

Energy Price Fact Sheet



Diamond Energy

DE Residential Time of Use - DIA101728SR

Offer valid until 30-Sep-2016

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Time of use with controlled load	Standing offer	11-Sep-2015

Electricity offer

Contract term	No contract term
Contract expiry details	No fixed term. This agreement continues on a rolling monthly or quarterly basis as per the bill frequency.
Bill frequency	Every 3 months

Electricity pricing information

1 Jan to 31 Dec	Price (exc. GST)	Price (inc. GST)
Peak 2pm-8pm, Mon-Fri		
All usage	41.50 cents per kWh	45.65 cents per kWh
Off-peak All Other Times		
All usage	9.80 cents per kWh	10.78 cents per kWh
Shoulder 7am-2pm & 8pm-10pm Mon-Fri and 7am-10pm Sat-Sun		
All usage	16.80 cents per kWh	18.48 cents per kWh
Daily supply charge	80.00 cents per day	88.00 cents per day
Controlled load		
Controlled Load 1 All controlled load 1 consumption		
All usage	8.45 cents per kWh	9.295 cents per kWh
Daily supply charge	1.90 cents per day	2.09 cents per day
Controlled Load 2 All controlled load 2 consumption		
All usage	11.50 cents per kWh	12.65 cents per kWh
Daily supply charge	10.00 cents per day	11.00 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes

Are these prices fixed?	No
Variations to our Charges will be published on our website 10 business days before commencement with details in your next bill if the variation affects you. Standing offer prices will not be varied more often than once every 6 months.	

Electricity key contract features

Eligibility criteria	Eligibility and availability criteria apply, including that this offer is only for residential customers who are located within the relevant distribution area, with the appropriate network tariff(s) and metering installation and configuration. For full terms and conditions visit our website or contact us on 1300 838 009.
Meter type	Time of Use

Fees

Account establishment fee	Fixed rate - \$22.00
Credit card payment processing fee	Percentage of bill - 0.60%
Cheque dishonour payment fee	Fixed rate - \$20.00
Direct debit dishonour payment fee	Fixed rate - \$10.00
Late payment fee	Fixed rate - \$15.00
Additional fee information	Other fees may apply including such items as meter special reads, meter installation, meter reconfiguration, energisation and de-energisation. See our website or contact us on 1300 838 009 for details.

Electricity offer terms and conditions

For full terms & conditions, visit our website www.diamondenergy.com.au or contact us on 1300 838 009.

Contact details and more information

Retailer	Phone number	Retailer's website
Diamond Energy	1300 838 009	http://www.diamondenergy.com.au

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.