



MOTOROLA
TALKABOUT®

Two-Way Radio User's Guide



Model T9500/
T9550 series

KEM-PK14190-50A

For More Information

For further information, you may call Motorola at 1-800-638-5119 (U.S. and Canada) or visit us on the Internet at <http://www.motorola.com>.

Safety and General Information

Important Information on Safe and Efficient Operation Read This Information Before Using Your Radio.

The information provided in this document supersedes the general safety information in user guides published prior to December 1, 2002.

Transmit and Receive Procedure

Your two-way radio contains a transmitter and a receiver. To control your exposure and ensure compliance with the general population/uncontrolled environment exposure limits, always adhere to the following procedure:

- Transmit no more than 50% of the time.
- To receive calls, release the PTT button.
- To transmit (talk), press the Push to Talk (PTT) button.

Transmitting 50% of the time, or less, is important because the radio generates measurable RF energy exposure only when transmitting (in terms of measuring standards compliance).

Exposure to Radio Frequency Energy

Your Motorola two-way radio complies with the following RF energy exposure standards and guidelines:

- United States Federal Communications Commission, Code of Federal Regulations; 47CFR part 2 sub-part J.
- American National Standards Institute (ANSI)/Institute of Electrical and Electronic Engineers (IEEE) C95.1-1992.
- Institute of Electrical and Electronics Engineers (IEEE) C95.1-1999 Edition.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.

- Ministry of Health (Canada) Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 KHz to 300 GHz, 1999.
- Australian Communications Authority Radiocommunications (Electromagnetic Radiation—Human Exposure) Standard, 2003.
- ANATEL ANNEX to Resolution No. 303 of July 2, 2002 "Regulation of limitation of exposure to electrical, magnetic and electromagnetic fields in the radio frequency range between 9 KHz and 300GHz" and "Attachment to resolution #303 from July 2, 2002".

To ensure optimal radio performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures.

Portable Radio Operation and EME Exposure

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the radio and may violate FCC regulations.

Do NOT hold the antenna when the radio is "IN USE." Holding the antenna affects its effective range.

Body-Worn Operation

To maintain compliances with FCC/Health Canada RF exposure guidelines if you wear a radio on your body when transmitting always place the radio in a Motorola-supplied or approved clip holder, holster, case or body harness for this product. Use of non-Motorola-approved accessories may exceed FCC/Health Canada RF exposure guidelines.

If you do not use one of the Motorola-supplied or approved body-worn accessories and are not using the radio held in the normal use position, ensure the radio and its antenna are at least 1 inch (2.5 cm) from your body when transmitting.

Data Operation

If applicable, when using any data feature of the radio with or without an accessory cable, position the radio and its antenna at least one inch (2.5 cm) from the body.

Approved Accessories

For a list of approved Motorola accessories, visit our Web site at www.motorola.com.

Electromagnetic Interference/Compatibility

Note: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your radio in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your radio when onboard an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions.

Medical Devices – Pacemakers

The Advanced Medical Technology Association recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio and a pacemaker. These recommendations are consistent with the independent research by and recommendations of the U.S. Food and Drug Administration.

People with pacemakers should:

- ALWAYS keep the radio more than 6 inches (15 cm) from their pacemaker when the radio is turned ON.
- Not carry the radio in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio OFF immediately if there is any reason to suspect that interference is taking place.

Medical Devices – Hearing Aids

Some digital wireless radios may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Medical Devices – Other

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Safety and General Use While Driving

Check the laws and regulations regarding the use of radios in the area where you drive, and always obey them. If you do use your radio while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

The use of a two-way radio while engaged in activities requiring concentration may cause distraction or otherwise impair your ability to safely participate in such activities. Always use technology safely.

Do not place a portable radio in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates,

the radio may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your radio prior to entering any area with a potentially explosive atmosphere. Only radio types that are especially qualified should be used in such areas as "Intrinsically Safe." Do not remove, install or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles (such as grain, dust or metal powders) and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often—but not always—posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn off your radio when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off two-way radios." Obey all signs and instructions.

Operational Cautions

Antennas

Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

Batteries

All batteries can cause property damage and/or bodily injury such as burns if a conductive material—like jewelry, keys or beaded chains—touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse or other container with metal objects.

Exercise care when removing NiMH or AA batteries. Do not use sharp or conductive tools to remove either of these batteries.

Battery Charger Safety Instructions:

Save these Instructions

1. Do not expose the charger to rain or snow.

2. Do not operate or disassemble the charger if it has received a sharp blow, or has been dropped or damaged in any way.

3. Never alter the AC cord or plug provided with the unit. If the plug will not fit the outlet, have the proper outlet installed by a qualified electrician. An improper condition can result in a risk of electric shock.

4. To reduce the risk of damage to the cord or plug, pull the plug rather than the cord when disconnecting the charger from the AC receptacle.

5. To reduce the risk of electric shock, unplug the charger from the outlet before attempting any maintenance or cleaning.

6. Use of an attachment not recommended or sold by Motorola may result in a risk of fire, electric shock or personal injury.

7. Make sure the cord is located so it will not be stepped on, tripped over or subjected to damage or stress.

8. An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in a risk of fire and/or electric shock. If an extension cord must be used, make sure that:

- The pins on the plug of the extension cord are the same number, size and shape as those on the plug of the charger.
- The extension cord is properly wired and in good electrical condition.
- The extension cord size is 18 AWG for lengths up to 100 feet, and 16 AWG for lengths up to 150 feet.

9. The supply cord of the AC adaptor cannot be replaced. If the cord is damaged, call customer service at 1-800-638-5119 (U.S. and Canada).

FCC Licensing Information

Your Motorola radio operates on General Mobile Radio Service (GMRS) frequencies and in the USA is subject to the Rules and Regulations of the Federal Communications Commission (FCC). The FCC requires that all operators using GMRS frequencies in the USA obtain a radio license before operating their equipment. To obtain the FCC forms, please request Form 605 and 159, which includes all of the forms and instructions you will need.

If you wish to have the document faxed or mailed, or if you have questions, please use the following contact information:

For a Fax: Contact the Fax-On Demand system	For Mail Service: Call the FCC Forms Hotline	If You Have Questions about the FCC License: Call the FCC
1-202-418-0177	1-800-418-FORM (3676)	1-888-CALL-FCC (225-5322)

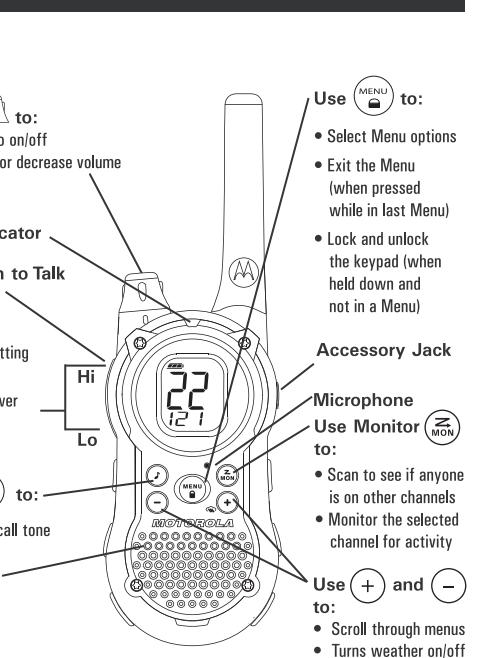
You may also visit the FCC's Web site at <http://www.fcc.gov>.

Changes or modifications not expressly approved by Motorola may void the user's authority granted by the FCC to operate this radio and should not be made. To comply with FCC requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services. Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the FCC equipment authorization for this radio could violate FCC rules.

The use of a two-way radio while engaged in activities requiring concentration may cause distraction or otherwise impair your ability to safely participate in such activities. Always use technology safely.

Do not place a portable radio in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates,

Control Buttons



Display Screen Guide



■ – Battery Meter	ON – On/Off for each feature
■ – Channel Power Indicator	Vibrate
■ – Lock	Scan
■ – Talk Confirmation Tone (Roger Beep)	Call Tone, Keypad Tone
QT – Noise Filtering	Weather Alert
iVOX – Hands-Free Use Without Accessories	iVOX – Hands-Free Use With Accessories
VOX – Hands-Free Use With Accessories	

Getting Started

Installing the Batteries

Each radio uses 1 NiMH rechargeable battery pack or 3 AA alkaline batteries and beeps when the batteries are low.

Installing NiMH Rechargeable Battery Pack

1. Turn the radio off.
2. With the back of the radio facing you, lift the battery cover latch up and remove the cover.

3. Remove the battery pack from the clear plastic bag (Do not disassemble or unwrap the battery pack).

4. Insert the NiMH battery pack with the diagram facing you.

5. Reposition the battery cover and press down to secure.

Installing the Three AA Alkaline Batteries

1. Turn the radio off.
2. With the back of the radio facing you, lift the battery cover latch up and remove the cover.

3. Insert the three AA alkaline batteries with + and - polarity as shown inside the battery compartment.

4. Reposition the battery cover and press down to secure.

Radio Battery Meter

The radio battery icon shows the battery charge level, from full ■ to empty ■. When the radio has one segment left, the radio chirps periodically or after releasing PTT (Low Battery Alert).

Removing the NiMH Battery Pack

1. Turn the radio off.
2. With the back of the radio facing you, lift the battery cover latch up to release the battery cover and remove the cover.
3. Gently remove the NiMH battery.
4. Reposition the battery cover and press down to secure.

Push to Talk (PTT) Timeout Timer
To prevent accidental transmissions and save battery life, the radio emits a continuous warning tone and stops transmitting if you press PTT for 60 continuous seconds.

Removing the Three AA Batteries

1. Turn the radio off.
2. With the back of the radio facing you, lift the battery cover latch up to release the battery cover and remove the cover.
3. Gently remove each battery by easing each battery out individually.
4. Reposition the battery cover and press down to secure.

Notes

- Exercise care when removing NiMH or AA batteries. Do not use sharp or conductive tools to remove either of these batteries.
- Remove the batteries before storing your radio for extended periods of time. Batteries corrode over time and may cause permanent damage to your radio.

Using the Battery Charger

The battery charger provides drop-in charging convenience for NiMH batteries and can be placed on any flat surface, such as a desk or workbench. Charge the NiMH battery overnight (at

Menu Options (continued)

VibraCall™ Alert
VibraCall is a vibrating alert that notifies you that your radio is receiving a message. This is useful in noisy environments. When the alert is on, the radio vibrates once every 30 seconds when you receive a message on the channel and code you set.

1. To turn vibrating alerts on, press until is displayed. The current setting will flash.
2. Press or to change the setting to Off/On.
3. Press to set or to continue set up.

QT Noise Filtering
The QT noise-filtering feature helps to ensure uninterrupted communication with other Motorola radios that have this feature. This feature also filters out unwanted transmissions from other radios. This is useful in places where there is heavy radio traffic, such as amusement parks or ski resorts.

Note: QT noise filtering is not available when the radio is scanning.

To turn QT noise filtering on or off:

1. Press until QT displays. The current setting On/Off will flash.
2. Press or to turn noise filtering On or Off.
3. Press to confirm your selection or to continue set up.

To transmit to a radio that has QT noise filtering turned on:

1. Select the same channel and Interference Eliminator Code as the other radio.
2. Press to send a call tone. This allows your voice to pass through the QT noise filter on the receiving radio.
3. Press and speak normally.

Note: If you skip step 2, the beginning of your message may not be heard on the receiving radio. For a 30-second period, starting after the last transmission, all transmissions received on the selected channel and code will pass through the QT noise filter.

Keypad Tones
You may enable or disable the speaker key tones. You will hear the key tone each time a button is pushed.

1. Press until appears. The current setting On/Off will flash.
2. Press either or to turn On or Off.
3. Press to confirm or to continue set up.

Note: When the key tone feature is off, the following are not disabled:

- Transmit timeout alert tone
- Call tone
- Low battery alert tone or
- The transmitted talk confirmation tone

Transmitting a Talk Confirmation Tone

You can set your radio to transmit a unique tone when you finish transmitting. It is like saying "Roger" or "Over" to let others know you are finished talking.

1. With the radio on, press until the appears. The current setting On/Off flashes.
2. Press or to turn On or Off.
3. Press to set or to quit menu mode.

Special Features

Keypad Lock

To avoid accidentally changing your radio settings:
1. Press and hold until displays.

2. When in lock mode, you can turn the radio on and off, adjust the volume, receive, transmit, send a call tone, and monitor channels. All other functions are locked.

To unlock the radio, press and hold until is no longer displayed.

Scanning Channels

Use scan to search the 22 channels for transmissions from unknown parties, to find someone in your group who has accidentally changed channels, or to quickly find unused channels for your own use.

There is a priority feature and 2 modes of scanning (basic and advanced) to make your search more effective. The basic scan mode uses the channel and code combinations for each of the 22 channels as you have set them (or with the default code value of 1). The "Advanced Scan" mode will scan all channels for any and all codes, detect any code in use, and use that code value temporarily for that channel.

Priority is given to the "home channel," that is, the channel (and Interference Eliminator Code) your radio was set to when you start the scan. This means the initial channel (and code setting) is scanned more often than the other 21 channels, and your radio will respond quickly to any activity occurring on the home channel as a priority.

To start Scanning:

1. Briefly press the key. The scan will appear in the display, and the radio will begin to scroll through the channel and code combinations.
2. To turn off, press or to turn the radio off and then back on.

Weather Receiver

Your radio can tune in to broadcasts by the United States National Oceanic and Atmospheric Administration (NOAA) Weather Radio and Environment Canada Weatheradio.

You can listen to a weather channel (see "Weather Channels and Frequencies" table below) or set your radio to alert you to emergency weather broadcasts that interrupt routine broadcasts.

When you listen to a weather channel, you cannot use your radio in scan mode or for two-way communications.

Both NOAA and Environment Canada have transmitters located throughout the United States and Canada, respectively. These transmitters broadcast watches, forecasts, and other information 24 hours a day.

Note: NOAA weather radio stations are assigned to cover specific areas and service may be limited. Please check with your local weather office for frequency and details, or visit www.nws.noaa.gov/nwr in the US or www.msc-smc.ec.gc.ca/cd/factsheets/wxradio in Canada to view the appropriate transmitter for your area.

The use of the NOAA logo does not provide an endorsement or implied endorsement by NOAA's National Weather Service, nor does the use of the Weatheradio logo provide an endorsement or implied endorsement by Environment Canada.

Turning Weather Channel Reception On and Off

1. To turn weather reception on, press and hold for three seconds.
2. To turn off, press or to turn the radio off and then back on.

Setting the Weather Channel

Your radio receives weather frequencies:

1. After turning weather reception on, press . The current channel flashes.
2. Press or to select the appropriate channel with good reception in your area.
3. Press to save the weather channel setting.
4. Press to return to two-way mode.

Setting the Weather Alert

Your radio can be set to respond to NOAA Weather Radio emergency messages. A special alarm tone sounds an alert and turns on the weather receiver to give you immediate weather and emergency information.

1. After turning weather reception on, press twice. On/Off displays.
2. Press or to select On/Off. If you activate Weather Alert and return to two-way mode, will display.
3. Press to save the weather alert setting.
4. Press to return to two-way mode.

As with two-way radio reception, weather channel reception depends on how close you are to a transmitter and whether you are indoors or outdoors. Because weather channels are transmitted without codes, they may contain static or noise. Weather Alert will not function while actively transmitting or receiving in two-way mode.

Warranty

Consumer Two-Way Radio Products and Accessories purchased in the United States or Canada.

What Does this Warranty Cover?

Subject to the exclusions contained to the right, Giant International Ltd. warrants the Motorola branded consumer two-way radios that operate via Family Radio Service or General Mobile Radio Service that it manufactures ("Products"), the Motorola branded or certified accessories sold for use with these Products that it manufactures ("Accessories") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola branded Products and Accessories manufactured by Giant International Ltd., and purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products Covered

Products and Accessories as defined above, unless otherwise provided for below.

1. Decorative Accessories and Cases.

Decorative covers and cases.

2. Monaural Headsets.

Ear buds and boom headsets that transmit mono sound through a wired connection.

3. Consumer Two-Way Radio Accessories.

4. Products and Accessories that are Repaired or Replaced.

Length of Coverage

One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

1. Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

2. Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

3. Ninety (90) days from the date of purchase by the first consumer purchaser of the product.

4. The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or Giant International Ltd., are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, Giant International Ltd. or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR GIANT INTERNATIONAL LTD. BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

USA Two-Way Radios

1-800-638-5119

giantintl@callcenter.com

Canada Two-Way Radios

1-800-638-5119

giantintl@callcenter.com

For Accessories, please call the telephone number designated above for the product with which they are used.

You will receive instructions on how to ship the Products or Accessories at your expense, to a GIANT INTERNATIONAL LTD. Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

Patent and Copyright Information

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Weather Channels and Frequencies

Weather Channel	Frequency	Weather Channel	Frequency
WX1	162.550 MHz	WX7	162.525 MHz
WX2	162.400 MHz	WX8	161.650 MHz
WX3	162.475 MHz	WX9	161.775 MHz
WX4	162.425 MHz	WX10	161.750 MHz
WX5	162.450 MHz	WX11	162.000 MHz
WX6	162.500 MHz		