



# Ruslan Biktagirov

## Business (system) analyst

### My Contacts

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### Hard Skills

- Business process discovery
- BPMN, UML
- Rest API, Swagger, Curl, Postman
- System design
- SQL
- Python (basics: pet-projects level)
- Data analysis
- Power BI
- Amplitude, Google Analytics

### Soft Skills

- Critical thinking
- Facilitation
- Teamwork
- English - C1

### Education Background

- Kazan (State) Federal University
  - *Masters in Finance* - completed in 2016
  - *Masters in Economics* - completed in 2014
- State University of New York - business management program
- *English to Russian translator* - in 2014
- Online courses
  - *SQL, Python, Power BI*
  - *Business analysis*
  - *Documenting API*
  - *Digital marketing courses*
  - *Git and GitHub*
  - *Swagger*

Completed in 2021-2022

### About Me

I am a business analyst working in software development in Fintech company. I also have some work experience in banking and finance. I am currently located in Kazakhstan and looking for remote work or a relocation opportunity.

### Professional Experience

Bistrodengi | Business Analyst  
2021 – 2022

Key responsibilities:

- Collecting requirements for BI analytics system, electronic documents management system, credit pipeline system, legal and soft collection system
- Business process discovery and suggesting improvements
- Strategic analysis of the business
- Creating system documentation for legacy systems
- Review of Software requirements specifications
- Software benchmarking analysis
- Foreign markets analysis
- Writing technical documentations for legacy systems
- Facilitating across multiple teams
- Facilitating Product owner with creating roadmaps and overseeing delivery process

AK BARS BANK | Internal auditor  
2014 – 2021

Key responsibilities:

- Business process discovery
- Offering improvements to business processes and IT systems
- Data analysis to find out inefficiencies
- Analysing the functional performance of IT systems and offering solutions to the problems
- Creating business requirements for dashboards

JSC Radiopribor | Financial accountant  
2013 – 2014

Key responsibilities:

- Creating financial reporting

### Types of systems I am familiar with:

CRM, BI, Web and mobile apps, relational databases, monitoring (Grafana), analytics, scoring systems, banking software (billing), Electronic documents management system, credit pipelines

### Achievements

2014 – 2021 Initiated and facilitated implementation of various IT solutions, which helped to mitigate risks and to improve efficiency

2021 – 2022 Facilitated in building seven IT systems