

Binaya Rimal

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RELEVANT SKILLS

- Microsoft Office Suite
- Microsoft Excel
- JavaScript
- C++
- Quality Assurance
- Software Testing
- HTML / CSS
- Java
- Employee Management
- Customer Service
- Business Communication
- Python

EXPERIENCE

Pizza Hut, Shoreline, Washington

October 2016 – December Year 2019

Pizza Delivery Driver

- Delivered Food in a safe and timely manner increasing sales and maintaining customer satisfaction.
- Answered phone calls and interacted with 15+ customers per day to make sure all orders were processed accurately and efficiently
- Trained new hires on using store technologies, and ensured all employees were able to execute tasks efficiently

Cafe India, Lynnwood, Washington

July 2013 – September 2016

Server/Shift Manager

- Implemented service and management protocols to fulfill the orders of 20+ customers during 2-hour lunch rushes, increasing customer satisfaction
- Defused confrontational circumstances by providing creative solutions to minimize customer frustrations while adhering to company values
- Executed cleaning protocols to provide a safe and healthy environment for staff and guests

EDUCATION

Year Up / Seattle Central College, Seattle, WA

September 2022 – September 2023

Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training and a six-month internship.

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Quality Assurance, including manual software testing

Southern New Hampshire University, Manchester and Hooksett, New Hampshire

March 2022 – March 2024

- Completed general pre-requisites and two terms of core classes in Computer Science major
- GPA, 4.0

Thinkful: Bloc Web Developer Certificate, Remote

September 2018 – March 2019

- Completed coding boot camp that teaches Full stack Web Development utilizing HTML, CSS, JavaScript, React, and Node.js