

### 1) Describe QA Role?

QA person ensures that the product meets the customer's expectation & complies with all relevant regulations. QA supports planning and designing. They work with the development team in the organization and validate the test cases. They Review products and check the quality requirements are met.

### 2) Compare QA Vs QC roles?

QA is a method of assuring that a high quality request will be fulfilled while QC is a method of determining whether or not a quality request is met. QA is to avoid defects while QC is to find defects, QA ensures that you are following a correct procedure. QC ensures that the outcomes of your work area are intended.

### 3) Why Quality is important?

Quality builds trust with your customer, it fuels recommendations, recommendations can be a strong factor in both online and offline purchasing decisions. It minimizes customer complaints and returns. High quality produces a higher return on investment. It allows you to grow.

### 4) Compare Implicit vs Explicit Requirements with examples

Implicit is something which is understood but not clearly expressed. Shows secondary meaning of sentences. Implicit sentences are generally indirect, their readers require to understand the depth of the statement to get the meaning.

Explicit refers to something which is clearly expressed, directed and implied with clear wording. The direct intention is clearly expressed through the statements.

### 5) Provide five suggestions to avoid Quality issues in product / service

- Educate and train employee
- Provide quality control
- Look for flaws and fix them before it become major issue
- Encourage and support problem solving at all level of employment
- Use statistics to analyze and monitor your progress.