

Billy Ngo

832.766.1001

billykngo@gmail.com

<https://www.linkedin.com/in/billy-ngo-b9ba0185/>

OBJECTIVE

To obtain a role that will enable me to use my social and technological skills to develop my competency in cybersecurity and software and grow my professional setting.

EDUCATION

Post-Bacc in Natural Science and Mathematics, University of Houston Expected May 2025

Coursework: Computer Organization & Architecture, Programming and Data Structures, Automata & Computability, Operating Systems, Intro to Computer Networks

B.S. in Social Work, Minor in Computer Science, University of Texas at Austin May 2017

Coursework: Computer Fluency, Elements of Computers/Programming, Software Design, Graphics and Visualization, Web Programming, Mobile Computing

SKILLS

- **Programming:** C++, Python, HTML, CSS, Node.js, Shell
- **Medical:** Electronic Health Records Systems, Eyefinity Management System, Enterprise, Epic
- **Audio/Visual:** Propresenter 7, Wirecast, Luminair

PROJECTS

Text RPG Game, Introduction to Programming Spring 2023

- Designed a text game around the life of a college student with multiple character options utilizing file I/O, polymorphism, inheritance, and OOP

WORK EXPERIENCE

Optometrist Technician, Happy Eyes Aug 2021 – Sept 2024

- Provided a quality experience for 15+ patrons daily by performing initial eye exam routines in a courteous and professional manner
- Trained 5 employees in office protocols and on equipment operation
- Documented and maintained accurate confidential patient records including exam notes, insurance processing, and payments

Full Stack Engineer, Talent Path Sept 2019 – Dec 2019

- Developed movie search database in Javascript using React components linked to an API
- Implemented Scrum with an Agile mindset into daily and weekly retrospectives
- Consulted with 3 team members regarding project status and communicated progress with clients

ACTIVITIES

Multimedia Volunteer, New Life Fellowship Church of Houston Jan 2020 – Present

- Operate AV, lyrics, presentations, and technical equipment weekly for services and special events
- Trained 12 volunteers in using Propresenter, Wirecast, and Luminair
- Coordinate with teams of 10+ people to ensure correct transitions and accurate media and lyric presentations