.		
	How is awareness about the	To understand how ongoing	
	importance of asset management	awareness and importance of asset	
	maintained across the	management are promoted within	
	organization?	the bank.	
Incident	What processes are in place for To understand the readiness an		
Response	responding to security incidents	nding to security incidents procedural steps for addressing	
and Asset	related to asset compromise?	security incidents affecting assets.	
Recovery	How do you manage the recovery or To evaluate the plans and		
	replacement of critical assets in the	capabilities in place for the timely	
	event of a failure or security	recovery or replacement of critical	
	incident?	assets.	

The questions outlined in the table are crucial for understanding the bank's asset management maturity. By addressing these areas, the bank can identify opportunities for enhancement, ensure compliance with regulatory standards, and strengthen its overall cybersecurity posture to safeguard critical assets effectively.

(iii) What are the most likely controls present in the cyber infrastructure of the bank? What would you look for in their control management practices to determine the maturity level of their control management?

Ans: Grameena Vikas Bank employs robust cybersecurity controls to safeguard its operations and sensitive data. These controls are designed to protect against various cyber threats, secure critical information, and ensure the integrity of the bank's IT infrastructure. The table below categorizes and details these essential controls, explaining their roles and importance in maintaining the security of the bank's systems and operations. This structured

overview is crucial for understanding how Grameena Vikas Bank mitigates potential security risks and maintains compliance with regulatory standards.

Cybersecurity Controls in Grameena Vikas Bank

Control Category	Likely Controls	Purpose and Functionality
Network	Firewalls (FortiGate	To monitor and control incoming and outgoing
Security	6500F)	network traffic based on predetermined security
		rules.
	Intrusion Detection	To detect unauthorized access or anomalies in
	Systems (IDS)	network traffic and alert the security team.
Access	Multi-Factor	To enhance security by requiring multiple forms of
Control	Authentication	verification from users when accessing sensitive
	(MFA)	systems.
	Role-Based Access	To limit access to information based on the
	Control (RBAC)	individual user's role within the organization.
Data	Data Encryption	To protect data at rest and in transit, making it
Protection		unreadable without the correct decryption key.
	Backup and	To ensure data continuity by regularly backing up
	Recovery Solutions	data and providing means for data recovery in
		case of loss.
Endpoint	Antivirus/Antimalw	To protect against viruses, malware, and other
Security	are Software	malicious software threats.
	Patch Management	To keep software up to date and secure by
		regularly applying patches and updates to
		eliminate vulnerabilities.
Physical	Biometric Access	To restrict physical access to critical
Security	Controls	infrastructure, using biometric indicators like
		fingerprints.
	Surveillance	To monitor physical premises and deter
	Cameras (CCTV)	unauthorized access or detect intruders.
Complianc	Regular Security	To evaluate the effectiveness of security measures
e and	Audits	and ensure compliance with regulatory
Standards		requirements.
	Compliance	To help manage and maintain records of
	Management	compliance with standards like GDPR, PCI DSS,
	Software	etc.

To thoroughly assess the maturity level of control management practices, evaluating a range of specific elements demonstrating how effectively the bank implements and maintains its cybersecurity controls is crucial. The evaluation should encompass various aspects, from policy documentation to compliance, ensuring a comprehensive

understanding of the bank's ability to safeguard its operations against cyber threats. The table below outlines key evaluation areas and the specific elements within those areas to examine, providing a structured approach to determine the robustness and sophistication of the bank's control management practices.

Evaluating Maturity in Control Management Practices

Aspect of Control Management	What to Look For	Purpose of Evaluation
Policy and Procedure Documentation	Written policies and procedures detailing control management practices.	To ensure there are formal, documented policies guiding the implementation and management of controls.
	Regular updates and reviews of these documents.	To verify that policies and procedures are kept current with evolving threats and technology.
Control	Implementation strategies for various controls (e.g., firewalls, encryption).	To assess the effectiveness and appropriateness of control deployment within the bank's infrastructure.
Implementation	Integration of controls with existing systems and processes.	To determine how well controls are integrated into the organizational workflow and IT systems.
Training and Awareness	Training programs for staff on the importance and usage of controls.	To evaluate the level of awareness and understanding among employees regarding control measures.
	Continuous education on new threats and control updates.	To ensure staff are continually updated on the latest security threats and how controls mitigate these risks.
Monitoring and Review	Regular audits and reviews of control effectiveness.	To check the efficiency and effectiveness of existing controls in real-time operations.
	Incident response testing and adjustments based on findings.	To test how controls perform under simulated breach scenarios and how the system adapts based on these tests.

Compliance and Reporting	Alignment with industry standards and regulatory requirements. Reporting mechanisms for control failures and security incidents.	To confirm that control management practices meet required compliance standards (e.g., GDPR, PCI DSS). To assess the robustness of the bank's reporting system in tracking and documenting security lapses.
Performance Metrics and Monitoring	Tools and technologies used for monitoring control effectiveness. Metrics for measuring response times and effectiveness during	To evaluate the technical capabilities used to monitor and measure the performance of security controls. To assess the responsiveness and effectiveness of the incident
	security incidents.	response plan and control mechanisms.
Testing and	Frequency and methodology of testing (e.g., penetration testing, security audits).	To determine the thoroughness and frequency of proactive security testing and evaluations.
Audits	Insights and actions from recent audit reports.	To understand how audit findings are used to improve security practices and control implementations.
Incident Management	Established and tested incident response plans.	To verify the readiness and efficacy of plans to manage and mitigate security incidents effectively.
and Response	Processes for recovery from security incidents and system restoration.	To evaluate the bank's ability to quickly recover and restore normal operations after a security incident.
Feedback Mechanisms	Internal mechanisms for staff to report issues or suggest improvements.	To assess how well the organization captures and integrates internal feedback for continuous improvement.
	Integration of feedback from external audits into the control management process.	To determine the effectiveness of incorporating external insights into refining control management practices.

This table provides a comprehensive overview of the aspects of the control management practices at Grameena Vikas Bank that need to be examined to assess their maturity. These factors cover everything from the foundational policies and procedures through the implementation and regular review of controls to the integration of advanced technologies

and compliance adherence. Such a thorough evaluation helps determine the bank's control management system's robustness, responsiveness, and effectiveness.

(iv) What would you check in their configuration management practice to determine the maturity level of configuration management?

Ans: To effectively assess the maturity level of configuration management practices, it's essential to review several key areas that reflect their thoroughness, security, and efficiency. A structured evaluation of these areas ensures that the bank's IT configurations align with best practices, support security measures, and facilitate smooth operational continuity. The following table outlines specific elements to examine across various aspects of configuration management, providing a clear framework for a comprehensive maturity assessment.

Evaluating Maturity in Configuration Management Practices

Aspect of Configuration Management	What to Check	Purpose of Evaluation
Standardization	Whether there are standardized configuration baselines for all hardware and software.	To ensure that all systems are configured according to industry best practices and internal standards to minimize risks.
Change Management	Procedures for making changes to system configurations, including approval processes.	To verify that all changes are controlled and documented, reducing the risk of unauthorized changes that could introduce security vulnerabilities.
Automation	Use of automation tools to manage configurations and ensure consistency.	To assess the extent to which the bank reduces human error and enhances efficiency in configuration management.
Version Control	Systems in place for version control of configuration changes.	To check that all changes are tracked over time, allowing for rollback if necessary and understanding the evolution of the configuration landscape.

	Regular checks to	To confirm that configurations remain
Compliance	ensure configurations	in compliance with regulatory
Monitoring	comply with security	requirements and best security
	policies and standards.	practices over time.
	Security measures	
	integrated into	To evaluate how security is embedded
Security Features	configuration	in configuration practices to protect
	management, such as	data and maintain system integrity.
	encryption.	, , ,
	Frequency and	To determine how the roughly and
	methodology of audits	To determine how thoroughly and
Audit and Review	to assess configuration	frequently the configuration settings are audited to ensure ongoing
	settings and	
	compliance.	compliance and security.
	Quality and	To ensure there is clear, detailed, and
	accessibility of	easily accessible documentation that
Documentation	documentation for	supports the configuration
	configuration	management process and training.
	management practices.	management process and training.
	Training programs	To evaluate if staff are adequately
Training and	available for staff	trained to manage configurations
Awareness	involved in	securely and respond to related issues
7	configuration	effectively.
	management.	-
	Integration of	To check if configuration management
Incident Response	configuration	is considered during incident response
Integration	management in the	to quickly mitigate risks and restore
	incident response plan.	services.
	Regular testing and	To ensure that backup configurations
	updating of backup	are always current and effective,
Disaster Recovery	configurations.	enhancing the ability to restore
and Backup		systems quickly after an incident.
Configurations	Inclusion of	To verify that configuration restoration
	configuration	is an integral part of disaster recovery,
	restoration in disaster	ensuring continuity and resilience in
	recovery plans.	crisis situations.

This table provides a comprehensive approach to evaluate the maturity of configuration management at Grameena Vikas Bank. Each aspect focuses on ensuring that configuration practices are robust, secure, and capable of effectively supporting the organization's overall cybersecurity posture.

(v) What would you check in their service continuity management practices to determine the maturity level of service continuity management?

Ans: To thoroughly assess the maturity level of service continuity management practices at Grameena Vikas Bank, it is crucial to scrutinize several key areas. These areas provide insight into how well-prepared the bank is to handle disruptions and recover operations efficiently. Understanding these elements will help determine the bank's continuity strategies' robustness and alignment with best practices. The following table offers a structured approach detailing specific areas and elements to examine, ensuring a comprehensive evaluation of the bank's preparedness to sustain services during unforeseen events.

Evaluating Maturity in Service Continuity Management Practices

Aspect of Service	What to Check	Purpose of Evaluation
Continuity		
Management		
Business	Existence, accessibility, and	To ensure the BCP is formalized,
Continuity Plan	comprehensiveness of the BCP.	readily available, and covers all
(BCP)		critical functions and resources.
Disaster	Specificity of recovery strategies	To verify that the DRP includes
Recovery Plan	for IT systems and data, and	detailed and applicable
(DRP)	alignment with business needs.	recovery strategies that match
		the bank's operational
		requirements.
Plan Testing and	Frequency and effectiveness of	To assess how regularly and
Updates	BCP/DRP testing; regularity of	effectively the plans are tested
	updates and revisions.	and kept up-to-date with
		organizational needs.
Employee	Training programs and	To evaluate the extent and
Training and	awareness initiatives related to	effectiveness of training and
Awareness	continuity roles and procedures.	ongoing awareness programs
		for staff.
Incident	Existence of a dedicated team,	To check the preparedness and
Response Team	team training, and readiness.	specific training of the incident
		response team for managing
		disruptions.

Communication	Internal and external	To ensure all stakeholders are
Plans	communication strategies	effectively informed during a
	during disruptions.	crisis, maintaining trust and
		operational integrity.
Resource	Availability of backup and	To confirm the availability of
Availability	financial resources to support	critical resources like
	recovery and continuity efforts.	alternative sites, hardware, and
		financial means for recovery.
Integration with	Vendor dependencies,	To assess risks associated with
Third Parties	integration of vendor continuity	third-party services and ensure
	plans, and specifics in SLAs.	their continuity plans align with
		the bank's strategies.
Continuous	Mechanisms for feedback and	To ensure the plan evolves
Improvement	continuous improvement in	based on lessons learned and
	continuity practices.	changing organizational needs.
Audit and Review	Regular audits of the service	To confirm the plan's
	continuity practices and	effectiveness and identify areas
	effectiveness of	for improvement, ensuring it
	implementations.	meets compliance and
		business needs.

The structured assessment provided in the table offers a comprehensive framework to evaluate the maturity of service continuity management practices at Grameena Vikas Bank. By meticulously reviewing these critical areas, the bank can identify strengths and potential areas for improvement in its preparedness strategies. This ensures that Grameena Vikas Bank is ready to handle unexpected disruptions and maintain essential operations effectively, minimizing service impact and preserving customer trust during challenging times.

vi) What would you check in their situational awareness practices to determine the maturity level of situational awareness domain?

To effectively assess the maturity level of situational awareness practices at Grameena Vikas Bank, it is crucial to examine various components that determine how well the bank monitors, understands and responds to changes and threats in its operational environment. This assessment involves reviewing the bank's capabilities in gathering threat intelligence, managing incidents, and maintaining continuous communication, among other key areas. The following table categorizes these components into specific evaluation areas, providing a detailed and structured approach to understanding how prepared the bank is to identify and manage emerging security challenges. This analysis is essential for ensuring that Grameena Vikas Bank remains vigilant and responsive to cybersecurity threats in the dynamic landscape.

Evaluating Maturity in Situational Awareness Practices

Aspect of Situational Awareness	What to Check	Purpose of Evaluation
Threat Intelligence Gathering	Diversity and reliability of sources for threat intelligence; Timeliness of integration.	To assess the scope and speed at which new intelligence is integrated into security measures, ensuring rapid response to emerging threats.
Security Information and Event Management (SIEM)	Integration across networks and critical assets; Real- time monitoring capabilities.	To verify the extent of SIEM integration and its capability for immediate analysis of alerts, ensuring comprehensive coverage and swift action.
Regular Security Assessments	Frequency and comprehensiveness; Adaptiveness to new threats and changes.	To determine how frequently and thoroughly security landscapes are reviewed and how quickly the bank adapts its assessments to new information.
Employee Training and Drills	Regularity and content of cybersecurity training; Frequency and effectiveness of drills.	To evaluate the thoroughness and impact of training and simulated threat scenario drills on employee preparedness and responsiveness.
Communication of Threat Information	Effectiveness of internal communication channels; Clarity and actionability of information.	To ensure that threat information is communicated effectively within the organization, allowing timely and appropriate responses.

Incident Response and Escalation Procedures	Detail and existence of response plans; Escalation processes.	To check the readiness and detailed planning for different types of security incidents and the effectiveness of escalation procedures.
Collaboration with External Entities	Engagement with industry groups; Partnerships with security firms.	To assess the level and effectiveness of external collaborations that enhance the bank's security capabilities and situational awareness.
Feedback and Improvement Mechanisms	Presence of internal and external feedback loops; Continuous improvement practices.	To determine how feedback is utilized to refine situational awareness and response strategies, fostering a culture of continuous improvement.

The assessment in the table offers a comprehensive framework to evaluate the maturity of situational awareness practices at Grameena Vikas Bank. By systematically reviewing these critical areas, the bank can identify areas of strength and opportunities for improvement, ensuring that it is fully equipped to detect and respond to potential security threats proactively. This thorough evaluation is crucial for maintaining the bank's resilience, safeguarding its assets, and upholding the trust of its customers in an ever-evolving threat landscape.