April 05, 2019

Mrs. Pacita Pedery Team Manager (WB - IT KCT) GSO – Control Hub ING Business Shared Services B.V. Branch Office

Dear Paz,

Please accept this letter as notice that I will be resigning from my job here at ING Business Shared Services Manila. My last day would be on June 05, 2019 which is 2 months from today's date of submission.

Thank you for the support and the opportunities you have provided me over the course of my tenure. I really like working with the entire team as I've also learned a lot of new things which have helped me to expand my knowledge specially in the compliance of IT Security.

However, I feel like I'm much happier when doing the things that I really love doing it which is also giving me the opportunity to perform with flexibility. For this reason, I would be able to give more time with my family which is the most important thing for me.

I wish the entire GSO - Control Hub and IBSS Manila the best of success in the future.

If I can assist with the transition of my task to the new team member, kindly let me know and I will be glad to help.

Best regards,

APPIL 05, 2019

Argiddor Buldduri Tagra Officar (MD 17

Team Officer (WB - IT KCT)

Received By:

Pacifa A. Pedery - 64/05/19