

Date of Birth	14/10/1992
Place of Birth	Thessaloniki, Greece
Marital Status	Single
Residence	52 Adelfon Emmanouil str., 54454, Thessaloniki, Greece
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Nationality	Greek (EU)
Web Profile	https://billbakas.com

Career Record

05/2018 - Presentv	UI Designer / Developer Pointer Internet Solutions, Thessaloniki, Greece <ul style="list-style-type: none">• Designing and developing websites for clients using WordPress CMS• Maintaining existing websites• Training clients to use websites and e-shops
12/2016 - Present	Web Designer / Web Developer Freelance <p>Designing and building user interfaces on the web. Working knowledge of PHP(Laravel,Word-press)</p>
07/2017 - 10/2017	Web Hosting Technical Support, Intern (Full Time) Pointer Internet Solutions, Thessaloniki, Greece <ul style="list-style-type: none">• Providing technical support for Level I issues via helpdesk and the telephone.• Walk customers through set up of email, cPanel, and FTP clients.• Restore, migrate websites manually or via web panels (Plesk , Cpanel)• Taking ownership of issues from identification through resolution.
03/2015 - 07/2015	Computer Technician- IT Professor, Intern (Full Time) Kodikas, Educational Center, Thessaloniki, Greece <ul style="list-style-type: none">• Assistan Teacher in MS Office Courses• Managing and updating company's site• Participation in planning specialized seminars• Troubleshooting hardware & PC Software• Update and Customer Service
09/2012 - 02/2015	Private Computer Studies Tutor, Thessaloniki, Greece <p><i>Delivering Basic Computer Skills Lessons providing external assistance to high school students</i></p>

Academic Record

09/2010 - 06/2015	University of Macedonia (UOM), Thessaloniki, Greece 4 year Degree (BA) in Applied Informatics(240 ECTS) <p>Department of Applied Informatics, School of Information Sciences Degree Grade: 7.07 out of 10 "Very Good" Graduation Date: 31/08/2015 Relevant modules: Operating Systems, E-Commerce Technology, Marketing of Information Systems, Electronic Commerce and Business</p>
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09/2007 - 06/2010

1st General Lyceum of Pylaia, Thessaloniki, Greece

General Education and Technological stream modules/ Circle: Informatics and Services
Apolitirio Grade: 16.9 out of 20 "Very Good" (06/07/2010)

Language Skills

Greek	Native
English	IELTS Overall Band Score: 7.0/9.0 (07/01/2017) Certificate of Competency in English (B2), The University of Michigan(2007) State Certificate of Foreign Language Proficiency (B2) (2007)

ICT Skills and Expertise

Web	HTML, CSS, JavaScript, PHP(Laravel), SQL
Design	Sketch, Figma and Adobe Xd for UI Design
Software/Tools	Wordpress(CMS), Git(Version Control), Command line, Static Site Generators
OS	Mac OS, Linux, Microsoft Windows
Other	Microsoft Office Suite(Advanced), SEO, Digital Marketing, Google AdWords, Analytics Ability to troubleshoot technical issues, Help Desk/Call Center Experience

Additional Information

Certifications	Udemy Git a Web Developer Job, Master Web Design in Photoshop, Become a WordPress Developer G Google AdWords Search G Online Marketing Fundamentals in Tourism
Awards	Internet Marketing Project The project was part of the course "Marketing Information Systems", we had to research in 10 academic scholar articles about Internet Marketing and present the results along with a case study
Interests	Half Marathon Runner, cooking, capturing moments with my action cam
Military Service	Fullfilled: 9/2015- 6/2016 (9 months) Craftsman Firefighter at Hellenic AirForce