

# Portfolio Health Framework

A unified model for assessing, monitoring, and maturing portfolio health across consulting engagements

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## The Five-Dimension Health Model

Five equally weighted dimensions surround a central Portfolio Health Score. Each dimension feeds into the whole — no single area can mask problems elsewhere.

SCHEDULE FINANCIAL PEOPLE & CLIENT QUALITY RISK 2 3 4 2 2 PORTFOLIO Health  
Score 13 Metrics · 5 Dims 20% 20% 20% 20% 20%



### Schedule

Milestone Adherence Rate · Schedule Performance Index (SPI)

20%



### Financial

Budget Burn Rate · Cost Performance Index (CPI) · Revenue Realization

20%



### Risk & Issues

Open Risk Count + Severity · Issue Escalation Frequency

20%



### Quality

Deliverable Acceptance Rate · Rework / Revision Cycles

20%



### People & Client

Utilization · Attrition · CSAT · Scope Change Frequency

20%

# Portfolio Health Maturity Model

Where is your organization today — and where do you need to be? Five levels of maturity, from reactive firefighting to predictive intelligence.

## LEVEL 1

### Reactive

No standardized health monitoring. Problems are discovered after they escalate. Reporting is ad hoc and inconsistent.

No KPIs Manual reports Crisis-driven

## LEVEL 2

### Defined

Basic metrics are tracked. RAG status is applied inconsistently. Monthly reviews happen but lack structure and action accountability.

Basic RAG Some scorecards Inconsistent

## LEVEL 3

### Standardized

All 13 metrics tracked across the portfolio. RAG scoring is consistent. Monthly reviews are structured with clear escalation paths.

13 Metrics CAP process Exec dashboards

## LEVEL 4

### Proactive

Health data is used to anticipate risks before they surface. Trend analysis drives resource reallocation and client conversations ahead of issues.

Trend analysis Early warnings Benchmarking

## LEVEL 5

### Predictive

AI-Powered Decision Support Tools analyze patterns across the portfolio in real time, predicting risk and recommending interventions automatically.

AI-powered Real-time Predictive

👉 *Most consulting firms today operate between Level 2 and Level 3. The playbook moves you to Level 3. AI tools take you to Level 4–5.*

## How the Framework Operates

Four repeating steps form the operational heartbeat of portfolio health management.

### 01



#### Measure

Collect data across all 13 metrics from project schedules, finance systems, risk registers, and client feedback. Weekly and monthly cadence.

### 02



#### Score

Apply RAG thresholds to each metric. Calculate dimension scores and composite engagement health score. Flag RED and AMBER conditions.

### 03



#### Review

Monthly Health Review with PMO Directors and Exec Leadership. Focus on RED engagements first, trends second, decisions third.

# 04



## Act

Execute Corrective Action Plans for RED metrics. Rebalance resources. Initiate client conversations. Track recovery and close the loop.

*"A healthy portfolio is not built by chance — it is built by consistent measurement, honest scoring, and the courage to act on what the data reveals."*

**Billy Miller**

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