



Amin Abdi

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Profile

Technical Product Manager working across product lifecycle, driving product strategy and guiding delivery to customer. Self-motivated discovering market opportunities and promoting digital transformation, ensuring user value is prioritized and aligned to organisational vision. Middle Eastern background, having lived in several European countries, has fostered unique relationship management skills. Have been exposed to many industries, working with Agile, SAFe, DevOps, Lean, Kanban and Waterfall.

Expertise

Product Expert – Comfortable taking ownership of complex ideas, being able to learn quickly and present concepts in a digestible format to form clear problem statements of current market trends. Lead from the front, maintaining big picture vision in all strategic decisions, maintaining clear product roadmap to reflect business objectives. Strong attention to detail to ensure consistently prioritised backlog aligns customer needs to delivery plan, resolving risks with stakeholders and tracking data to validate success metrics.

Customer Champion – Representing customers interests by defining personas and user journey maps to understand how to satisfy their needs. Facilitate ideation workshops, focusing on user-centric design, referencing market & competitor analysis, to ensure the correct product is made. Bridging technical teams and business interests to maximise user value and collaboratively resolve problems that arise during delivery. Translating requirements into actionable user stories that communicate user needs and product goals to development teams.

Best-Practice Advocate – Enthusiastic attitude facilitating agile ceremonies to commit teams to delivering efficiently and iteratively. Expanding knowledge and blending best frameworks for optimal delivery by fostering continuous development and improvement. Resilient under pressure, being able to organize and prioritize multiple projects/tasks and adapt to real world fluctuations, whilst balancing different stakeholder needs.

Education

King's College London, CPD Product Management Career Accelerator	Pass with Merit
King's College London, MSc Robotics	Pass with Merit
City University of London, BEng Biomedical Engineering (Hons)	Class II Upper Division
The Windsor Boys School, A-levels	BBBC

Employment History

Northrop Grumman UK, London	
Product Owner	Jan 2025 – Current.
Software Development Engineer	Mar 2022 – Jan 2025

Delivering a secure user platform for naval vessels within B2B SAFe framework. Tackling technical debt, optimizing frameworks, managing multiple teams and delivering against customer requirements. Strategizing development pipelines, managing sprint cycles and ensuring prioritised completion of backlog items to guarantee efficient software delivery. Analysing project data to create certainty and alignment amongst stakeholders and teams that roadmap is targeting correct deliverables and remains on track. Collecting feedback and reviewing KPI's to ensure customer needs and business objectives are met. Promoting greater team collaboration and velocity through automation and digital transformation initiatives.

- Identified areas of resource smoothing through data analysis, helping deliver product features 10% faster.
- Increased average team velocity by 10% through strategic planning and clearer task boards.
- Created Business Case and presented automated software deployment solution to internal stakeholders, creating significant resource savings and reducing product deployment time by 40% leading to significant growth.
- Championed agile methodologies and streamlined code review process to reduce human error by 40%.
- Optimized team task execution to reduce technical debt by 20% over a quarter.

CliniSys, Chertsey, Application Support Analyst

Sep 2021 – Feb 2022

Supporting lab equipment software applications for customers, maintaining servers and operations, building strong customer relationships and delivering high quality service.

- Maintained data-sensitive system to ensure fluid operation of nationwide customer sites, resulting in 99.8% uptime for all applications.
- Identified and addressed potential risks within the application support process by implementing preventive measures, reducing critical errors by 30%.

Hyster-Yale Group, Frimley, Embedded Software Engineer

Jan 2020 – Sep 2021

Developing an automated software solution for the materials handling industry. Systems developed mainly using C++, Matlab, Simulink, DDS, python and CAN. Project tracked using RedMine and GitKraken.

- Managed the full product development of the fork-lift truck display, increasing customer satisfaction by 15% based on feedback.
- Built robust logging system that enabled resolution of errors within minutes instead of hours, resulting in improved productivity by 15%.

Skills

- *Product Management:* Product Roadmap, GtM Strategy, Business Case, Backlog Prioritization, KPI/OKR, North Star Metric, Requirement Gathering, User Stories, Usability Testing, Customer Interviews, User Journey Map, Customer Empathy Map, Product Discovery, Competitor Analysis, Wireframing, Prototyping, Stakeholder Management, Market Research
- *Project Management:* Presentation, Risk Management, DevOps, SAFe, Scrum
- *Technical:* SQL, VBA, API, Microsoft Suite, Miro, Figma, Canva, HotJar, Google Analytics, JIRA, Confluence, JavaScript, React, HTML, CSS, Python, C#, C++, Linux, AWS, Tableau, AI, UI/UX
- *Languages:* English (Fluent), German (Advanced), Spanish (Intermediate), Persian (Intermediate), Arabic (Beginner)

Projects and Achievements

- *Kings Leadership and Professional Skills Award* – seminars to grow professional skills in networking, communication, project management, leadership, presentation, problem solving and innovation (21/06/18).
- *Principal's Global Leadership Award* – seminars presented by talented leaders, developing a leadership style and completing an assessment on leadership qualities (21/06/18).
- *Negotiation: Essential Strategies and Skills* – course completed online issued by University of Michigan (08/02/22).
- *Agile with Atlassian Jira* – course completed online issued by Atlassian (12/12/22).
- *AWS Certified Cloud Practitioner* – course completed online issued by Amazon (27/01/23).
- *Professional Scrum Product Owner (PSPO) I* – course completed online issued by Scrum.org (18/06/24).
- *Professional Scrum Master (PSM) I* – course completed online issued by Scrum.org (05/08/2024).
- *Lean Six Sigma & RPA Dynamics* – course completed online issued by HRD University (28/09/2024).
- *Data Analysis with Python* – course completed online issued by IBM (04/12/2024).
- *Machine Learning with Python* – course completed online issued by IBM (11/12/2024).
- *Personal Website* – built webpage using JavaScript which is deployed online to display my portfolio and share my interests (21/08/2025).