QA: H.W. week 1. Binyamin Lafazan

ATM: Tests

What is the purpose of an ATM machine? To withdraw money and to deposit money/checks

1. Login using correct username and password, request to withdraw an amount that you have in your account, receive the money, correct amount of money is removed from your account, log out.-all happens within the correct required timeframe
2. Login using correct username and password, request to deposit cash, put in cash, correct amount of money is added to your account, log out.-all happens within the correct required timeframe
3. Login using correct username and password, request to deposit check, put in check, correct amount of money is added to your account, log out.-all happens within the correct required timeframe
4. Is the atm in a place that it is accessible and comfortable for people to use?

A: Login

1. enter correct username and password-how long did it take to login?

2. enter incorrect username and password

3. enter incorrect username and correct password

4. enter correct username and incorrect password

5. leave username and password field blank

6. leave username blank and enter correct password

7. leave username blank and enter incorrect password

8. leave password blank and enter correct username

9. leave password blank and enter incorrect username

B: Withdraw

1. request to withdraw an amount that you have in your account and still have enough to pay the transaction fee-how long did it take to process?
2. request to withdraw an amount that you have in your account but won't have enough to pay the transaction fee
3. request to withdraw an amount that is more than you have in your account
4. request to withdraw a negative amount
5. request to withdraw an amount that the atm can’t give(i.e.434-would need coins and not just bills)
6. request to withdraw 0$

C: Deposit Cash

1. Insert cash from present country to be deposited- how long did it take to process?
2. Insert cash from a foreign country to be deposited
3. Insert something that is not cash to be deposited

D: Deposit Check

1. Insert check with all fields filled out correctly and account associated with check has the amount of money that is on the check- how long did it take to process?
2. Insert check with all fields filled out correctly and account associated with check does not have the amount of money that is on the check
3. Insert check with missing information to be deposited

E: Logout

1. Select logout-how long did it take to logout?
2. don’t touch anything, as if you left and forgot to logout-what happens and after how long?

UX:

1. What height is the atm from the ground?who can use it comfortably?
2. Can people understand the instructions on how to navigate while using the atm?