Beniyam Mitiku, Software Developer

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Relevant Experience, Total Years: 7

Summary:
Beniyam Mitiku is a software developer and application development analyst with **7+ years** of experience designing, implementing, and managing enterprise-grade solutions across cloud platforms, CRM systems, and full-stack development. He is proficient in **.NET, C#, ASP.NET, SharePoint Online, M365, SQL Server, JavaScript, Vue.js, Node.js, Microsoft PowerApps, Power Automate, MuleSoft, and OpenText TeamSite CMS**. He has extensive experience working with **Azure Functions, ServiceNow, and modern web development frameworks**. Beniyam excels at **building scalable, secure, and user-friendly applications, optimizing system performance, and integrating business processes**. He has strong **organizational skills, adaptability, and a proven ability to collaborate directly with customers** to deliver impactful solutions.

Skills

- **Programming Languages**: Java, C#, JavaScript, Python, HTML, CSS, SQL, XML, JSON, PHP
- **Content Management Systems:** OpenText TeamSite CMS, WordPress, SharePoint Online
- **Cloud & DevOps:** Azure Functions, Azure DevOps, Serverless Architectures, Power Automate, Power Apps
- **Web Development:** React, Node.js, AngularJS, ASP.NET Core, Bootstrap, REST APIs
- **Databases:** SQL Server, Oracle, MySQL, SSMS, SSRS, Stored Procedures, Triggers
- **API Design & Integration:** REST APIs, SOAP, MuleSoft Anypoint Platform, Swagger
- **Platforms & Tools:** Visual Studio, JIRA, GitHub, Power BI, Postman, Swagger, Microsoft 365

Aptive Resources, *Software Developer*, May 2022 – Present,

Department of Veterans Affairs (VA), Veterans Health Administration (VHA)

- Maintain and improve C# web applications.
- Administrates cloud infrastructure utilizing PaaS databases and Azure Serverless Functions to automate data feeds for pushing and pulling job advertisements for third party vendors.
- Develops solutions and maintains SharePoint sites, Azure Functions, PowerApps, Microsoft Power Automate, ASP.Net Core
- Created and maintained SharePoint sites.
- Form creation & automation using Microsoft platforms.
- Led the redesign and optimization of enterprise web pages using OpenText TeamSite CMS, improving site performance, accessibility, and user experience.
- Redesign and migrate website to WordPress site.

- Building Custom Gutenberg Blocks to facilitate easy maintenance.
- Provides overall thought leadership to solve complex structured client problems in areas such as SharePoint, ASP.Net, Web Services, Azure Functions, Power Apps and Power Automate.
- Build user analytics process to improve website.

Chickasaw Nation Industries, *Application Development Analyst*, April 2021 – May 2022

Department of Health and Human Services (HHS), Indian Health Service (IHS)

- Works with IT & business project teams to understand reporting requirements to propose solutions by developing management reports.
- Assist Business Analyst for creating system workflows & diagrams
- Collect and analyze the business requirements and work with our external and local IT groups to implement EPMT solutions.
- Work closely with internal stakeholders and clients to complete projects
- Resolve problems with software and responds to suggestions for improvements and enhancements
- Acted as liaison between business, sales and IT teams to refine the product and incorporate features based on market demands
- supports the IT Application Lifecycle as system owner by ensuring that ongoing enhancements and maintenance is completed in accordance with the requirements listed on policy and other stakeholders
- Maintain hygiene of the application, fulfilling audit and risk control requirements for both internal and external
- Established automated server generation routines, optimizing system performance, installing upgrades/patches, establishing system monitoring and maintaining security protocols.
- Developed and updated security documents like SSP, IRP, CMP & POA&M.
- Expertise in developing different type of report in the performance analytics
- Implemented security checks, performed remediation, audit, reports at database level and operating system level for authorized access and product patch advisory notification.
- Created, reviewed and implemented maintenance plans on production servers.
- Created and maintained documentation for DBA standard operating procedures.
- Administer & maintain the client's SQL server infrastructure and databases in development, test, and production environments.

Alesig Consulting LLC, *Web Applications Developer*, Oct 2020 – April 2021

Department of Labor (DOL), Office of the Chief Information Officer (OCIO)

- Enhance, debug, and implement PHP and Java Web sites in a Windows environment.
- Research, test, build, and coordinate the conversion and/or integration of new sites based on client requirements.
- Utilised tools like ANDI to achieve 508 comliance for websites.
- Work with the Application Development Team to support Application design, development, planning, installation, configuration, monitoring and maintenance of the Applications using existing web development skills and experience.
- Work closely with internal stakeholders and customers to complete projects.
- Resolve problems with software and responds to suggestions for improvements and

enhancements
- Utilized various tools such as Power Apps Designer, PowerApps, Power Automated, Visual studio for custom SharePoint Online business solutions on various projects.
- Implemented Power BI for data visualization using multiple data resources such as SharePoint List, SQL and Excel.
- Participate in development of software user manuals.

One-to-Many Solutions, Web Developer, February 2018 – March 2020

- Effectively worked on coding of custom WordPress theme and template files using HTML, CSS, PHP, and Bootstrap 3 framework.
- Administered project collaboration; solely responsible for digital workflow, backups, and project management.
- Designed and developed GUI for applications and modules, using JavaScript
- Participated and designed responsive websites to accommodate mobile platforms.
- Built and created GUI and also used scripting languages like PHP to interact with databases on server-side development.
- Update, modification and access control of SharePoint sites, support and maintain Active Directory.
- Created indexes, views, complex Stored Procedures, user defined functions, cursors, derived tables, common table expressions (CTEs) and Triggers to facilitate efficient data manipulation and data consistency.
- Installed, tested, and resolved problems with computer hardware and software; adapted existing software to accommodate the database needs of departments.

PayPal, Java Software Developer, May 2017 - December 2017

- Developed and maintained UI components using HTML, CSS, and JavaScript, ensuring responsive design and seamless user experience while integrating with backend services.
- Built and optimized enterprise applications using Spring Framework for Dependency Injection, Hibernate for ORM, and SOAP-based web services, ensuring robust integration with backend systems and databases.
- Managed application development and deployment using Maven for dependency management, Apache Tomcat for hosting, and JUnit for unit testing, following Agile methodologies for efficient project tracking and execution.

Education, Certification, and Training

Bachelor of Science in Computer Science, Towson University