

**Bipin Surendran**  
**Senior Software Engineer**  
**HCL Technologies**

[bipin.surendran@gmail.com](mailto:bipin.surendran@gmail.com)  
**301,Ravi Building 6<sup>th</sup> cross,**  
**Neeladri Nagar phase1,**  
**Electronic city, Bangalore**  
**+91-7337763645**

---

### **Objective:**

To be in a challenging and rewarding position in the IT industry, where there are ample opportunities to contribute my creative and innovative ideas for the growth of the organization.

### **Professional Summary:**

- Over 2+ Yrs of IT Industry in the field of Application Support and maintenance as a **Senior Software Engineer**.
- Hands on Experience in **infrastructure and Application Support for Banking (BFSI)**.
- Experience at working in Incident management and Problem management.
- Hands on experience in **SQL, UNIX**.
- Showed outstanding leadership quality in handling resources.
- Excellent analytical, communication and interpersonal skills.
- Having Knowledge on **ITIL Process**.
- Providing production support to the client on 24/7 basis.
- Knowledge on configuration of applications and servers health checks in **GENEOS**.
- Handling risk engine EOD and Intraday batches using **Control M**.
- Quick learner and team player with good leadership qualities.

### **Professional Experience:**

- Currently working at **HCL Technologies Ltd, Bangalore** as a Senior Software Engineer since March 2017 to till date.
- Trained on oracle and Unix at **HCL CORP. Manesar** from Sep 2016 to March 2017.

### **Educational Profile:**

- **B.TECH (Mechanical)** from SCT College of Engineering in 2010-2014.
- **10+2** passed from **VHSS** in 2008-09
- **10<sup>th</sup>** passed from **CBSE** in 2006-2007

### Technical Skills:

Languages	Oracle SQL and UNIX
Tools	Putty, SQL Developer, ITRS Geneos, Service Now, Control M, SQL Citrix, BMC Remedy, Axiom, DBflight, SQL dBx.
Database	ORACLE 10g (SQL)
Maintenance Support	Resolving production issues and handling user's requests.

---

### Project#1: Global Equity & Derivatives

Client : Deutsche Bank AG.  
Organization : HCL Technologies Ltd.  
Project Type : Production Support  
Team Size : 20  
Environment : UNIX, Sybase, Oracle 11.0.2.4  
Duration : March-2017 – Till Date

### Project Description:

The GED project is the part of Investment banking trading platform of Deutsche Bank AG. This project works on throughout the trading life cycle from booking of the trade till report generation for US, UK & Asia region. Which capture the Market data from different sources like Reuters and Mercury and process the trade data to analyse the risk and calculate the Profit and Loss reports.

### Roles and Responsibilities:

- Requirement analysis & data gathering.
  - Batch jobs monitoring, analysing any batch failures in detail, taking necessary actions to resolve any batch failures.
  - Investigate the UNIX server issue and take necessary action.
  - Handling the tickets.
  - Profit & Loss (P&L) creates a summary of daily trading (position) and resultant P&L on Fixed Income and Equity securities traded by Wachovia Securities.
  - Handling SOD, EOD & Intraday Batches with respect to regions.
  - Managing Releases and make changes in production environment.
  - Geneos active console monitoring for all region servers with infrastructure and database.
  - Monitoring Disk space alert & maintaining them to below threshold level.
  - Handling risk engine SOD, EOD and Intraday batches.
  - Communicate with business regarding impact of issues and estimated time until such issues are fixed.
  - Handing over the outstanding issues to the primary of the next shift.
-

## **Project#2 : Residential Mortgage Backed Security**

Client : Deutsche Bank AG.  
Organization : HCL Technologies Ltd.  
Project Type : Production Support  
Team Size : 8  
Environment : UNIX, Sybase, Oracle 11.0.2.4  
Duration : March-2017 – Till Date

### **Project Description:**

RMBS is an application which generates reports based upon daily trading has been done. It generally deals with housing loans and Mortgages.

### **Roles and Responsibilities:**

- Monitoring, holding and retrying the jobs in Control –M.
- Responsible to prepare KCS to make better understanding of BoW.
- Responsible for daily production support activities.
- Monitoring the Hawk Page.
- Resolving the issues as per SLA.
- Handing over the outstanding issues to the primary of the next shift.
- Doing appropriate escalation based on criticality and feasibility.
- Finding the Root cause Of the Bug and fixing that.
- Give the status reports of the tickets to the manager of our development.

### **Personal Details:**

Name : Bipin Surendran  
Sex : Male  
D.O.B : 08-August-1991  
Nationality : Indian  
Religion : Hindu  
Language Known : English, Hindi, Malayalam

**Place:** Bangalore

**(Bipin Surendran)**

**Declaration:** I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it.