Bilal Rashid

GitHub | LinkedIn | Website

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EXPERIENCE

Junior Front End Developer | Fareed Sheik LLP

Mar 2024 - Present

- Built and deployed an interactive internal website for an electronic client, leveraging **HTML** for semantic page structure, **CSS** for visual styling, and **React and TypeScript** for modular components.
- Crafted and implemented a **responsive contact** form that seamlessly integrated with the client's email system (**Gmail API**), enhancing the efficiency of customer inquiries and feedback management.
- Currently developing a SaaS pricing platform to help small businesses, such as bakeries, determine optimal product pricing and forecast revenue.

Digital Operations Analyst | MLSE (Maple Leaf Sport & Entertainment) | Digital Labs

Oct 2023 - Apr 2024

- Developed interactive digital campaigns for MLSE partners (Rogers, IBM, AWS, etc.) achieving over 6,000 sign-ups.
- Leveraged JavaScript for refactoring and DOM manipulation to streamline code and utilized CSS and HTML properties to create 3 new dashboards adhering to UI/UX principles, centralizing daily performance metrics.
- Overhauled the creation of weekly automated app reports by integrating Google Analytics API to the stack (Apple Developer/Google Play Console) to support strategic decisions for C-level executives, effectively reducing the end-to-end creation efforts by 50%.

Science Communication Writer | Wilfrid Laurier University | Faculty of Science

Oct 2023 - Apr 2024

- Led a team of 8 writers to craft engaging summaries using <u>Canva</u> for enhanced branding of <u>top scientific journals</u>.
- Designed and led the execution of email campaigns using <u>Mailchimp</u>, leveraging custom **HTML** and **CSS Grid** to enhance visual appeal and interactivity, significantly boosting the **WinS community's engagement** and achieving a **14% increase** in **email open rates**.

Product Owner | Simplii Financial (CIBC) | Digital Strategy

Aug 2022 - Apr 2023

- Led the deployment of <u>Simplii's market-facing virtual assistant</u> in an **Agile framework** by analyzing primary call drivers and identification/integration of over **300 FAQs/API use cases**, reducing call center **volume by 9%**.
- Automated 200+ answer flows on Ada.cx while optimizing accuracy of customer interactions via QA testing.
- Conducted **competitive analysis** of best-in-class tactics, account opening processes, and product features in banking, resulting in **actionable insights** for strategic decision-making and **implementation of 1 new initiative**.
- Award CIBC Exceptional Student Award for exceptional performance during internship.

EDUCATION

Bachelor of Science, Computer Science | Wilfrid Laurier University

Sep 2021 - Apr 2025 (Expected)

- Relevant Coursework: Data Structures I & II, Database I, Object-oriented Programming
- Awards: President's Gold Scholarship (\$4000 highest entrance scholarship)

PROJECTS & HACKATHONS

Stock Peer <u>Live Demo</u>

- Engineered a multi-page full-stack application featuring live stock data and interactive visualization suite (graphs, tables) coupled with Black-Scholes option modeling and revenue forecasting using linear regression.
- Crafted an interactive front-end interface in **React** using **Typescript**. Leveraged **Material UI** for tabularization, enhancing data interaction with **Recharts** for visualization, and adhering to **UI/UX design principles**.
- Developed a Node.js/Express.js backend for real-time stock data streaming via <u>Finnhub Stock API</u>, with RESTful API principles, CORS for cross-origin resource sharing, Axios for HTTP requests, and Cheerio for parsing HTML.
- Implemented a MongoDB database with Mongoose for schema design and database modeling, utilizing Bcrypt for robust password hashing to ensure secure user sign-in, efficient authentication, and data integrity.

The Daily Blog

- Designed a user-centric online blogging platform with amplified user engagement leveraging SEO capabilities.
- Implemented a responsive and visually engaging front-end using **Next.js**, **TypeScript**, and **Tailwind CSS**, ensuring a modern aesthetic and seamless user experience across all devices.
- Engineered a high-performance Next.js backend with server-side rendering and designed an AWS RDS database schema using Prisma ORM, enhancing content delivery, and ensuring a scalable backend-to-database system.

CiteMe, Hack the North

• Created "CiteMe", an APA7-compliant bibliography tool with offline and online functionality, tailored to generate accurate citations for ebooks, web articles, and journal articles.

TECHNOLOGIES

- Programming Languages: Python, TypeScript, JavaScript, HTML, CSS.
- Frameworks & Libraries: MongoDB, Express.js, React, Node.js, Next.js, Pandas, NumPy, Matplotlib, Tailwind CSS.
- Tools & Platforms: Git, GitHub, AWS RDS, MySQL, Visual Studio Code, MySQL Workbench, Jupyter Notebook & Lab, Heroku, Figma, Microsoft Office (including VBA), Google Suite