

# The Wall Street Journal Community Rules & FAQs

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## The Basics

- Conversations are a space for civil and respectful discourse.
- The conversations are open to subscribers of The Wall Street Journal.
- Responses may be subject to pre-approval.
- We welcome free expression, regardless of viewpoint, but reserve the right to remove any response and suspend or ban individuals for any reason.
- Any responses you post and your use of comments is subject to the WSJ.com Subscriber Agreement and Terms of Use.

## The Rules

- Real names or variation of real names are required.
- Participants may not misrepresent who they are, either in their comments or their commenting profile, or create multiple accounts.
- Be civil and respectful.
- Offensive language and profanity are not permitted.
- You may not submit a response that is abusive, defamatory, disrespectful, illegal, offensive or disparaging (whether on the basis of disability, ethnicity, gender, nationality, race, religion, sexual orientation, traits with which people are born, or otherwise).
- You also may not submit a response that attacks, harasses or threatens another person, threatens or promotes violence, wishes for harm to befall another person, invades another person's privacy or proprietary rights. This includes stalking or posting the personal information of any individual.
- Do not dominate the conversation or discourage participation by others.
- When posting your thoughts on articles within our News Coverage, keep responses on the topic of the article. When posting on our Opinion Coverage, responses can be about whatever is on your mind, so long as you uphold the other rules.
- Responses with spam or self-promotional links are not permitted. This includes links to your own websites, blog posts, businesses or commercial ventures.
- All links to external sites will be subject to approval by a moderator prior to posting.
- Responses with excessive use of capital letters, bold or italic type or blank space are not permitted.

Responses that are deliberately false, misleading or appear to be part of an organized campaign are not permitted.

## **Tips for Success**

- Address ideas or arguments instead of attacking individuals.
- Share your expertise if you are knowledgeable on a particular subject.
- Be mindful that others may not share your same views or background. Be engaging and considerate as befits a professional setting.

## **FAQ**

### **Can I edit or delete my response once it's posted?**

Responses can be edited for 5 minutes after posting. After this, you cannot delete or modify an individual response. You can request that your commenting history be removed at any time.

### **How can I report a response as abusive?**

Look for the report button on every response to flag it to a member of our moderation team. Select the reason for your report such as spam, offensive content or other criteria and submit.

### **Why are real names or iteration of real names required?**

We value thoughtful discussion and have found that the accountability associated with the use of real names contributes to this goal in this context. We're proud of our highly accomplished readership, and recognize the potential for WSJ comments to enhance the online and professional reputations of our readers. If we suspect you of using a fake name, your participation will be suspended until we can resolve the question.

### **My name is not correct on my profile. How can I fix this?**

Please contact us at [moderator@wsj.com](mailto:moderator@wsj.com), and we'll update your name.

### **Who will see my WSJ profile and responses?**

If you choose to respond on WSJ, your profile and responses will be visible to all logged-in WSJ readers. Any responses that have been rejected will no longer be viewable to the user or public.

### **Can I criticize The Wall Street Journal?**

We welcome constructive criticism of our journalism but we will not tolerate personal attacks on our journalists or comments that are misleading or misrepresent the Journal.

### **What does it mean if my comment is "featured"?**

Featured comments have been chosen by a staff member of The Wall Street Journal as an exemplary comment. We may choose to unfeature a comment at any time.

### **Why are conversations not open on certain stories?**

In our efforts to provide a space for civil and respectful conversation, we limit the number of articles to match our moderation capabilities. We seek to offer conversations on a variety of topics that reflect the breadth of The Wall Street Journal's coverage.

### **How do I manage the email that WSJ is sending me about my conversation activity?**

You can control the number and frequency of email notifications through the “My Profile” tab on the conversation widget. We can notify you if someone responds to your comments or if a WSJ staff member replies to you or features your comment and if your comment has been approved or rejected. You can choose whether to be notified immediately, hourly, or daily. You can disable email notifications at any time. To sign up for email notifications please follow the below process:

- Navigate to “My Profile” tab within the conversation widget
- Click “Settings” and select which emails you would like to sign up for

### **How do I download my conversation history?**

You can request to download your commenting history by accessing the conversation widget below. Navigate to the “My Profile” tab and click on “Settings”. Within that menu you can click the “Request Comment History” button. You will receive an email notification with instructions on how to access your commenting history.

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