

Privacy, Moderation & Liability Clauses

3. Tracking, Cookies, and Analytics

No Behavioural Tracking

Service Finder does not engage in behavioural tracking, profiling of user activity, or cross-site tracking across the web.

No Third-Party Analytics

The Service does not use third-party analytics tools (such as Google Analytics) to identify, profile, or monitor individual users.

Essential Cookies Only

The Service uses cookies strictly necessary for core functionality, including secure authentication, session management, and protection against security threats such as Cross-Site Request Forgery (CSRF).

These cookies do not collect personal browsing behaviour and are considered essential under applicable transparency and data protection guidelines. As such, explicit opt-in consent is not required.

4. User-Generated Content and Moderation

All user submissions are initially marked as **“Pending”** and are subject to review by a moderator prior to publication on the public map. This moderation process is intended to promote community safety, accuracy, and responsible use of the Service.

Personal contact details, including email addresses, are **never displayed publicly**. Users remain responsible for ensuring that submitted content does not infringe the rights, privacy, or safety of others.

5. Limitation of Liability and Disclaimer

“As-Is” Basis

The Service is provided for educational and demonstrative purposes only and is made available on an **“as-is”** and **“as-available”** basis, without warranties of any kind, whether express or implied.

Accuracy of Information

While reasonable efforts are made to present clear and useful information, Service Finder does not warrant that map locations, service descriptions, operating hours, or other displayed information are accurate, complete, or up to date.

Limitation of Liability

To the maximum extent permitted under South African law, the developers (LC Studio) and participating interns shall not be liable for any indirect, incidental, or consequential

damages arising from the use of the Service. This includes, but is not limited to, losses resulting from data inaccuracies, reliance on displayed information, security incidents, or the behaviour or availability of third-party services and APIs.

Third-Party Services and Links

The Service integrates third-party services, including mapping and location providers. Service Finder is not responsible for the content, availability, or privacy practices of such external services.

6. Contact Information and Legal References

Contact

Requests relating to data access, correction, or deletion, as well as general enquiries regarding the Service, may be directed to the project administrator.

Legal Reference

Republic of South Africa – Protection of Personal Information Act 4 of 2013 (POPIA)

Organisation

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