Ref: ECK2024064983 -01 -01

May 31, 2024

## MR. BILAL EJAZ

MANAGER-STAFF BENEFITS ADMIN & HR

JS BANK LTD

1ST FLOOR SHAHEEN COMMERCIAL COMPLEX

DR. ZIAUDDIN AHMED ROAD

**KARACHI** 

Office Phone 111-572-265

Ref: Claim of SAIRA WIFE of BILAWAL ALI

Policy Number: EM/13-000014-11

Cert Id: 17114-1

Plan: C

EMP ID: 15220

Dear Mr. Ejaz,

Thank you for sending the documents relating to the above claim but regretfully we are unable to process it in the absence of the following:

\* Proper original final itemized bill with breakup on hospital's letterhead, duly signed & stamped by the authorized signatory against Rs. 55,000.

Please send the required documents at your earliest so that we may process your claim.

If you have any queries in this regard, please feel free to contact our customer services department at 111-HELP-00 (111-4357-00) or email us at Customerrelations@efulife.com.

Yours Truly,

## **CLAIMS MANAGEMENT**

## **Instructions for sending required documents**

- 1. Please ensure complete documents are provided.
- 2. Attach a copy of this letter along with the documents
- 3. Do NOT attach a new claim form
- 4. In the event, the aggregate of payment receipts/bills exceeds the claimed amount, the claimed amount may be considered for payment.