

# Energy Price Fact Sheet



**AGL**

**AGL Savers - South Australia residential electricity market offer - AGL137178MR**

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	SA Power Networks	Single rate	Market offer	04-Feb-2016

## Electricity offer

Contract term	Ongoing contract with benefit period
Contract expiry details	Your market contract has no contract term. However, at the end of your 1 year Benefit Period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
Bill frequency	Every 3 months

## Electricity pricing information

Winter - 11 Jul to 31 Dec	Price (exc. GST)	Price (inc. GST)
<b>Domestic Light/Power 110 peak</b>		
First 10.9589 kWh usage per day	26.84 cents per kWh	29.524 cents per kWh
Remaining usage per day	30.83 cents per kWh	33.913 cents per kWh
Daily supply charge	63.79 cents per day	70.169 cents per day
Summer - 1 Jan to 31 Mar	Price (exc. GST)	Price (inc. GST)
<b>Domestic Light/Power 110 peak</b>		
First 10.9589 kWh usage per day	29.20 cents per kWh	32.12 cents per kWh
Remaining usage per day	34.06 cents per kWh	37.466 cents per kWh
Daily supply charge	63.79 cents per day	70.169 cents per day
Winter - 1 Apr to 10 Jul	Price (exc. GST)	Price (inc. GST)
<b>Domestic Light/Power 110</b>		
First 10.9589 kWh usage per day	26.84 cents per kWh	29.524 cents per kWh
Remaining usage per day	30.83 cents per kWh	33.913 cents per kWh
Daily supply charge	63.79 cents per day	70.169 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional discounts	
7% Pay on time discount	The pay on time discount only applies to our energy usage charges, which are based on our published rates, and will appear as a separate credit (GST exclusive) on bills, for each bill paid in full on or before the due date. The published rates are shown on this fact sheet and are available at <a href="http://agl.com.au">agl.com.au</a> .
2% Double-up discount	This discount only applies if your supply address has both active electricity and gas accounts with AGL in the same name at the time of billing. The double up discount only applies to our energy usage charges, which are based on our published rates, and will appear as a separate credit (GST exclusive) on each bill. The published rates are shown on this fact sheet and are available at <a href="http://agl.com.au">agl.com.au</a> .

Price changes	
Are these prices fixed?	No
The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.	

Electricity key contract features	
Cooling off period	10 business days
Eligibility criteria	This energy offer applies to residential customers in South Australia within the SA Power Networks electricity distribution network area.

Fees	
Payment processing fee	Percentage of bill - 0.60% The amount is GST inclusive and applies to payments made by debit and credit cards.
Late payment fee	Fixed rate - \$12.73 inc. GST A late payment fee may be charged when full payment has not been received by the bill due date
Cheque dishonour payment fee	Fixed rate - \$8.64 inc. GST A Dishonoured payment fee is charged when AGL attempts to process a payment via cheque and receive a dishonour notification from the your bank.
Account establishment fee	Fixed rate - \$42.00 inc. GST This fee will be charged when you move into a new address. A reduced amount of \$21.63 for eligible concessions.

Additional fees and charges may apply. Please see the AGL market contract fee schedule at [agl.com.au](http://agl.com.au)

Disconnection fee		Fixed rate - \$37.40 inc. GST This fee will be charged when you move out of your address	
Direct debit dishonour payment fee		Fixed rate - \$2.27 inc. GST A Dishonoured payment fee is charged when AGL attempts to process a payment via direct debit and receive a dishonour notification from the your bank.	
Additional fee information		Additional fees and charges may apply. Please see the AGL market contract fee schedule at <a href="http://agl.com.au">agl.com.au</a>	
GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Weekly charge	\$1.10 (inc. GST)	For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators.
20%	Weekly charge	\$1.80 (inc. GST)	For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators.
100%	Amount per unit of usage	\$0.055 (inc. GST)	For 5.5 c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.
Incentives			
\$25 First Bill Credit		The one-off account credit will appear as a separate credit (GST excl) on the first bill. The account credit applies only in conjunction with this AGL offer and is not transferable.	
Electricity offer terms and conditions			
For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a>			

### Contact details and more information

Retailer	Phone number	Retailer's website
AGL	13 12 45	<a href="http://www.agl.com.au">http://www.agl.com.au</a>

### Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)