Bineesh Renjan

Wales, United Kingdom | +44 7767 567345 | tr.bnrenjan@gmail.com | https://linkedin.com/in/bineeshrenjan
MOBILITY: Immediate Start | Work Permit Sponsorship required | Willing to Relocate Upon Offer

SUMMARY

Results-oriented Analyst with over 3 years of experience driving operational excellence and data-driven decision-making across logistics and retail environments. Proven track record in Business Process Management (BPM) and process optimisation, delivering a 12% efficiency gain and 35% defect reduction at Amazon. Experienced in BPMN 2.0 modelling, UAT, KPI reporting, and project coordination within Agile environments using Jira and Confluence. Adept at leveraging Power BI, Tableau, and SQL to generate actionable insights, reduce inventory risk by 40%, and ensure GDPR compliance across global operations.

CORE SKILLS

- **Data & Insights:** Advanced Excel (Pivot Tables, XLOOKUP), Power BI, Tableau, SQL (Basic), KPI/MI Reporting
- **Business Analysis:** Requirements Gathering, User Stories, Gherkin, UAT, RTM, Change Control
- **Project Management:** Project planning, scope & schedule control, risk and dependency tracking, Microsoft Project
- **Consulting & Strategy:** BPMN 2.0 Process Mapping, Gap Analysis, Root Cause Analysis (5 Whys), SOP Documentation
- **Governance & Risk:** Operational Risk, UK GDPR, Audit Readiness, Detective/Preventive Controls
- **Delivery Frameworks:** Agile/Scrum, Jira, Confluence, Microsoft 365 Suite
- **Languages known:** English (Advanced) | Hindi (Intermediate) | French (A1) | Malayalam (Advanced)

WORK EXPERIENCE

Process Lead, Amazon Fulfillment Center — Bristol, UK | Apr 2025 – Current

- Coordinated daily operational plans for 10–20 associates; optimised labour allocation via live volume, improving UPH by 8–12%.
- Monitored project KPIs and operational risks, triggering Andon alerts and resolving blockers within 15 minutes.
- Applied Root Cause Analysis (5 Whys) to eliminate recurring defects, reducing repeat issues by 35% within two weeks.
- Built lightweight UPH/DPMO trackers in Excel and Power BI, enabling data-led hourly huddles and reducing missed targets by 20%.

Business Analyst Intern, Victoria Solutions — London, UK | Feb 2025 – Mar 2025

- Automated weekly KPI reporting (40% faster) with Tableau on SQL/Excel; programmed scheduled refreshes plus automated leadership alerts.
- Mapped to-be processes using BPMN 2.0, reducing handoffs by 20% while strengthening SLA adherence and change control.

Academic Research (MSc Thesis on AI & Big Data)
Cardiff Metropolitan University — Wales, UK | May 2024 – Aug 2024

- Embedded privacy-by-design principles; completing 3 Data Protection Impact Assessments (DPIAs) under UK GDPR.
- Presented AI governance findings to 6 university departments; authored a proposal that improved data access control policies by 20%.

Academic Project (Sustainable Business Practices) **Cardiff Council** — Wales, UK | Oct 2023 – Jan 2024

- Devised sustainable waste-management and procurement processes by identifying KPIs that drove a 15% improvement in resource efficiency across 5 municipal departments.
- Identified operational risks and controls, prioritising a feasibility-scored backlog of 10+ sustainability initiatives that reduced projected carbon footprint by 10%.

Corporate Relations Executive, **Seventh Sense Solutions** — Karnataka, India | Apr 2022 – Sep 2022

- Facilitated 10+ stakeholder workshops to capture requirements and mitigate operational risks for projects valued at over $50k, producing executive-ready decks that secured strategic approval.
- Tracked 50+ action items; driving a 10% improvement in departmental process efficiency through timely follow-ups and cross-functional coordination.

Business Operations Analyst, **Pradhan Mantri Jan Aushadhi Kendra**
(Government-backed subsidised pharmacy) — Kerala, India | Dec 2020 – Mar 2022

- Introduced Power BI KPI suites to flag inventory risk; for 500+ SKU lines, successfully reducing stockouts by 40% and optimizing working capital
- Coordinated User Acceptance Testing (UAT) for POS enhancements across 10+ locations, ensuring 100% test coverage and post-launch stability for high-volume transactions.

EDUCATION & CERTIFICATIONS

Microsoft Project Management Fundamentals (Microsoft, February 2026)

- Project planning, scope definition, scheduling, risk and dependency management, stakeholder communication.

Google Professional Data Analytics (Google, November 2024)

- Conducted data analysis and data-driven decision-making using descriptive statistics and dashboards.
- Applied the Ask-Prepare-Process-Analyse-Share-Act framework to real-world case studies.

MSc International Business Management (RQF Level 7, Merit)
Cardiff Metropolitan University — Wales, UK | Sep 2023 – Oct 2024

- Focused on strategy, operations, finance, and organisational change with applied business analysis, governance, and GDPR compliance.
- Applied business analysis and research experience in requirements management, BPMN, backlog refinement, RTM, UAT, governance, GDPR, and benefits realisation.

B Com: Finance & Actuarial Science (UK Level 6 Equivalent)
Jain (Deemed-to-be) University — Karnataka, India | Jul 2017 – Feb 2022

- Solid foundation in finance, economics and statistics; quantitative analysis of business & financial performance.
- Applied Excel/SQL analytics, risk & governance and process improvement for decision support.

Excel Fundamentals - Formulas for Finance (CFI, January 2022)

- Mastered advanced Excel formulas to automate complex analysis and streamline operational reporting.

Introduction to Capital Markets (CFI, January 2022)

- Analyzed financial instruments and market structures to align operations with commercial financial goals.

Math Fundamentals for Capital Markets (CFI, January 2022)

- Applied quantitative techniques and statistics to enhance accuracy in risk assessment and KPI forecasting.

Economics for Capital Markets (CFI, January 2022)

- Leveraged macroeconomic frameworks to evaluate market trends and support data-driven strategic planning.