

Billy K. Rigdon III

DEVELOPER

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Qualifications & Skills

Certifications:

COMPTIA A+
COMPTIA NETWORK+
COMPTIA LINUX+
LPIC-1
SUSE CLA 11

Specializations:

- FULL-STACK DEVELOPMENT USING HTML, CSS, JAVASCRIPT, REACT, SASS, NODE.JS, MONGODB, GIT
- AUTOMATING TASKS IN POWERSHELL, BASH, AND PYTHON
- ADMINISTERING WINDOWS AND LINUX SERVERS, ACTIVE DIRECTORY, GROUP POLICY, MICROSOFT 365, EXCHANGE, INTUNE, HYPER-V, KVM, ESXI, SAMBA, APACHE, DOCKER, 3CX
- IAAS PLATFORMS SUCH AS AWS, AZURE, DIGITAL OCEAN, AND LINODE

Experience

Emsco Solutions

Oklahoma City, OK

SYSTEMS ADMINISTRATOR

April 2018 - Present

- Provided full IT services for a variety of clients with different needs.
- Created custom solutions to assist clients with moving to a remote workforce during the 2020 pandemic.
- Migrated existing on-premise infrastructure into cloud-based services such as Azure, Azure AD, Exchange Online, Intune.
- Implemented new documentation system to be utilized by other administrators and technicians.
- Moved our company onto a cloud-based VOIP system to allow our workforce to take and place calls with clients remotely.

Geek Squad

Oklahoma City, OK

ADVANCED REPAIR AGENT

September 2015 - April 2018

- Diagnosed, troubleshooted, and repaired both hardware and software problems on a variety of devices.
- Kept communication with clients to ensure that we came up with the perfect solution for their needs.
- Implemented changes in workflows that resulted in a 50% decrease in total turnaround time for repairs.

Francis Tuttle Technology Center

Oklahoma City, OK

JUNIOR SYSTEMS ADMINISTRATOR

Feb. 2015 - October 2015

- Assisted in the design and deployment of servers, routers, and switches.
- Wrote Bash scripts to automate software setups and configurations.
- Optimized existing systems by removing unnecessary software overhead.
- Documented any changes to networks and systems to assist with future troubleshooting.

Education

Francis Tuttle Technology Center

Oklahoma City, OK

CYBER SECURITY PROGRAM

2014 - 2015