

## **PRIVACY POLICY**

### **Our obligations**

Elion nekretnine – Elion Solar d.o.o. honours your privacy greatly. Elion nekretnine – Elion Solar d.o.o. has fully implemented the regulation General Data Protection Regulation (GDPR), regulation of the European Union. We would kindly ask you to read the privacy policy in order to find out how we collect, process and store the information you have granted us by using the web site form „contact us“. We collect various types of information, including information that identify you as an individual (personal information). Please find a more detailed explanation below.

### **What kind of information does Elion nekretnine – Elion Solar d.o.o. collect?**

When you are using our web site, we may gather data that you have decided to share with us. For example, you have shared the data with us in the form „Contact us“. We can also collect information related to your access device and the IP address through which you have accessed the web site. For more information about this part, please see the below marked section „Cookies and other tracking technologies“. When you use the above mentioned forms, we collect data directly from you, such as your name, email address, home address and phone number for the purpose of providing you the requested service.

### **How do we use the information gathered?**

When you share your data with us, we may use the gathered information in order to promptly respond to your inquiry, for example inquiry about certain products and services or the „contact us“ forms. We also use data when administering and improving the web site, as well as for the web site analysis for the purpose of monitoring marketing, i.e. popularity of certain parts displayed on the web site. When you use our services, we may use your data in order to:

- Establish the requested communication for the purpose of your demanded request in respect of a certain product. For example, when you send an inquiry via a contact form, Elion nekretnine – Elion Solar d.o.o. collects the obtained personal data to continue communication for the purpose of commercial cooperation.
- Contact you and respond to your entry from the form „contact us“
- When the user visits our web site, and clicks on a specific web page, pieces of anonymous information are gathered, regarding page views of specific sub-pages within our web site (Google Analytics tools).

### **Cooperation with the third party**

We do not rent or sell your personal data to a third party. We do not share any personal data of our users with any third party.

Our employees are not authorised to use the personal data collected for the purpose of cooperation between the users and Elion nekretnine – Elion Solar d.o.o. .

Although not very likely, in case we receive a court order of a competent legislative body, the company Elion nekretnine – Elion Solar d.o.o. will be under the obligation to submit the requested data to the mentioned body. Elion nekretnine – Elion Solar d.o.o. will apply all preventive measures in order to ensure that the competent bodies requesting such data have legitimate reasons to request them.

## **Security and privacy**

Elion nekretnine – Elion Solar d.o.o. safeguards personal data from unauthorised disposal and access. Elion nekretnine – Elion Solar d.o.o. uses organisational, technical and physical security measures in order to protect the collected data.

## **Cookies and other tracking technologies**

The information obtained from these cookies help us understand how our users are using the web site, with the purpose of improving quality of content provided to the users and the user viewing experience. Optional cookies include Google Analytics cookies (which cookies follow page views and analyse web page effectiveness, which are available to Elion nekretnine – Elion Solar d.o.o. as statistical data, free of personalised data of individual users) and social networks cookies (for example, Facebook) which enable the user to share a specific content on social networks through his/her own account.

When you visit the web page for the first time, a written sign will appear, warning you that there are cookies involved and it will request your consent to accept such cookies.

By continuing to view the web page, you accept the use of cookies.

The web page user may always independently regulate (limit or disable) receiving cookies through the settings of his/her web browser. Please note that disabling cookies may affect functionality and your interaction with the web page, and we exclude any liability for any loss of functionality and/or quality of content on the web page in all cases when the user regulates receiving cookies.

Additional information about configuring the browser settings for cookies may be found by clicking the following links:

- find out more about the private browsing mode and cookie settings in Firefox [here](#)
- read more about the anonymous mode and cookie settings in the Google Chrome browser [here](#)

- read about the working mode "InPrivate" and cookies settings in the Internet Explorer browser [here](#)
- see for more information about the mode "Private navigation" and cookies settings in the Safari browser [here](#)

By using these web sites, the presumption will be that the users are familiar with the terms of use and that they accept them, including the provisions regarding personal data processing and protection, as well as the options available in regards of the cookies.

### **What options do I have?**

You may decide not to share the requested data with us. But please bear in mind that certain data are necessary in order to get feedback regarding the products or services you are interested in, as well as in order to reply to your entry in the form „contact us“.

### **Access and update of your personal data**

In order to review or update your personal data, so as to ascertain they are correct, please contact [info@elionsolar.hr](mailto:info@elionsolar.hr). Elion nekretnine – Elion Solar d.o.o. will do anything possible in order to provide you with access to your requested data within 30 days from your request for access, and if necessary, update, change or completely delete your data. If we are unable to comply with your request within 30 days for a particular reason, you will be notified when the access to data will be available to you. Although not very likely, if we are unable to share your requested data with you, you will be notified about the particular reason why we were unable to grant you access as requested.

### **Questions related to this privacy policy notification**

If you have any additional questions or possible objection related to your personal data protection, please contact us at [info@elionsolar.hr](mailto:info@elionsolar.hr). Each inquiry or objection related to privacy will be recorded and investigated, and the results of such investigation will be made available. If established that the objection is well founded, all appropriate measures will be undertaken.