

# Bill Kwai

Product Manager | Software Developer

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## Education

### B.S. Candidate, Computer Science

2014 - 2018

Stanford University

Current GPA: 3.84

Gates Millenium Scholar

## Professional experience

### Associate Technical Product Manager

June 2017 - Present

Groupon Getaways

- Local Getaways is an initiative launched in June 2017 that targets drivable vacation spots to increase conversion by 10%+ and drive customer frequency
- Coordinated between Business Operations and Engineers to introduce Events to Seattle on Local Getaways
- Launched Destination Pages to Local Getaways from inception to production by managing the interests of business stakeholders whilst working closely with operations, designers, and engineers

### Software Engineer

June 2016 - September 2016

Groupon Financial Engineering

- Worked with 2 teams across 3 different time zones to develop a tool that manages credit card chargebacks to facilitate Groupon's ability to handle fraudulent transactions and refunds
- Increased Groupon's backend accounting service code coverage by 25% through refactoring unit and integration tests

### Section Leader

January 2016 - June 2016

CS106A

- Instructed weekly 1 hour sections of 8+ students for Stanford's introductory computer science course
- Graded assignments and provided 20 minute one-on-one feedback sessions on design and style
- Worked weekly shifts at the computer science help center to help students debug and restructure code

## Leadership

### Recruitment Chair

January 2016 - Present

Phi Kappa Psi Fraternity

- Planned, organized, delegated, and led all the fraternity's recruitment events and subsequent bid discussions
- Served as the liaison between the university, alumni, potential new members, and the 73 active members of the fraternity
- Developed a system to hold active members accountable for recruitment

### Designer

December 2015 - June 2016

Limitless Zoom

- Limitless Zoom is a social impact initiative designed to decrease travel limitations for those who use wheelchairs
- Identified and collaborated with community partners to discover where mobility issues are underserved and how to design products to address those needs
- Designed over 10 mockups and prototyped 5 products for our users in order to gather feedback and iterate on designs

## Technical Skills

Proficient in C, C++, and Java

Experience with Python, HTML, CSS, and MATLAB

Visit [www.billkwai.me](http://www.billkwai.me) to see the projects I've worked on