Jesse Raso

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Summary of Qualifications

- Bilingualism: Fluent in Italian and English
- Proficient in Microsoft Office
- Intermediate skills in Java, Python, CSS, JavaScript, Next.js, React, SQLite, C/C++, HTML,
- Intermediate understanding of data platforms: Alteryx, Tableau, SAS
- Intermediate skills in Figma, WordPress, and Bootstrap
- 5+ years of customer facing experience, excellent interpersonal, teamwork, and communication skills

Education

Bachelor of Science in Cognitive Science,	Expected Apr 2024
University of Toronto	

Projects

T-Card Android App	Sept 2021 – Dec 2021

University of Toronto

- Developed an Android App using Java that allowed students and faculty members to upload their virtual membership card

Full stack Website Developer	Sept 2022 - Present

University of Toronto Mental Health Student Association

- Frontend and backend development of a website using **React**, **Next.js**, **Sanity** (CMS), **Bootstrap**, **Tailwind CSS**, and used **Prisma** framework for the database.
- Performed SEO optimization, implemented Google API, and migrated the **React app** into **Next.js**

Experiences

Application Developer	Sept 2022 – Present

CIBC

- Lead enterprise BI infrastructure development, collaborated with technical and business teams to discuss proposed infrastructure, technical, and configuration changes resulting in database upgrades, new database deployments, and business workflow issues troubleshooted.
- Provided technical consultative services to verify **50+** customers implemented their technical solutions properly.
- Lead troubleshooting efforts in Tableau UAT cloud servers, Alteryx, and Tableau resulting in **five** BI tool issues being resolved and prod deployment troubleshooting efforts.
- Participated in Change Advisory Boards and suggested technical solutions to the board to meet business challenges.
- Created documentation in UAT/Dev environments for prod deployments

Driver/Assembler	June 2018 – Sept 2022
Home Installers	Toronto, ON

- Consistently provide excellent service to over **500+ customers**.
- Liaison with warehouse managers and coordinate logistics to maintain efficiency and professionalism in the company

Founder and Owner	Sept 2010 – Aug 2011

Exushost.com

- Operated and maintained a web hosting service for **50+ global customers**.
- Maintained a cloud webhosting management system cPanel.
- Performed general network infrastructure duties: firewalls set up, create backups, subnets, routing, etc.