# Order processing



**Packaging deparment**

2 hours

Resolve issue

Missing ingredient

Get rid of ingrediences that are no longer fresh

Health hazard?

No

Yes

Prepare for donation to food bank

Bin it

some ingrediences are very sensitive to time - some fish etc.

Packing order

Get appropriate box

Put all ingrediences together

Assure everything is fresh and properly packed

List of orders

Mark the order as ready to be shipped

Order was handed out

Yes

Delivery car available?

No

**Order management**

Process order

Order recieved

Payment received

All ingrediences available

This message is being received periodically

Request order packaging

Validate order

Allocate / order resources

Order validated

2 hours

Cancel procurement

Customer informed

Order cancelled

Customer informed

In need of delivery truck

**Order processing**

## System

## Procurement

## Customer