

From Whom?

Although the "From:" display name might look familiar or like someone you know, it isn't. First check the From email address and see exactly who is really sending you an email. Keep an eye out for spelling errors, hyphens, and other unusual characters in the email. Have you ever received an email like this before?

Hover First

Hover over any links to see where they actually go. Instead of clicking the link, manually type the URL of the business or service requesting your attention.

You can even call and ask about the email if you are still unsure.

Sense of Urgency

Hackers want you to act before you think and if you feel something is wrong, it probably is. Never submit sensitive information via email, especially from an unusual email request about your account. Don't allow a hacker to change your behavior based on a false sense of urgency.