

Energy Price Fact Sheet



Lumo Energy (NSW)

Lumo Velocity - LUM123663MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Time of use with controlled load	Market offer	01-Jan-2016

Electricity offer

Contract term	2 years
Contract expiry details	Before the expiry date, we will send you a notice offering to extend the term of this contract and advise of your options.
Bill frequency	Every 3 months

Electricity pricing information

1 Jan to 31 Dec	Price (exc. GST)	Price (inc. GST)
Peak 2pm-8pm, Mon-Fri		
All usage	41.00 cents per kWh	45.10 cents per kWh
Off Peak All other times		
All usage	9.30 cents per kWh	10.23 cents per kWh
Shoulder 7am-2pm & 8pm-10pm, Mon-Fri. 7am-10pm Sat-Sun		
All usage	15.00 cents per kWh	16.50 cents per kWh
Daily supply charge	79.56 cents per day	87.516 cents per day
Controlled load		
Controlled Load Controlled Load		
All usage	7.60 cents per kWh	8.36 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
Controlled Load Controlled Load		
All usage	11.00 cents per kWh	12.10 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes	
Are these prices fixed?	No
We may vary the charges under this offer from time to time. If we do, they will be done in line with our Terms and Conditions and you will be provided with written notice no later than your next invoice.	

Electricity key contract features

Cooling off period	10 business days
Eligibility criteria	This offer is available to Residential customers with a valid Velocity Rewards membership in the Ausgrid distribution area. For solar feed-in eligibility, please visit http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back

Fees	
Exit fee	Fixed rate - \$0.00 There are no applicable exit fees for this product
Other fee	Fixed rate - \$11.04 Special Meter Read fee
Connection fee	Fixed rate - \$39.58 Connection Fee (Up to)
Disconnection fee	Fixed rate - \$155.06 Disconnection Fee
Additional fee information	For the full schedule of fees applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/fee-schedule-nsw or call us on 1300 11 58 66.

Solar feed-in tariff options	
Retailer FIT - applies if ineligible for solar bonus scheme (cents per kWh exported)	5.00
Customer eligible for Solar Bonus Scheme 28/10/10 - 28/4/11 (cents per kWh exported)	20.00
Customer eligible for Solar Bonus Scheme	

before 27/10/10 (cents per kWh exported)	60.00
Incentives	
Velocity Points	Receive 10,000 bonus Velocity Points upon sign up followed by 6 Velocity Point per \$1 spend on bills for the term of the contract.
Lumo Ameego Rewards Program	Included in your 24 month contract term is access to our exclusive rewards program - Lumo Ameego. To access the program, you must first register for My Account at: www.lumoenergy.com.au/myaccount
Electricity offer terms and conditions	
For full terms and conditions applicable to this offer, please visit http://www.lumoenergy.com.au/help-centre/useful-docs	

Contact details and more information

Retailer	Phone number	Retailer's website
Lumo Energy (NSW)	1300 115 866	http://www.lumoenergy.com.au

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.