

Lending Club Case Study

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Agenda

- Business Objective
- Technical Solution
- Approach
- Analysis
- Conclusion

Business Objectives



Understand the Driving factors behind Loan Defaults



Identify Risky Loan Applicants



Reduce the Credit Loss



Exhaustive Data Driven Analysis for Decision Making

Technical Solution

We would be leveraging Exploratory Data Analysis (EDA) technique often used by Data Scientist to analyze and investigate datasets and summarize their main characteristics using Data Visualization Methods. Few techniques used are as follows



Data Cleaning – imputation, managing missing statistics, and removing outliers



Descriptive statistics
Measures like suggest,
median, mode, preferred
deviation, range, and
percentiles are usually
used



Data Visualization histograms, box plots, scatter plots, line plots, heatmaps, and bar charts



Feature Engineering Normalization, binning, encoding, etc



Correlation and Relationships -

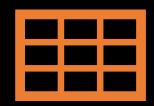


Data Segmentation Dividing the information
into significant segments
based totally on sure
standards or traits

Approach

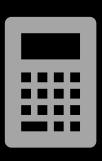
- Data Quality Steps
 - Data Cleanup
 - Dropping Rows
 - Find Duplicate Rows and Drop them
 - Remove header, footer or summary rows if any
 - Drop rows with No Column Values
 - Rows with high percentage of missing values
 - Dropping Columns
 - Drop columns that do not contribute to analysis such
 - Long text (Eg ,emp_title)
 - Redundant columns such as Id and URL
 - Removing Nulls
 - With Multiple Zero Values
 - With NA Values

Approach



Data Manipulation

Strip % from int_rate column and convert into float pub_rec_bankruptcies fillna = 0 Outlier removal Eg . Annual_inc



Introduce Additional columns

Extract Month ,Year & quarter from issue_d column

Analysis on critical columns

Employment Length(emp_length) – Higher the tenure more the financial stability and greater chances of loan payment – But As per given data this is quite opposite

Annual Income (annual_inc) - Annual income of the customer, higher the income, more chances of loan pass

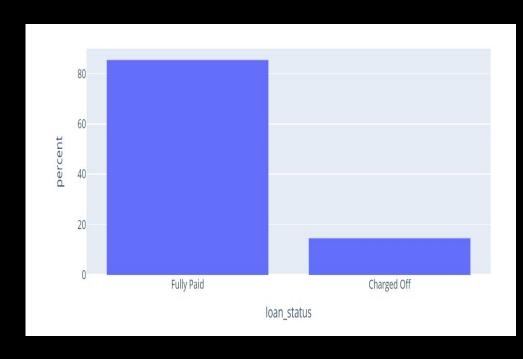
State (addr_state) - There could be higher delinquency or defaulters demographical

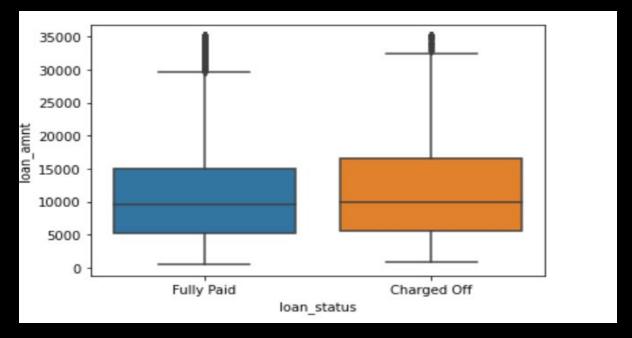
Debt to Income (dti) - The percentage of the salary which goes towards paying loan. Lower DTI, higher the chances of a loan pass

Home Ownership (home_ownership) - Owning a home adds a collateral which increases the chances of loan payment, As per Data even Mortgage category was defaulting less



Loan Status and Amount



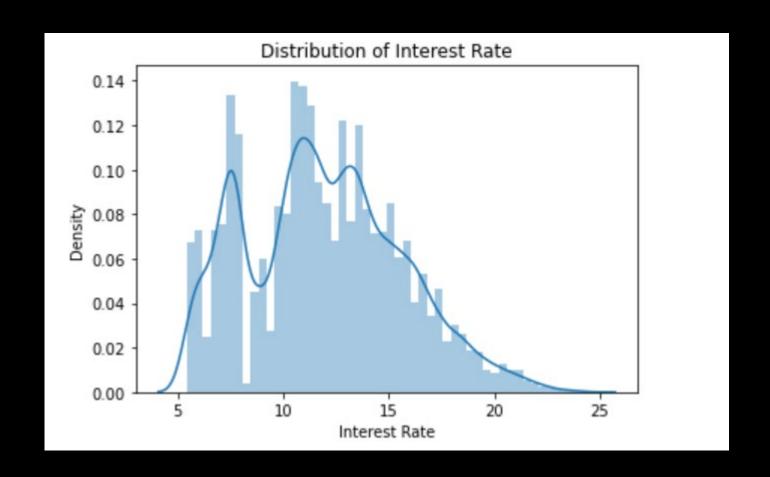


Loan Status:

- * 83 % of the loans were fully paid
- * 14 % were defaulted
- * 3 % is current loan

Loan Amount: It varies from 5000 to 30000 with a median of 10000. Loan amount is majorly small and very few clients have taken large loans and larger it goes we have higher chance of defaulting.

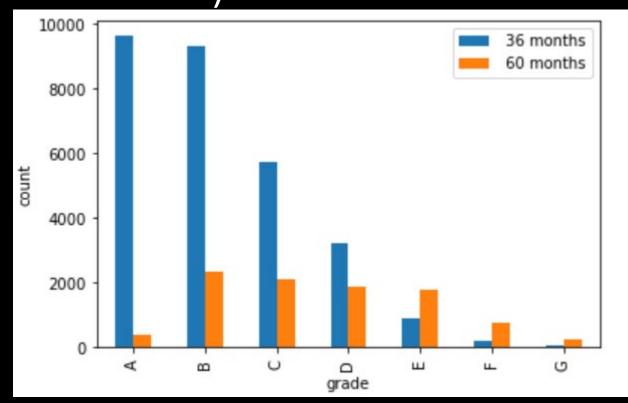
Term and Interest Rate



■ Interest Rate: The chance of defaulting increases with interest rate.

Distribution terms for Grades (Business Driven Matrix)

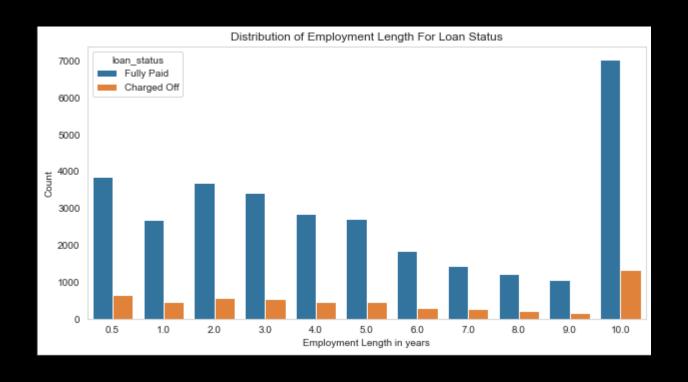
| grade G 33.779264 66.2207 | 36 |
|----------------------------------|----|
| G 33.779264 66.2207 | 26 |
| | 30 |
| F 32.684426 67.3155 | 74 |
| E 26.849418 73.1505 | 82 |
| D 21.986234 78.0137 | 66 |
| C 17.194281 82.8057 | 19 |
| B 12.205567 87.7944 | 33 |
| A 5.993031 94.0069 | 69 |



■ **Grade:** Higher(A) the grade greater the chance of paying loan.

Employment Length

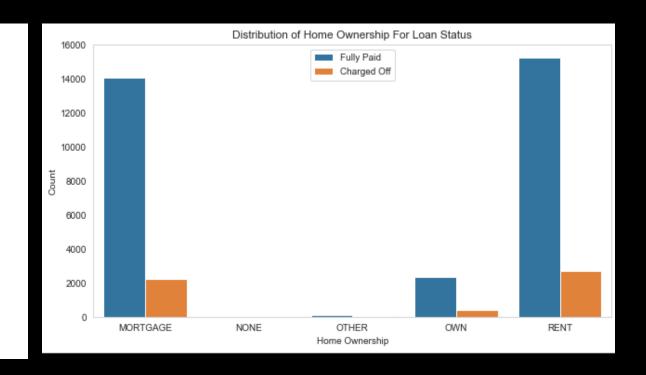
| loan_status | Charged Off | Fully Paid |
|-------------|-------------|------------|
| emp_length | | |
| 10+ years | 15.680961 | 84.319039 |
| 7 years | 15.371128 | 84.628872 |
| 1 year | 14.389397 | 85.610603 |
| 5 years | 14.339386 | 85.660614 |
| < 1 year | 14.174800 | 85.825200 |
| 6 years | 14.160517 | 85.839483 |
| 8 years | 14.146341 | 85.853659 |
| 3 years | 13.833500 | 86.166500 |
| 4 years | 13.824057 | 86.175943 |
| 2 years | 13.213703 | 86.786297 |
| 9 years | 12.887439 | 87.112561 |



■ Employment Length: Majority of clients have 10+ years of experience and has highest proportion of defaulted loan.

Home Ownership

| loan_status | Charged Off | Fully Paid |
|----------------|-------------|------------|
| home_ownership | | |
| OTHER | 18.367347 | 81.632653 |
| RENT | 15.362554 | 84.637446 |
| OWN | 14.890756 | 85.109244 |
| MORTGAGE | 13.671347 | 86.328653 |
| NONE | NaN | 100.000000 |
| | | |



Home ownership: people who has home ownership status as "Mortgage" or "Owner" has high chances of paying loan

Annual Income & Purpose

| loan_status | Charged Off | Fully Paid |
|--------------------|-------------|------------|
| annual_inc_qranges | | |
| VL | 18.312597 | 81.687403 |
| L | 15.692585 | 84.307415 |
| M | 14.962886 | 85.037114 |
| н | 12.965065 | 87.034935 |
| VH | 10.928524 | 89.071476 |
| | | |

| small_business | 27.080958 | 72.919042 |
|--------------------|-----------|-----------|
| renewable_energy | 18.627451 | 81.372549 |
| educational | 17.230769 | 82.769231 |
| other | 16.377749 | 83.622251 |
| house | 16.076294 | 83.923706 |
| moving | 15.972222 | 84.027778 |
| medical | 15.565345 | 84.434655 |
| debt_consolidation | 15.325395 | 84.674605 |
| vacation | 14.133333 | 85.866667 |
| home_improvement | 12.069565 | 87.930435 |
| credit_card | 10.781778 | 89.218222 |
| car | 10.673783 | 89.326217 |
| wedding | 10.367171 | 89.632829 |
| major_purchase | 10.325581 | 89.674419 |

loan_status Charged Off Fully Paid

Annual Income :

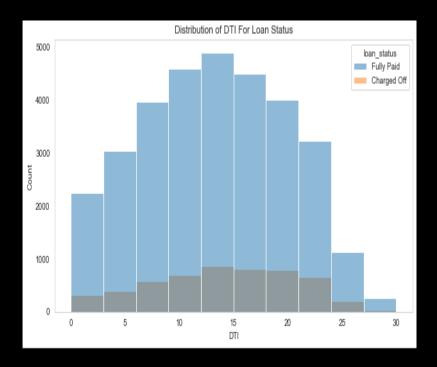
Very low (VL) Income group has maximum default

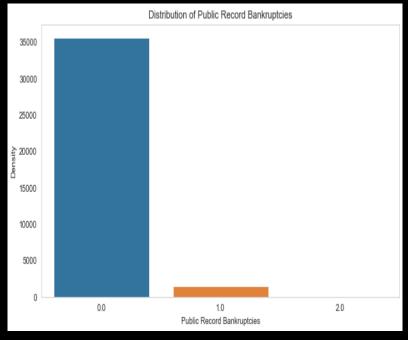
Purpose: Bank should be vigilant in providing loan to small business and renewable energy as they have maximum charge-off

purpose

DTI ratio & Bankruptcy

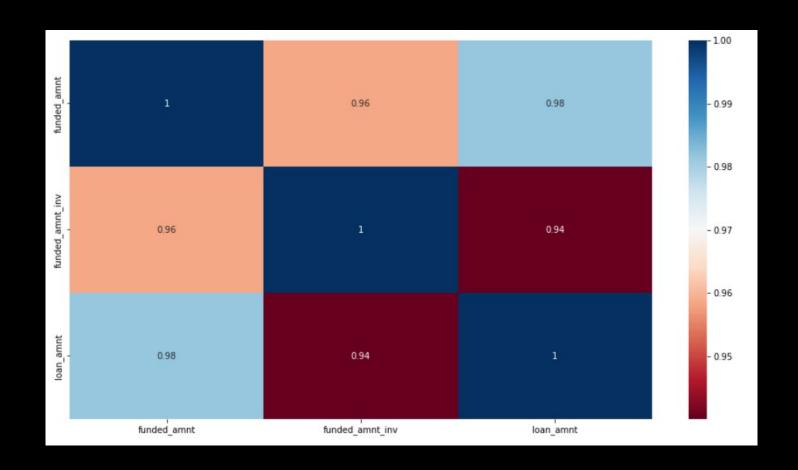
| loan_status | Charged Off | Fully Paid |
|-------------|-------------|------------|
| dti_ranges | | |
| 20-25 | 16.996047 | 83.003953 |
| 15-20 | 15.764385 | 84.235615 |
| 10-15 | 14.558671 | 85.441329 |
| 25-30 | 13.964687 | 86.035313 |
| 05-10 | 12.765147 | 87.234853 |
| 00-05 | 12.223587 | 87.776413 |
| | | |





- **DTI:** The large percentage of Clients have a large Debt to Income ratio which shows that lending to such clients can be very risky.
- Public Recorded Bankruptcy: Majority of clients have no record of declaring bankruptcy.

HeatMap



There is a high correlation between loan_amnt and funded_amnt, so one of them can be skipped

Correlation & Relationships



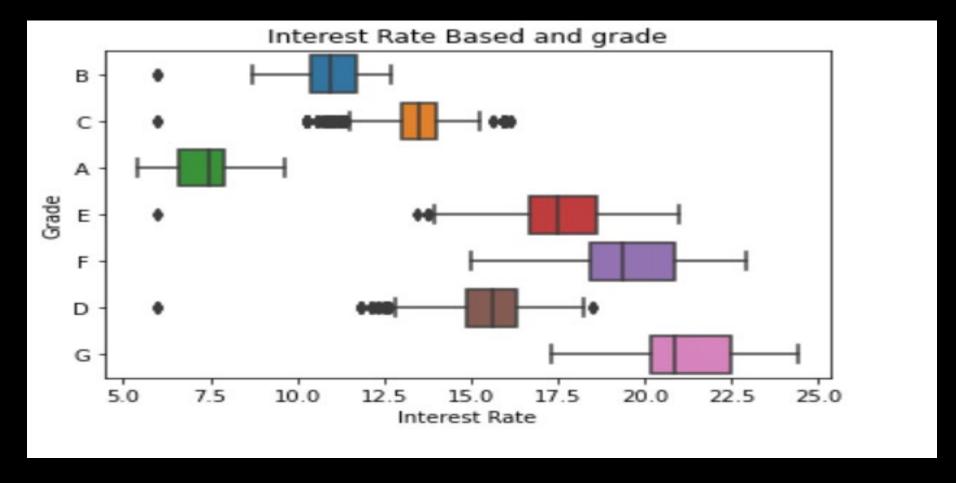
Negative Correlation

- loan_amnt has negative correlation with pub_rec_bankrupticies
- annual income has a negative correlation with dti

Strong Correlation

 annual income has a strong correlation with loan_amount

Bivariate Analysis



The Grade represent risk factor thus we can say interest rate increases with the risk.

Insights

- Major Driving factor which can be used to predict the chance of defaulting and avoiding Credit Loss:
- 1. DTI
- 2. Grades/Sub-Grades
- 3. Verification Status
- 4. Annual income
- 5. Pub_rec_bankruptcies

Other considerations for 'defaults':

- 1. Burrowers not from large urban cities e.g. NewYork, California etc
- 2. Burrowers having annual income in the range 50000-100000.
- 3. Burrowers having Public Recorded Bankruptcy.
- 4. Burrowers with least grades E.g. E,F,G indicates high risk.
- 5. Burrowers with very high Debt to Income value.
- 6. Burrowers with working experience 10+ years.

Conclusion

The default is highest for Other category and lowest for Mortgage category

Mortgage, Own, Rent are the best in repaying the loan and in that order

10+ years employees are defaulting about a percent more than the rest of the categories.

7 year employees also shows the similar trend

Verified category, source verified category is defaulting more when compared to not verified

Small business defaulters are way higher than the rest

DTI is able to find the defaulters in the right order. Higher the dti, higher the chance of default

The observation is same when the split/binning was done based on the ranges ['00-05', '05-10', '10-15', '15-20', '20-25', '25-30'] and based on the quantiles [0, 0.2, 0.4, 0.6, 0.8, 1]

Grade is also a strong indicator. Its shows similar trends as that of subgrades, subgrade F5 is 47% default