ANKUR BINDAL

Scrum Master

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SUMMARY

Certified Scrum Master with 5 years of experience leading Agile teams and over all 15 years in the healthcare and utilities domain, driving high-quality software delivery. Skilled in Agile project management, Scrum ceremonies, sprint planning, backlog refinement, and cross-functional collaboration. Proven ability to enhance team communication, remove impediments, and guide projects to successful completion while aligning with business goals and stakeholder expectations.

EXPERIENCE

Scrum Master   02/2020 - 05/2025
Optum   Noida

A leading healthcare IT solutions provider focused on digital health transformation.
- Facilitated Agile ceremonies including daily stand-ups, sprint planning, and retrospectives.
- Managed cross-functional teams to deliver healthcare applications effectively.
- Coached team members on Agile best practices, resulting in a 30% improvement in team velocity.
- Deployed pair programming practices across development teams; reduced code review cycle time by 25% and identified findings to fix the causes of code-related crashes.
- Implemented Scrum framework to lead organizational transition from Waterfall to Agile, improving team collaboration and delivery efficiency.

QA Lead   08/2014 - 02/2020
Optum   Noida

- Developed and executed comprehensive web, mobile, and API test strategies (Postman) with a focus on high-risk areas to ensure product quality.
- Reviewed, optimized, and maintained test cases to achieve full coverage, aligning testing efforts with Agile sprint objectives and business requirements.
- Conducted application security testing to detect vulnerabilities, maintain compliance with security standards, and safeguard critical data.

QA Specialist   02/2010 - 08/2014
SpaceTime Insight   Chandigarh

Implement real-time analytics and IoT solutions to enhance efficiency and drive predictive maintenance in asset-intensive sectors.
- Created and maintained detailed test plans for utilities-driven analytics platforms, cutting critical defects by 15% and boosting software stability by 20%.
- Conducted manual testing, including sanity, functional, GUI, mobile, and internationalization testing, to ensure software quality and usability.
- Reported bugs using Jira and Bugzilla.

EDUCATION

Bachelors of Engineering   08/2005 - 10/2009
Jaipur Engineering College and Research Centre   Jaipur

CERTIFICATION

Certified Scrum Master

Scrum Alliance

STRENGTHS

🏹 Agile Transformation Expert
Strong ability to guide teams through Agile transformations.

🪄 Stakeholder Management
Proficient in building relationships with stakeholders and fostering collaboration.

🏵 Meeting Facilitation
Skilled in facilitating productive meetings and workshops.

KEY ACHIEVEMENTS

✔ Healthcare Project Completion
Successfully led a team to complete a critical healthcare project ahead of schedule and under budget.

♥ Mentorship Achievement
Mentored team members and new Agile practitioners to enhance Agile adoption and improve Scrum practices within the team.

SKILL AND TOOLS

Skills
Agile Methodologies · Scrum Framework · Project Management · Team Leadership · Conflict Resolution · Problem Solving

Tools
JIRA · Jenkins (CI/CD) · ALM/ Test Link · Postman