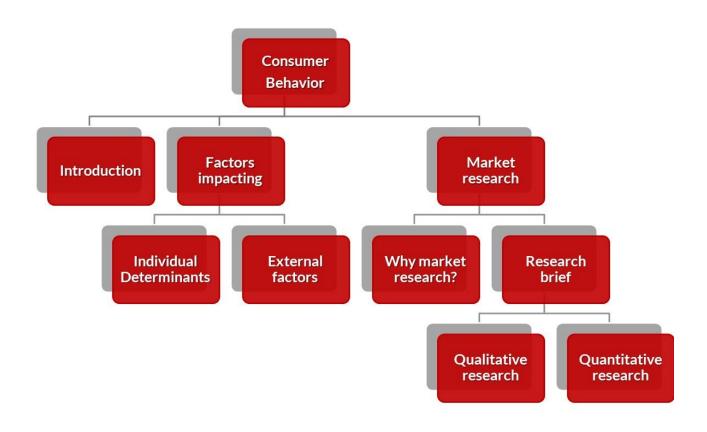


Summary

Understanding Consumer Behavior



Why Market Research?

Market research brings a brand closer to the consumers - what they need, what they don't, how they purchase, how they make their decisions and how much they would be willing to pay. So, quite essentially market research helps a brand create a clear and complete picture of the

consumer.

Why MR?

What is researched?

- · Launching a product
- Launching a marketing campaign
- Looking for new expansion opportunities etc

How is it researched?

- · It's a 4-step process -
- Defining the objectives
- Hypothesis formulation using qualitative research
- Hypothesis validation using quantitative research
- Analysis of data and addressing the business problem

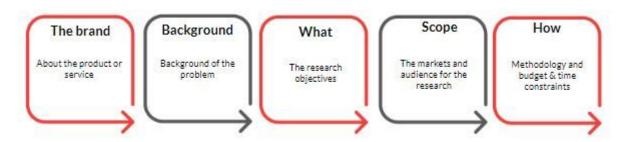


The four step market research process:



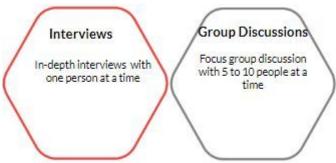
Research Brief

A research brief essentially consists of five broad sections:



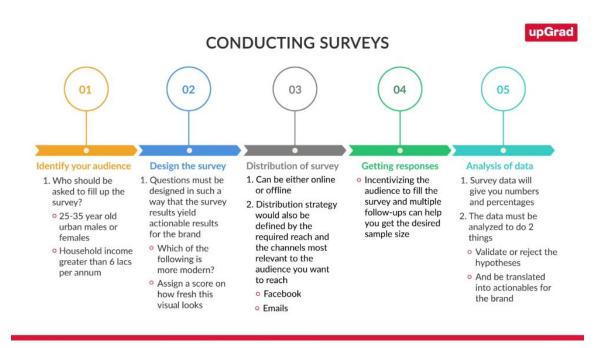
Qualitative Research

The two frequently used methods for qualitative research are:





Quantitative Research



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