



CERTIFICATE *of* COMPLETION

This is to certify that:

Ngozi-Pope Orewa

successfully completed

Course Title

Fundamentals of Work Process Management

Course Id - 00202825

on

01/24/2020

Confidential

A blue ink signature, appearing to read 'Jorrit van der Togt', is written over a faint, stylized background graphic.

Jorrit van der Togt,
Executive Vice President, HR Strategy and Learning
Royal Dutch Shell plc