Bipra Biswas

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PROFESSIONAL SUMMARY

Salesforce Developer with 3.5 years of experience specializing in Apex, LWC, Salesforce Flows, and Conga CPQ. Strong track record of delivering scalable solutions, optimizing business processes, and improving platform performance in Agile environments.

CERTIFICATIONS AWARDS

▸ Salesforce Certified Platform Developer I, Salesforce Certified Platform Developer II, Salesforce Certified JavaScript Developer I, Salesforce Certified AI Associate, Salesforce Certified Data Cloud Consultant

▸ [Top Talent by Persistent system](#)

▸ [Trailhead Ranger](#) (170 Badges, 103K + Points, 5 Superbadges)

SKILLS

▸ **Salesforce Development:** Apex, SOQL, SOSL, Triggers, Batch Apex, LWC, Salesforce Flows, Validation Rules
▸ **Cloud Expertise :** Sales Cloud, Service cloud
▸ **Tools & Deployment :** VS Code, Git, Change Sets, Data Loader, Flowsum

EXPERIENCE

Persistent System, Salesforce developer, Pune

July 2022 - Present

Working as salesforce developer in a team of 15 members for an American multinational medical devices and healthcare customer.

- Developed and enhanced features using **Apex, LWC, Flows**, and declarative tools to streamline customer business processes.
- Performed **technical assessment of existing org architecture**, documenting system gaps and recommending design improvements.
- Built and optimized **Apex test classes** with high coverage, improving release quality and reducing deployment issues.
- Converted legacy automation (Workflow Rules, Process Builders) into **Salesforce Flows**, significantly reducing technical debt.
- Delivered **L3 production support**, performing root-cause analysis and implementing long-term solutions for recurring issues.
- Managed Salesforce administration activities including **user setup, permission sets, role hierarchy, and territory assignments**.
- Collaborated with product owners, QA, and cross-functional teams within a 15-member Agile team to deliver sprint goals consistently.

Persistent System, Internship, Pune

Feb 2022 - July

Successfully Completed initial training on various technology and then worked on an internal project of persistent system
- Completed training in Java, Spring Boot, JUnit, Mockito, Git, and related development tools.
- Contributed to an internal assessment portal project, implementing secure authentication using Spring Security.
- Built a Salesforce **Travel Approval Lightning App** as part of a hands-on capstone project, applying both configuration and coding practices.

EDUCATION

Bachelor of Technology, Computer Science & Engineering

▸ Dr. B.C Roy Engineering College, Durgapur 2018-22, (8.94/10)

12th(WBCHSE)

▸ Habra Model High school, 2016-18, 72%