

# Vincent Tjia

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## Full-Stack Web Developer - Entry Level

Soon to be a full-stack web developer with a background in graphic design and art. Currently enrolling in a full-stack web development from the University of Pennsylvania. Front-end developer skills in HTML, CSS, JavaScript, and other languages such as basic Java, basic Python, and basic SQL. A forever student who's passionate about data, analytics, and developing apps and seeking innovative/creative solutions on bettering the UI experience. I'm excited to further up my skills and be able to apply my design background to create a better experience on the web.

## SKILLS

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- Basic Java
- Basic Python
- Basic SQL
- Microsoft Excel
- Microsoft Office Word
- Microsoft PowerPoint
- Foreign Languages
- HTML
- CSS
- JavaScript
- JQuery
- ProPresenter
- OBS Studio
- Time Management
- Fast Learner
- Work in a Team
- Work Under Pressure
- Adaptability
- Communication
- Leadership

## EXPERIENCE

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06/2019 - 03/2020

**Fulfillment Associate,** Amazon Logistics DPH2 - King of Prussia, PA

- Operating and managing the internal "Problem Solve" team to ensure quality products are sent to customers in a timely manner.
- Took on a leadership role while facilitating high morale within the team.
- Identified damaged and defective items from the Fulfillment Center for replacement.
- Mastered internal tools for package management in a short period of time.
- Worked with workflow spreadsheets.
- Fixed technical issues.

03/2020 - 03/2021

**Learning Ambassador,** Amazon Logistics DPH2 - King of Prussia, PA

- Trained new hires and cross-trained associates in the "Problem Solve" team, and had them become well-established in their role.
- Trained new managers in outbound "Problem Solve" processes.
- Promoted and facilitated Amazon's code of conduct to ensure associates' safety.
- Assisted managers by participating in regular meetings and helping on-the-ground workers when needed.
- Performed role audits, new-hires audits, and other audits associated with training.
- Detail-oriented data orientation.

03/2021 - 09/2021

**Learning Ambassador,** Amazon Logistics DDP2 - Philadelphia, PA

- Ran classes for new-hires. Helped with on-boarding by providing necessary training, discussing benefits, and q&a about the role.

- Cross trained associates in "Problem Solve" procedures and other crucial roles.
- Identified faulty items and replaced them.
- Data validity verification.
- Performed accuracy check on completed works.
- Read metrics and time-tracking to ensure operations are performed efficiently and in a timely manner.

## EDUCATION

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Graduated 05/2018

**Associate of Arts: Art and Design**, Community College of Philadelphia  
Philadelphia, PA

## FOREIGN LANGUAGES

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| • Indonesian | Native         |
| • Japanese   | Lower-Advance  |
| • Chinese    | Upper-Beginner |

## REFERENCES

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|-----------------------------|---|
| • <b>Matthew Brennan</b>    | <b>Comcast</b><br>Matthew_Brennan@comcast.com - (856) 404 - 8879  |
| • <b>Danniel Anggrianto</b> | <b>Saviynt Inc., Eggcelent (Owner)</b><br><a href="mailto:contact@eggcelentphilly.com">contact@eggcelentphilly.com</a> - (215) 869 - 5348 |
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