

Product Backlog

EarnSync- Freelance Portal Deliverable 02 (Part B)

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1. High Priority User Stories

US01:

As a Freelancer, I want to search and apply for jobs, so that I can find work opportunities that match my skills and earn income.

US02:

As a Freelancer, I want to communicate with employers and admins, so that I can collaborate effectively and resolve any project-related queries or issues.

US03:

As an Employer, I want to communicate with freelancers and admins, so that I can manage project progress and clarify job requirements or concerns.

US11:

As a Freelancer, I want to register and manage my account, so that I can maintain my personal information and access job opportunities.

US12:

As an Employer, I want to register and manage my account, so that I can post jobs and manage my hiring activities.

US13:

As an Admin, I want to register and manage user accounts, so that I can maintain platform integrity and user support.

US14:

As an Employer, I want to post a job, so that I can hire freelancers for specific tasks or projects.

US15:

As an Employer, I want to review applications and select freelancers, so that I can choose the best candidate for my job requirement.

US16:

As an Employer, I want to create project milestones and release payments, so that I can manage progress and ensure timely payments.

US17:

As a Freelancer, I want to receive payments based on completed milestones, so that I am compensated fairly and on time for my work.

2. Medium Priority User Stories

US04:

As an Admin, I want to communicate with freelancers and employers, so that I can support users and resolve platform-related issues.

US05:

As a Freelancer, I want to track my earnings and generate financial reports, so that I can monitor my income and manage my finances.

US06:

As a Freelancer, I want to raise disputes, so that I can ensure fair treatment and project integrity when conflicts arise.

US07:

As an Employer, I want to raise disputes, so that I can address conflicts with freelancers and ensure project success.

US08:

As an Admin, I want to intervene in disputes, so that I can mediate and ensure a fair resolution for both parties.

3. Low Priority User Stories

US09:

As a Freelancer, I want to rate and review employers, so that other freelancers can make informed decisions about job offers.

US10:

As an Employer, I want to rate and review freelancers, so that I can share feedback and help others hire reliable professionals.

US18:

As an Admin, I want to view platform analytics and generate reports, so that I can monitor system performance and user activity to make data-driven decisions.