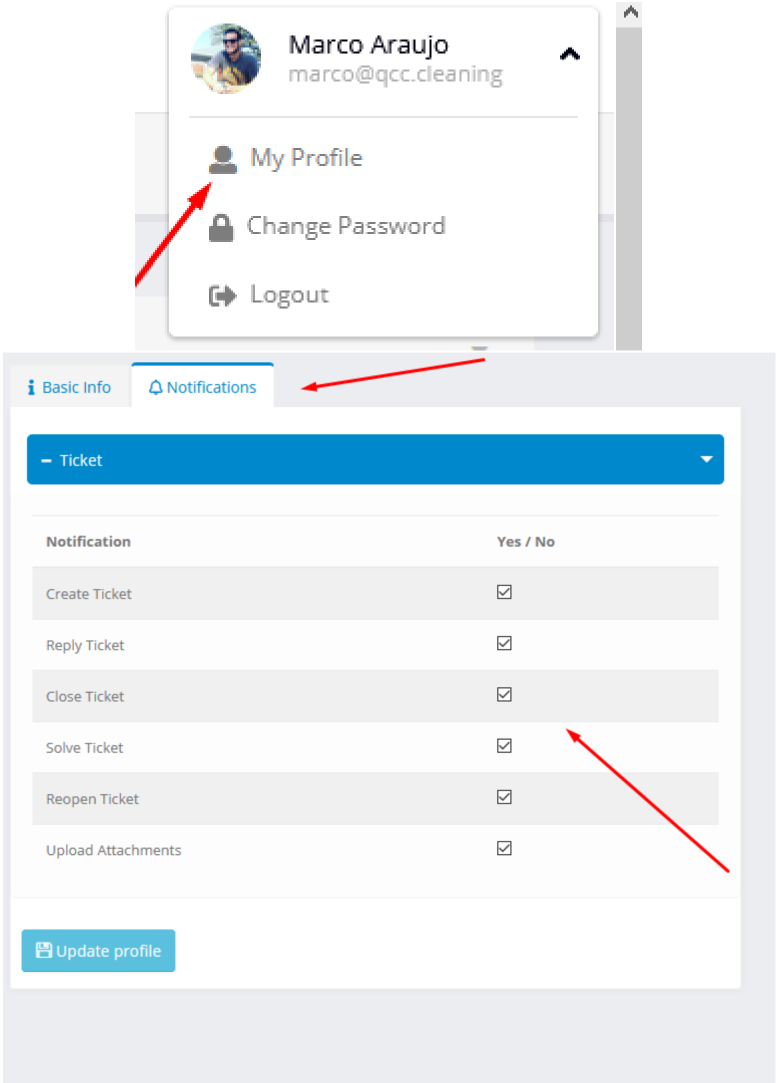
New Developments

One of the newest developments are the selection of what notification that you want to receive.

We set up the notification for the ticket and will be setup in a different way for work order and the following information's about expired documents.

For access the notification set up, go to your profile, and select the ones that you want to receive.

a) Create Ticket – If someone create a ticket for you will receive an email
b) Reply Ticket – If someone reply a ticket that you have participate
c) Close Ticket – If someone close a ticket that you had create
d) Solve Ticket – If someone solve a ticket that you have created
e) Reopen Ticket – If someone reopen a ticket that you have solved.
f) Upload Attachments – if someone upload an attachment in a ticket that you have participated



The second development that was requested by the team was that it will be not possible anymore to edit CLIENT PORTFOLIO or SITES that had been deactivated

+ Insert new Client

10 records per page

Search...

Business Name	Trading Name	ABN	Phone Number	Active	Action
400 Gradi SA Pty Ltd	400 Gradi SA Pty Ltd	37 621 514 994	0488717008		
About Town Real Estate Pty. Ltd	About Town Real Estate Pty. Ltd	77 071 711 825	(07) 4772 5252		
ANCHOR BUILDING SERVICES QUEENSLAND PTY LTD	ANCHOR	11 091 251 553	07 3889 8090		
Anytime Cairns Pty Lld	Anytime Cairns Pty Lld	11 612 752 244	NO PHONE		
ARA	ARA	60 114 557 514	1300 889 210		
ARIA COMMUNICATIONS PTY LTD	ARIA TECHNOLOGIES	22 090 723 925	+61 3 9213 9777		
Arkadia Fortitude Pty Ltd	Arkadia Fortitude	95 284 286 448	0299080333		
ASC	ASC	10 011 111 000	NO PHONE		
asdf	asdd		asdf		
ASSETLINK SERVICES PTY LIMITED	ASSETLINK SERVICES PTY LTD	89 061 914 556	02 9857 7100		

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+ Insert new portfolio

10 records per page

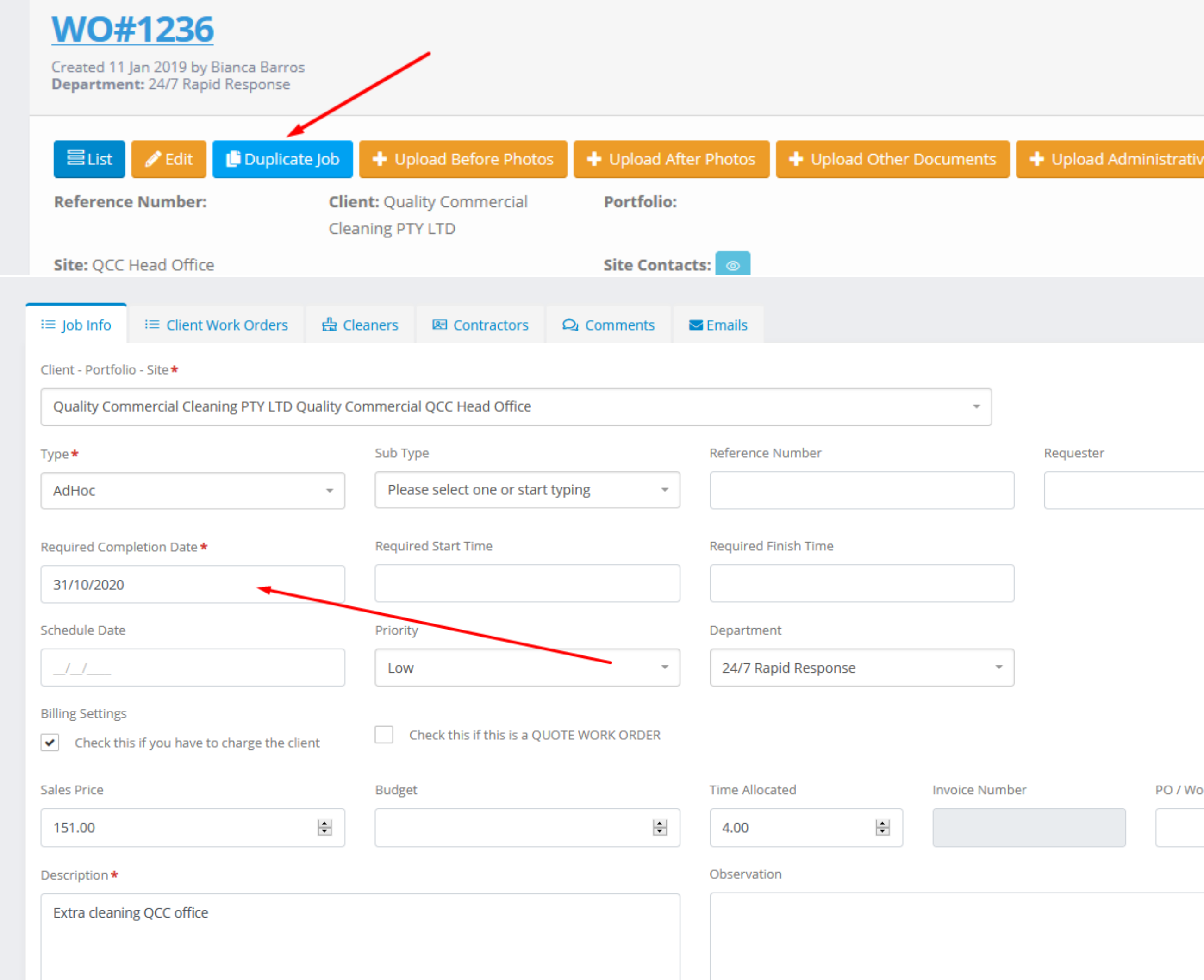
Search...

Portfolio Full name	Portfolio Short name	Portfolio Manager	Active	Action
AMAZON	Amazon	Anna		
Ambulance	Ambulance	Steve		
Anaconda	Anaconda	Steve		
Annandale Community Centre	Annandale Community Centre	Luiz Gustavo		
Anytime Cairs PTY LTD	Anytime Cairs	Paulo		
Anytime Fitness	Anytime Fitness	Anna		
ANZ - QLD	ANZ - QLD	Anna		
ANZ - SA	ANZ - SA	Paulo		
Anzac Memorial Club	Anzac Memorial Club	Steve		
APIA	APIA	Anna		

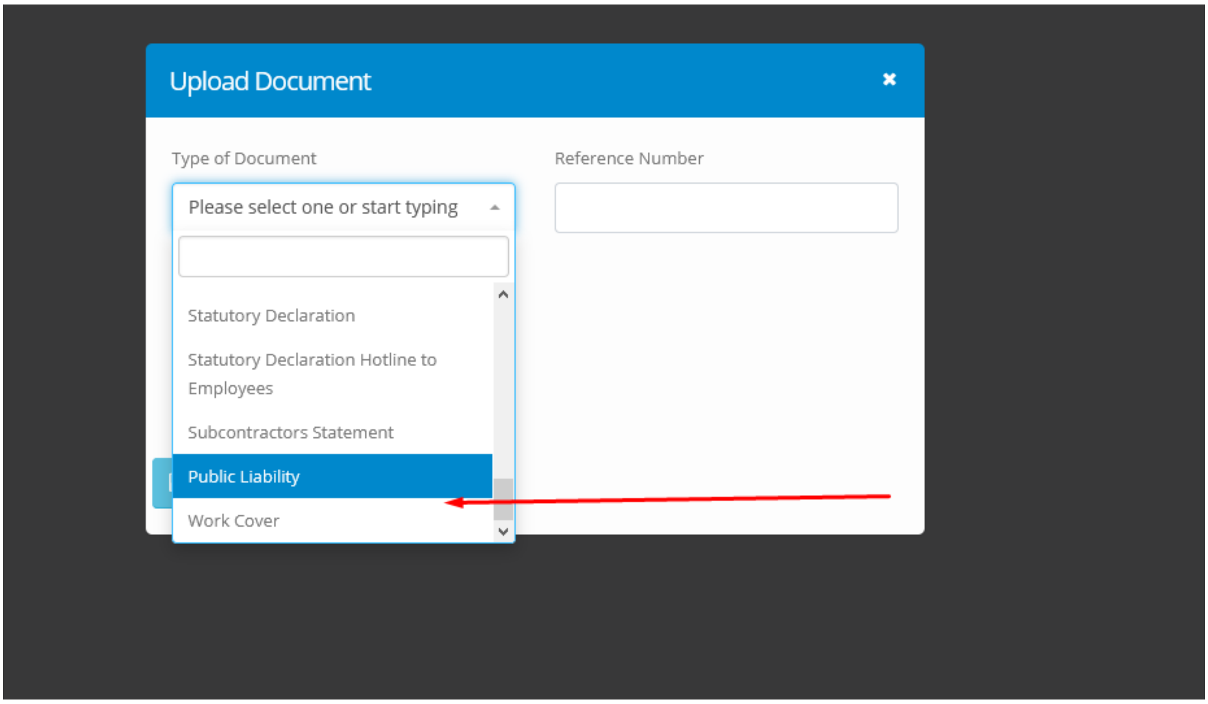
Address	Suburb	Reference / Building	Portfolio	Client	Active	Regular Site	Action
123/Sandgate Road/Albion/BRISBANE	Albion	QCC Head Office	Quality Commercial	Quality Commercial Cleaning PTY LTD			
351/Brunswick/Fortitude Valley/BRISBANE	Fortitude Valley	Sun Apartments	Quality Commercial	Quality Commercial Cleaning PTY LTD			

Previous 1 Next

In the feature that we have created before, DUPLICATE the WORK ORDER we no add the REQUIRED COMPLETION DATE for the END of the CURRENT MONTH. So every time that you duplicate a work order it will insert the date as the last day of the month.



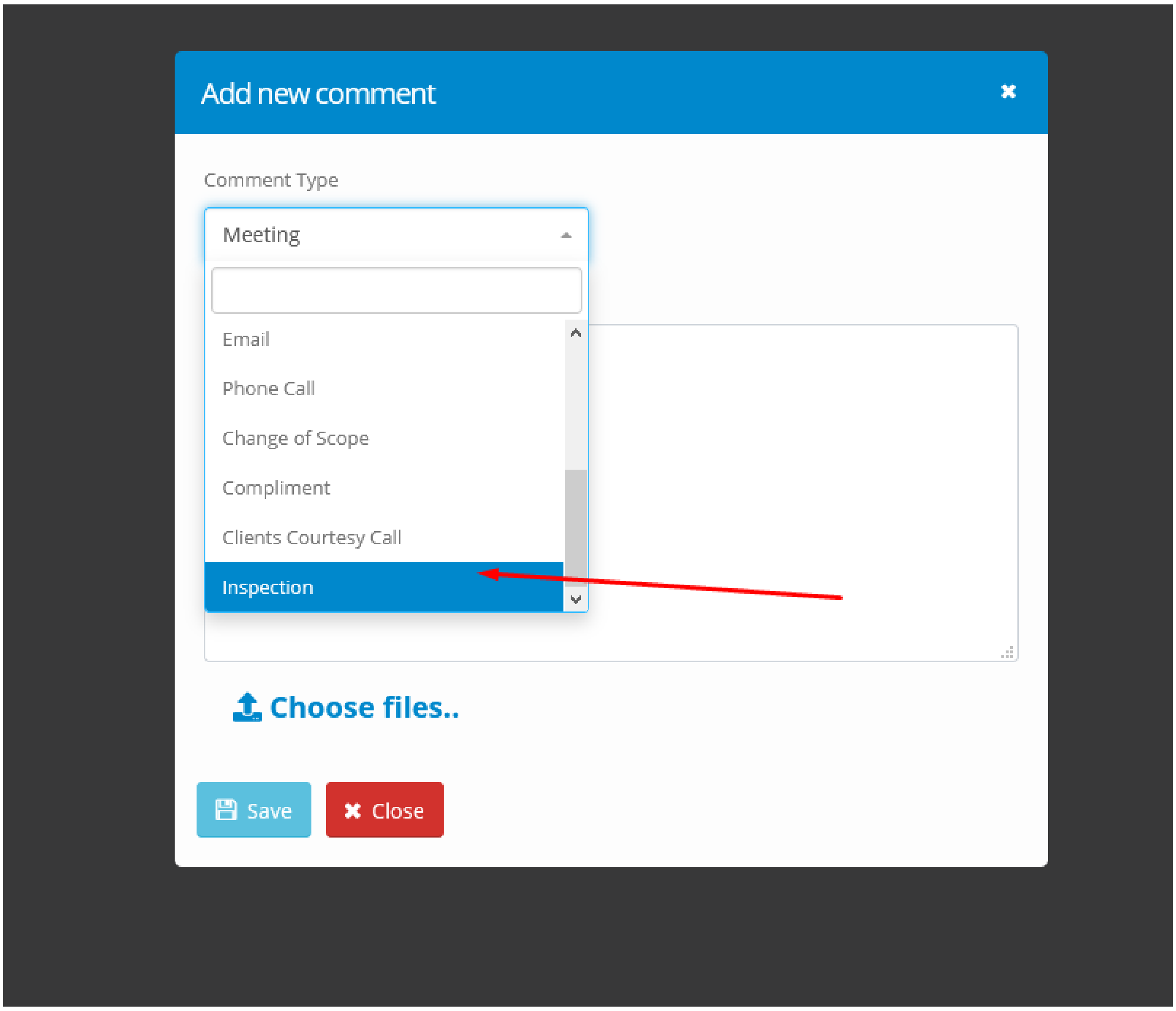
In the feature to maintain the contract documents we have add some new types of document that we are now maintaining

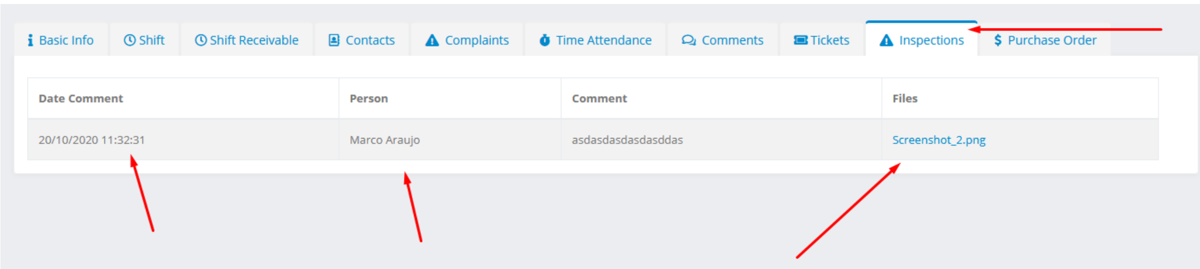


By Fagali request we have removed the TICKET TYPE INSPECTION and we add as a COMMENT so can be possible to check the document in the tab instead of opening the ticket.

This feature can be used in CLIENT PORTFOLIO and SITES

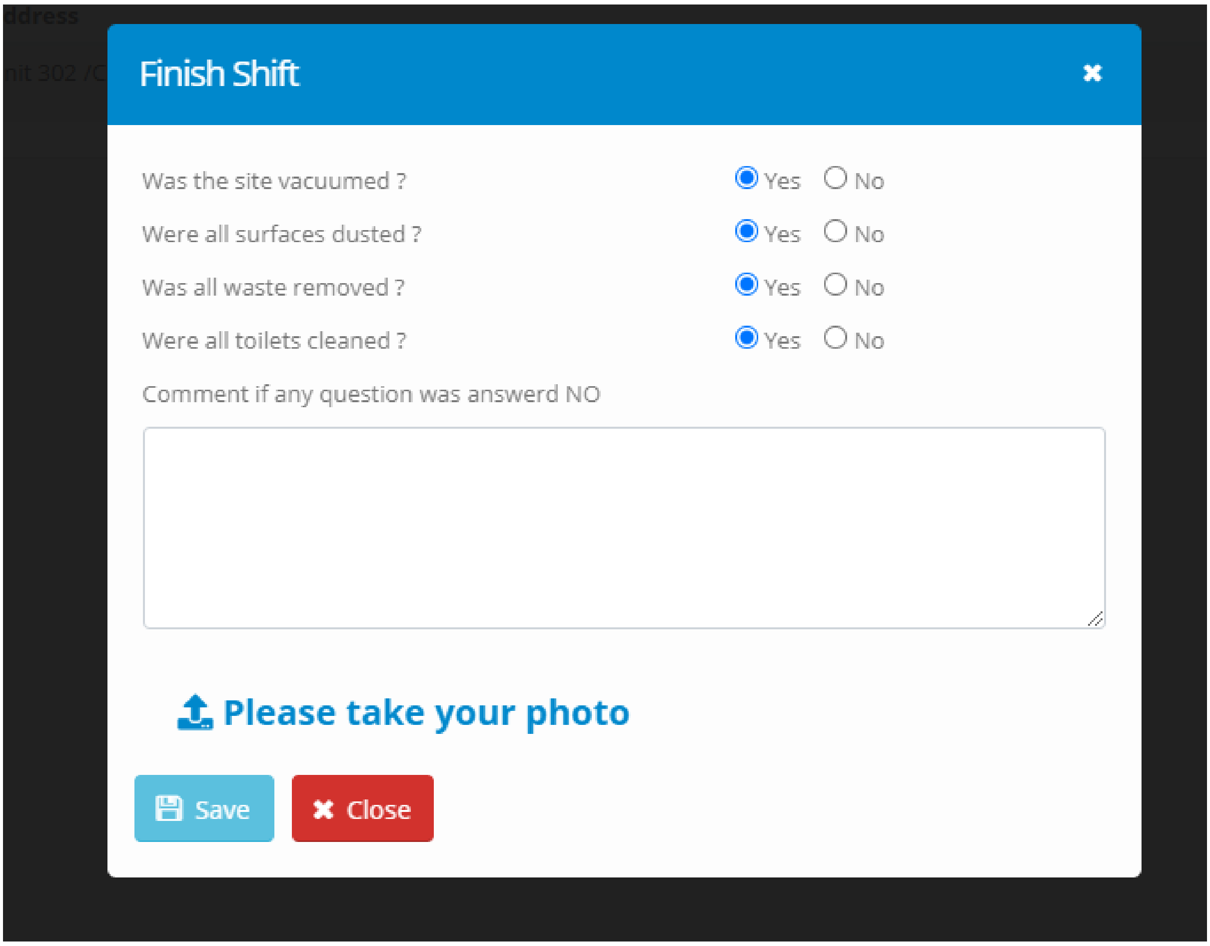
This feature we have to keep in mind that we are going to remove this in the feature as we grow the system.



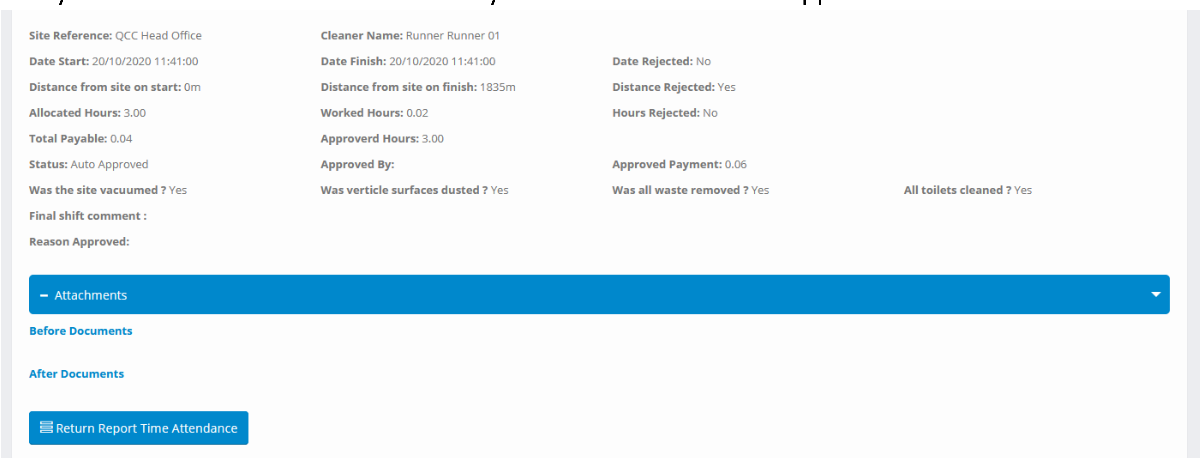


By the request of Ricki we now remove the previous questions in the END of the SHIFT and add the new ones.

a) Was the site vacuumed?
b) Were all surfaces dusted?
c) Was all waste removed?
d) Were toilets cleaned?



After the cleaner finish the questions, we are able to see in the Time Attendance Report and if there is any time attendance that is under analysis it can be seen In the Approval Board



After this update we have to keep in mind that the CLIENT will see all the time attendance, no matter if the time attendance was set to under analysis if it were reject by the system or anything.

The CLIENT will see ALL the information

The last development that we did was to remove some of the tickets type that were not being used. This is the new list of ticket type that will be available in the system. We are not removing the tickets that were created with the old types, for now on will be only possible to create tickets with this list.

Annual Leave Request
Change Over Request
Client Request
Client Setup
Complaint
Consumables Order
Employee Setup
Employee Termination
Feedback
General Material Order
IT Support
Material Request Through Client
Others
Reimbursement
Service Request
Sick Leave
Termination

For the next developments were supposed to create the summary for the CLIENT PORTFOLIO and SITE, for this development we are waiting on Fagali to give us the specification for it, what he wants to see and how he want it to be sown.

After this development we are planning to do the Compliance training in Boomerang