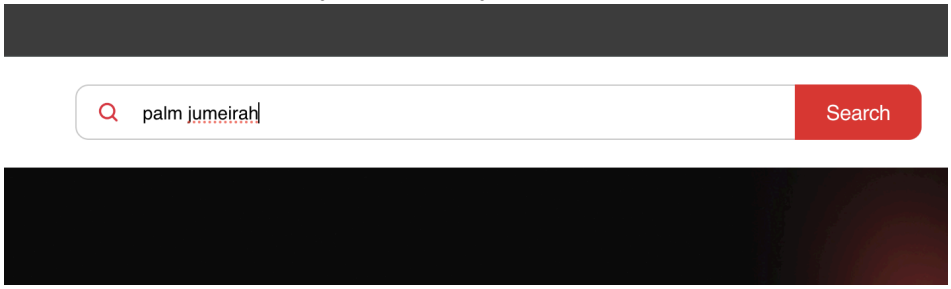
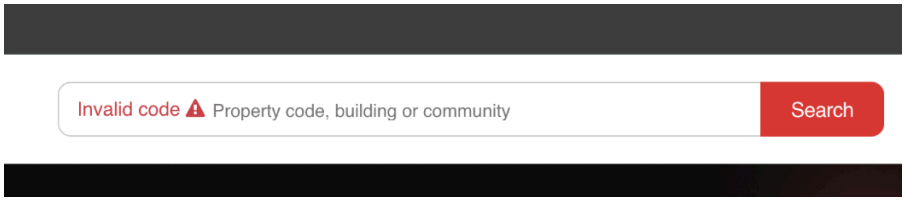
NOTE: the steps to reproduce section is written using gherkin syntax format to better reflect my experience in writing test cases (reference https://cucumber.io/docs/gherkin/reference/)

<table>
<tr><th>No</th><th>Issue</th></tr>
<tr><td>1</td><td>

1. **Description**
   - Search input cannot accept terms entered manually by user
2. **Steps to reproduce**
   - Given user goes to Makyee home page https://www.makyee.com/
   - When user fills in a community/area into search input field e.g **palm jumeirah**
   - And user press **Enter** key on their keyboard or clicks on **Search** button



3. **Expected result**
   System should accept the term entered by user and proceed to search result
4. **Actual result**
   - System did not accept manually input term
   - System show manually input term as '**Invalid code**'



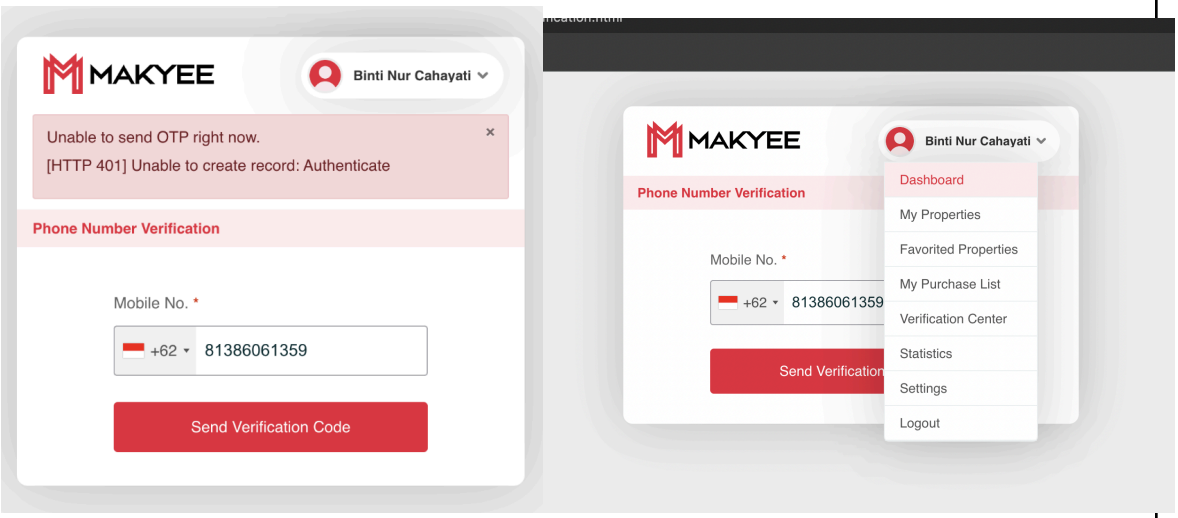
5. **Risk analysis/improvement**
   Depends on the actual system requirement, this could also be an intended feature as well. However, it could be an improvement that the user should be allowed to manually enter the area they are looking to purchase in. Example in a scenario that user is a foreigner and doesn't know much about Dubai area and they only have one particular area they are interested in and that area is not listed in the dropdown list of areas that currently system provides with, user couldn't proceed their search of properties in this case.

   NOTE: for detailed steps, can see the attached video here https://drive.google.com/file/d/1UtEL_BNYx97DKnELg1pZc-Vak6yF41bj/view?usp=sharing

</td></tr>
<tr><td>2</td><td>

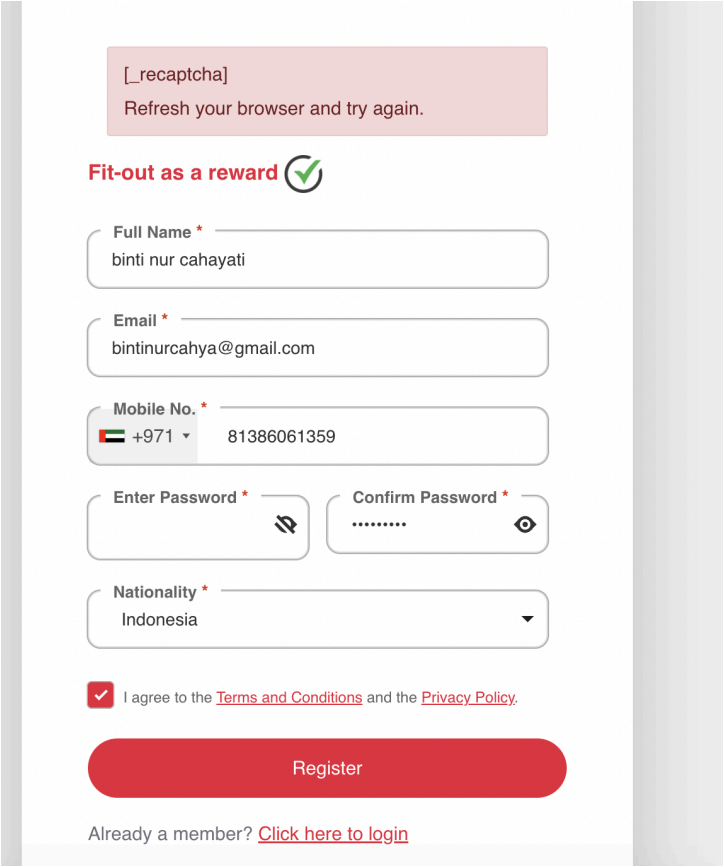
1. **Description**
   - Unable to send OTP with phone number outside of UAE
   - Unable to go proceed to account details when OTP verification failed

</td></tr>
</table>

	2. **Steps to reproduce** ○ Given user goes to Makyee home page https://www.makyee.com/ ○ When user fills in email to register as new user ○ And user fills in all details in user form with phone number as outside UAE citizen e.g in my case is Indonesia ○ And user clicks **Register** button ○ Then user should receive an email to verify ○ When user checks email and enter OTP to verification page ○ Then verify that OTP via email is verified successfully ○ And user is redirected to phone number verification page ○ When user clicks **Send Verification Code** button ○ And user failed to receive OTP via phone number ○ And user goes to Dashboard page directly 3. **Expected result** ○ User should receive OTP via their registered number and successfully verify the OTP on the system ○ When user failed to receive OTP, user should still be able to go to Dashboard page 4. **Actual result** ○ System failed to send OTP and showed following warning message ○ User cannot go to Dashboard page when OTP verification failed, when user clicks Account details menu, system keeps redirecting to the same OTP verification page  5. **Risk analysis/improvement** This issue is considered a critical bug and should be in high priority for the team to fix as registering an account is the initial step for users to proceed their experience in purchasing property. This issue could also be only happening with outside UAE phone numbers due to mobile provider or other constraint related to the rooting of sending OTP overseas.
3	1. **Description** Captcha verification failed during user registration 2. **Steps to reproduce** ○ Given user goes to Makyee home page https://www.makyee.com/

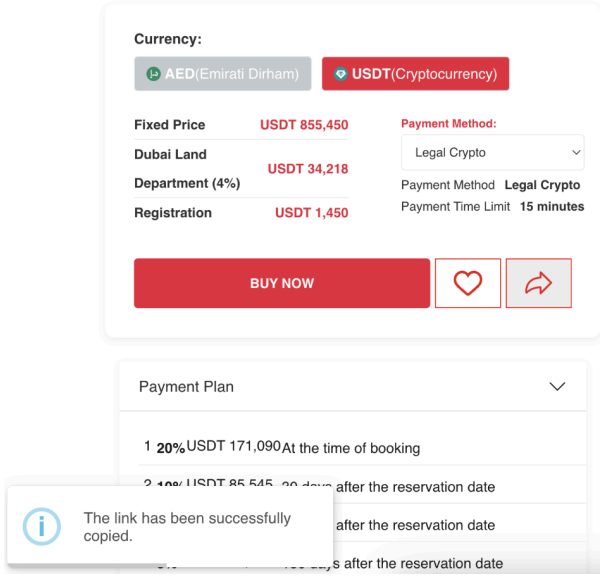
- When user fills in email to register as new user
- And user fills in all details in user form
- And user clicks **Register** button
- Then user is redirected to captcha verification page

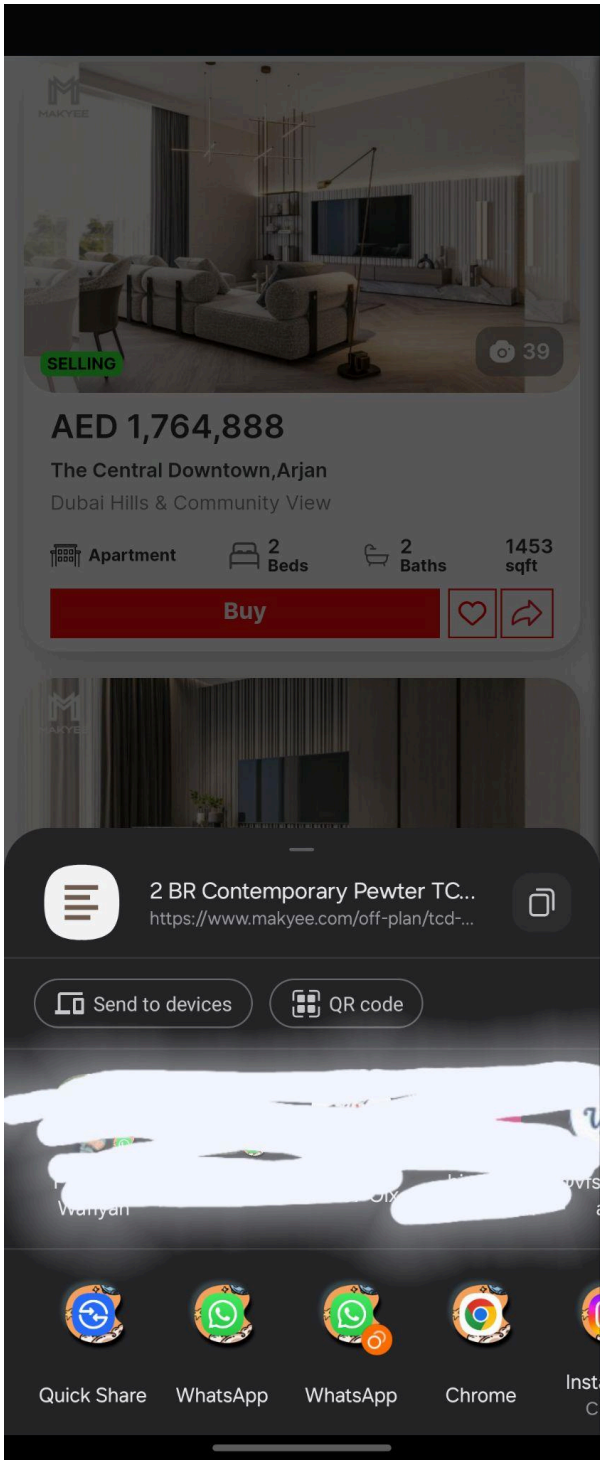
3. **Expected result**
   User should be prompted to reverify with recaptcha
4. **Actual result**
   - Recaptcha verification failed and system showed following warning error
   - User had to reload the page and start over the registration form from the beginning

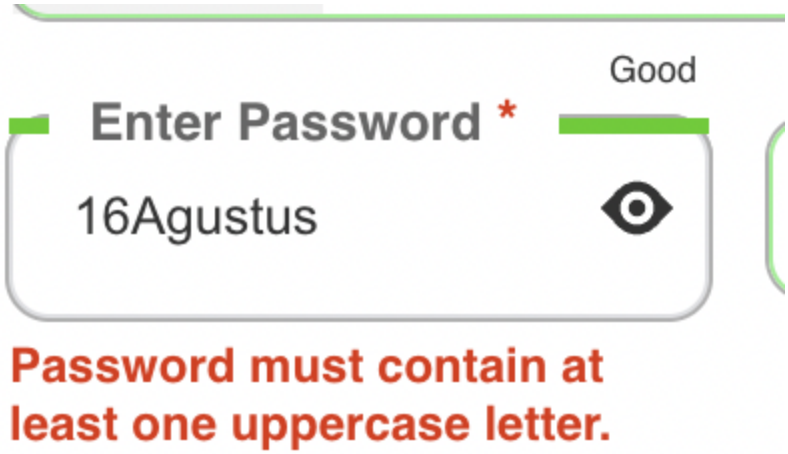
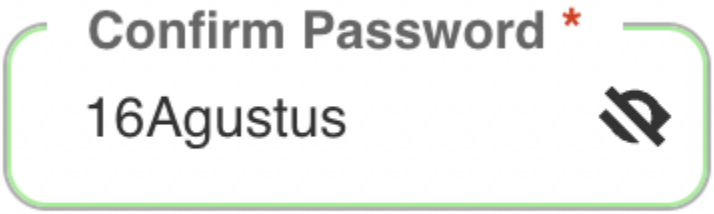


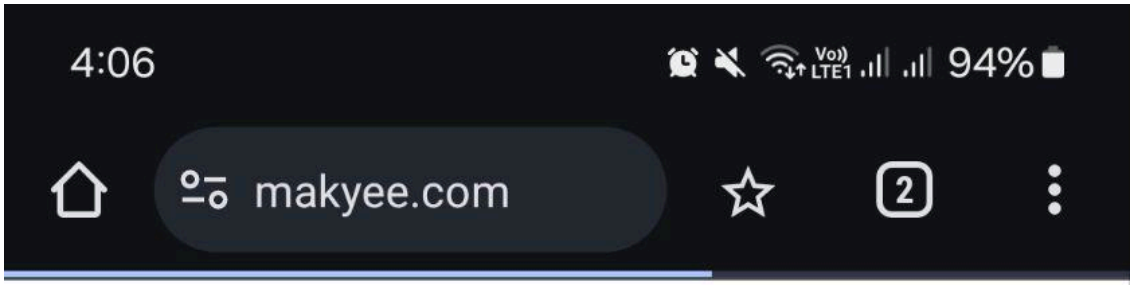
5. **Risk analysis/improvement**
   This is considered a medium risk bug as per user point of view, the recaptcha verification doesn't prevent users from proceeding their registration to the system. But could be improved as recaptcha verification aims to protect systems from unauthorized bot activities i.e to prove they are human, not some kind of machines/robots that could damage the system security.

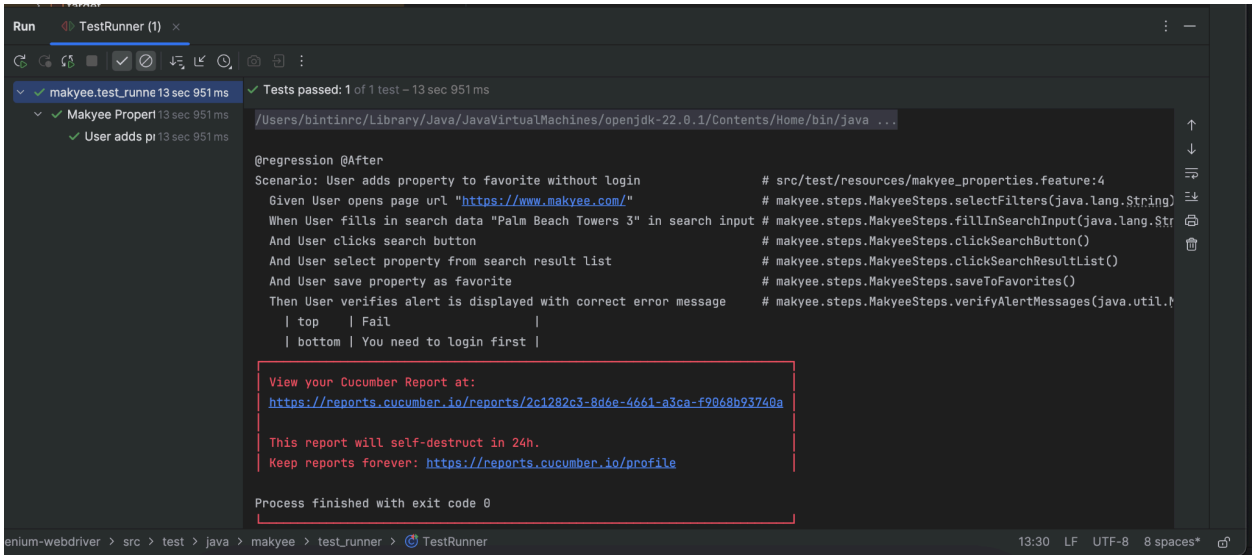
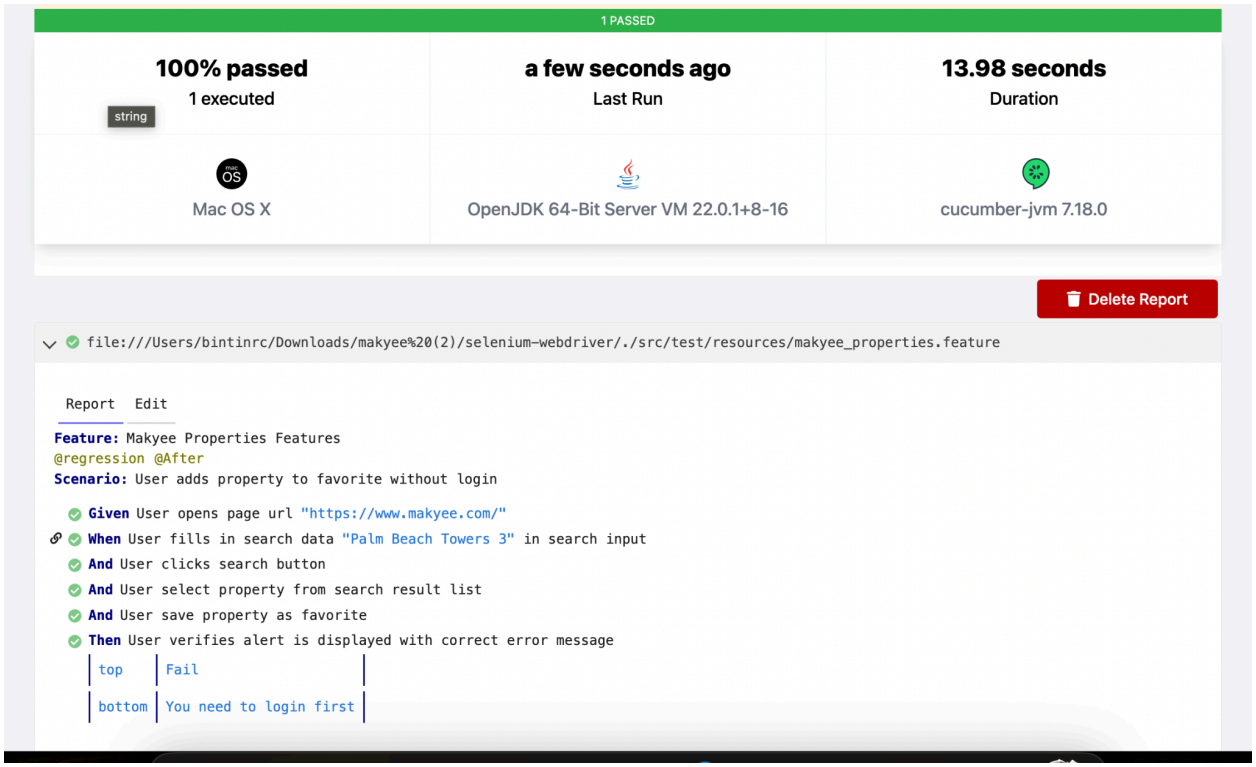
Improvement that could be a consideration for new features in the future

No	Improvement
1	The share property function on the desktop version could updated to a more useful link sharing e.g to cater to sharing via social media that cater to same feature as in mobile version. See the following comparison. **Desktop version**  **Mobile version**

	
2	Mismatch on show/hide password field between Enter Password and Confirm Password Enter password -> show

	 Confirm password -> hide 
3	The experience in mobile version is not so smooth, most of the time when browsing through the pages, the page keep loading like following snapshot


4:06
94%
makyee.com
2

Tes Script report example

For task number 2 to create automation script, here is the sample of report of the test script running