

# Bilgehan Kaplan

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Dynamic Manufacturing Manager with a proven track record at Modifero Automotive, leveraging operations management and quality control to enhance productivity and reduce waste. Skilled in team supervision and customer support, I excel in fostering collaboration across departments, driving significant improvements in manufacturing efficiency and client satisfaction.

## Experience

### Modifero Automotive

2022 - 2024

#### Sales Assistant – Manufacturing Manager – Office Manager

- Responded to customer inquiries and ensured high satisfaction.
- Boosted sales through strong client relationships and product knowledge.
- Guided customers with detailed comparisons and availability checks.
- Applied lean principles to improve workflow and quality and reduce waste.
- Coordinated between engineering, design, procurement, and quality assurance departments.
- Led root cause analysis to enhance process efficiency and reduce defects.
- Oversaw budgeting and forecasting aligned with corporate goals.
- Maintained confidentiality and managed sensitive data securely.
- Organized meetings and events for optimal scheduling.
- Handled inventory and procurement for office supplies.
- Delivered high-quality support via phone and email.

## Education

### Eötvös Loránd University – Budapest, Hungary

#### Bachelor's Degree in Computer Science

Expected Graduation: June 2027

## Languages

Turkish



English



## Additional Activities

Practicing archery for over 10 years.

Played key field roles in World Archery

Cup events.