

# DUC TRI TRAN (BILL TRAN)

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## EDUCATION

### *Connecticut College, New London, CT*

**B.A expected May 2024**

- **Majors:** Computer Science and Mathematics
- **Relevant Courses:** Data Structures, Computer Organization, Discrete Mathematics, Multi-variables Calculus
- **Awards:** Julia Well Bowers Prize for Distinction in Mathematics, College Annual Math Contest Winner

**Major GPA: 4.0**

## TECHNICAL SKILLS

- **Programming Languages:** Python, SQL, Java, Ruby, HTML & CSS
- **Operating Systems:** Windows, MacOS, Ubuntu
- **Version Control Proficiency:** Git, GitHub
- **Frameworks:** Flask, Django, Ruby on Rails
- **Relational databases:** MySQL, Sqlite3, PostgreSQL
- **NoSQL databases:** Memcached, Redis, Firebase Realtime Database

## WORK EXPERIENCES

### *Software Engineer, Got It AI*

April 2020 – April 2021

*Languages and Technologies:* Python, Flask, MySQL, Memcached, Redis, SQLAlchemy, Marshmallow

- Developed backend microservices for [Conversational AI](#) using REST architecture, covering user & inter-service authentication, database & cache optimization, and API design
- Improved Conversational AI's backend code coverage by 15% with Pytest and supported CI/CD with Travis CI
- Built a desktop application to censor sensitive information in chat logs with 90% accuracy using Spacy model

### *Software Engineer, STEAM for Vietnam*

June 2020 – September 2020

*Languages and Technologies:* Python, Django, HTML, CSS, Docker, Kubernetes, DigitalOcean

- Developed and launched [a MOOC platform](#) to deliver free coding courses to Vietnamese students based on Open edX open-source codebase, serving 7,000 concurrent users
- Customized the platform's theme to achieve user-friendly UI/UX

### *Research Assistant, Connecticut College*

April 2020 – August 2020

*Languages and Technologies:* Ruby, Ruby on Rails, HTML, CSS, IBM Watson Tone Analyzer

- Designed and implemented new features on [Discovery Teaching](#), an application to support interactive teaching and learning, under professor William Tarimo
- Co-authored a [research paper](#) on potentials of sentimental feedback in education by analyzing data from 3 Computer Science courses

### *Software Engineering Intern, Rabiloo Co., LTD*

December 2019 – January 2020

*Languages and Technologies:* Python, Jupyter Notebook, sklearn, numpy, pandas

- Trained a Machine Learning model to categorize 10,000 online articles with 95% accuracy
- Analyzed sentiment of online comments on the company's product for data-driven customer support

## PROJECTS

### Comment Sentiment Classification

*Languages and Technologies:* Python, sklearn, numpy, pandas

- Built a model to label sentiments of online comments from a database of 16,000 text records
- Achieved a model accuracy rate of 90% and ranked 15th in a nationwide contest on Sentiment Analysis

## PUBLICATIONS

William Tarimo, Bill Tran, and Karma Yoezer: **Uncovering the Nature and Potential of Affective Feedback in Interactive Teaching and Learning**, Proc. International Education Conference (ICERI), 2020.