# **Trey Merkley**

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# Professional Summary

OSU Okmulgee honors graduate looking for a full time developer role. I am a fast learner, perform excellently under pressure, and look forward to taking on new challenges in a fast paced company.

## Highlights

Programming Languages

C#, HTML/CSS, LATEX, Python, SQL (SQL Server and MySQL dialects), PHP,

Java, Grok

Tools Bash, GIMP, Git, GitHub,

Development

Command-Line Interfaces, Emacs, Linux (Arch, Debian/Ubuntu), Visual Studio

**Environments** (Suite and Code)

### Skills

#### Technical

- C#
  - .NET, Core, Framework, and Mono
  - Complex GUI applications using Visual Studio 2010-2017
  - ADO.NET apps for server access and data manipulation
- Java
  - Used Android Studio 2015 to develop Android applications
- Python
  - Graphical wrappers for command line packages and Python-based APIs using Qt5 via PyQt5/PySide2
  - Pandas and MatPlotLib
- SQL
  - Manipulated SQL Server and MariaDB
  - graphical frontend and terminal

#### Other

- fast learner
- goal oriented
- stays organized
- accountable
- committed to optimization
- analytical

- perform exceptionally under pressure
- · prioritize tasks effectively
- · work well with a team
- solve problems creatively
- · effective communicator
- passionate about software

#### Work

- · Global Service Desk Engineer I True Digital Security
  - I am the first line of support for our clients from across the country. I provide them with Tier I and Tier II technical support, addressing a wide range of issues such as maintaining security and credentials, diagnosing and resolving problems with business applications, AWS virtual workstations, troubleshooting hardware failures.
  - I develop Grok queries and Python scripts to parse log data and work closely with the DevOps team to provide world-class data analysis and visualization to our clients along with excellent customer service.
- Computer Technician Oklahoma State University Institute of Technology
  - I was the primary IT technician for the student body of OSUIT. I analyzed, troubleshooted, and implemented solutions to maintain an extensive, schoolwide network and provide on-site troubleshooting for hundreds of students and faculty members campus-wide.
  - Skills: Network troubleshooting, software installation, customer care
- Customer Service Representative -Family Video
  - Kept up-to-date knowledge on inventory, met or exceeded required sales and customer service metrics, maintained an organized salesfloor. Provided basic troubleshooting and excellent customer service.

#### **Projects**

- I actively contribute to/mantain multiple software projects, including:
  - renpy-mode (Elisp)

Syntax highlighting framework on Emacs for the Ren'Py game engine. I am currently the sole maintainer for the renpy-mode software.

codefortulsa/clear-my-record (JavaScript)

Client-side app for the Code for Tulsa civic action nonprofit to automate the process of clearing the criminal records of applicable people. I fleshed out the form with extra fields and implemented professional document formatting to the resulting form.

microsoft/msbuild (C#)

The C# compiler. I added more information to multiple error messages and provided repository maintenance.

openmw-nif-cleaner (Python)

Project to provide an easy-to-use, automated method of porting texture files from the archaic Gamebryo engine to the modern OpenMW engine. I wrote the GUI and tied it to the backend, as well as refactored and optimized the code for the backend.

### **Education**

**August 2019** B. Tech, Information Technology; Oklahoma State University Institute of Technology Summa Cum Laude; GPA: 3.3

December 2017

 $\textbf{AS, Computer Science}; Oklahoma\ State\ University\ Institute\ of\ Technology\ \textbf{Magna}$ 

Cum Laude; GPA: 3.5