

# Privacy Policy

Travel VN

Last updated: 18/11/2025

Travel VN (we, us or our) is committed to protecting the privacy of our visitors and users (you). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Website.

## 1. Information We Collect

We may collect information about you in various ways:

- **Personal Data You Provide:** This includes your name, email address, phone number, billing address, etc., when you register an account, book a tour, or contact us.
- **Automatically Collected Information:** When you access the Website, we may automatically collect information such as your IP address, browser type, access times, and the pages you have viewed (through Cookies or similar technologies).

## 2. How We Use Your Information

Your information is used for the following purposes:

- To provide, operate, and maintain the Website.
- To process your transactions, orders, and confirmations.
- To improve your experience (personalize content, recommendations).
- To send you updates, marketing newsletters, and promotions (only if you have consented to receive them).
- To detect and prevent fraudulent activities.
- To comply with legal obligations.

## 3. How We Share Your Information

We do not sell or rent your personal information to any third parties. We may only share information in these cases:

- **With Service Providers:** Such as payment gateways, email marketing services, tour operation partners... to perform services on our behalf.
- **As Required by Law:** If we believe disclosure is necessary to comply with a legal obligation or protect our rights.

## 4. Cookies

We use Cookies to track activity on the Website and store certain information. You can instruct your browser to refuse all Cookies; however, some features of the Website may not function properly.

## 5. Information Security

We use reasonable security measures (such as SSL encryption) to protect your personal information. However, no electronic transmission or storage method is 100% secure, so we cannot guarantee absolute security.

## 6. Your Rights

You have the right to access, update, or request the deletion of your personal information. Please contact us at [infor@gmail.com](mailto:infor@gmail.com) to exercise these rights.

## 7. Policy Changes

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on this page.

## 8. Contact Us

If you have any questions about this Privacy Policy, please contact us via email: [infor@gmail.com](mailto:infor@gmail.com).