

DS_Mod1_Data_Exploration

In this session, will learn how to read a .csv file and also how to access individual elements from the "customer_churn" dataset.

read.csv()->This function helps you to load a .csv file into r-studio.

```
customer_churn<-read.csv("C:/Users/INTELLIPAAT/Desktop/customer_churn.csv")</pre>
```

class()-> This function helps you look at the class of the object

```
class(customer_churn)
## [1] "data.frame"
```

Here we are looking at the class of one individual column ("tenure") of the customer_churn dataframe

```
class(customer_churn$tenure)
## [1] "integer"
```

Here we are looking at the class of one individual column ("gender") of the customer_churn dataframe

```
class(customer_churn$gender)
## [1] "factor"
```

Now we will access the entire DeviceProtection column from the customer_churn dataframe.

So, we can access one individual column from a data-frame by using the "\$" symbol.

```
customer_churn$DeviceProtection->c_device_protection

head(c_device_protection)

## [1] No Yes No Yes No Yes
## Levels: No No internet service Yes
```



Now we will access the entire PaymentMethod column from the customer_churn dataframe. Then the head() function will help us to have a look at the first few rows of the dataset.

Now we will take out the gender column separately by using the index. So, will give the column number-2 to extract this column.

```
customer_churn[,2]->c_gender
head(c_gender)

## [1] Female Male Male Female Female
## Levels: Female Male
```

Now we will take out the customerID column separately by using the index. So, we will give the value to be 1 here.

Then use the head() function to have a glance at the first few records.

```
customer_churn[,1]->c_id
head(c_id)

## [1] 7590-VHVEG 5575-GNVDE 3668-QPYBK 7795-CFOCW 9237-HQITU 9305-CDSKC
## 7043 Levels: 0002-ORFBO 0003-MKNFE 0004-TLHLJ 0011-IGKFF ... 9995-HOTOH
```

Now we will take out the 2nd,6th and 7th column separately using the combine function c(), again leaving the row number empty as we need to see entire set of rows. Then use the head() function.

```
customer_churn[,c(2,6,7)]->c_267
head(c_267)

## gender tenure PhoneService
## 1 Female 1 No
```



```
## 2
       Male
                 34
                               Yes
                  2
## 3
       Male
                               Yes
                 45
## 4
       Male
                                No
## 5 Female
                  2
                               Yes
## 6 Female
                  8
                               Yes
```

Now same way we can use the column names to take out the column separately, leave the row number empty as we need to see entire set of rows. Then use the head() function

```
customer_churn[,"MonthlyCharges"]->c_month
head(c_month)
## [1] 29.85 56.95 53.85 42.30 70.70 99.65
```

Now we will take out a continuous set of columns by their respective column numbers. Then use the head() function.

```
customer_churn[,3:8]->c_38
head(c 38)
     SeniorCitizen Partner Dependents tenure PhoneService
                                                                MultipleLines
##
                                                          No No phone service
## 1
                  0
                        Yes
                                     No
                                             1
## 2
                  0
                                     No
                                            34
                                                         Yes
                         No
                  0
                         No
                                     No
                                             2
                                                         Yes
## 3
                                                                            No
                  0
                                     No
                                            45
## 4
                         No
                                                          No No phone service
                  0
                                     No
                                             2
## 5
                         No
                                                         Yes
                                                                            No
## 6
                  0
                                     No
                                             8
                         No
                                                         Yes
                                                                           Yes
```

Similarly access the rows with their respective row number. here 2nd row is shown.

```
customer_churn[2,]->c_2
head(c 2)
     customerID gender SeniorCitizen Partner Dependents tenure PhoneService
##
## 2 5575-GNVDE Male
                                  0
                                         No
                                                    No
                                                           34
                                                                       Yes
    MultipleLines InternetService OnlineSecurity OnlineBackup
##
## 2
               No
                              DSL
                                                           No
    DeviceProtection TechSupport StreamingTV StreamingMovies Contract
##
## 2
                 Yes
                              No
                                          No
                                                          No One vear
     PaperlessBilling PaymentMethod MonthlyCharges TotalCharges Churn
##
                  No Mailed check
## 2
                                            56.95
                                                        1889.5
```



Similarly, we can access the 100th row.

```
customer_churn[100,]->c_100
head(c_100)
##
       customerID gender SeniorCitizen Partner Dependents tenure PhoneService
## 100 4598-XLKNJ Female
                                     1
                                           Yes
                                                        No
##
       MultipleLines InternetService OnlineSecurity OnlineBackup
## 100
                         Fiber optic
                                                  No
                  No
       DeviceProtection TechSupport StreamingTV StreamingMovies
##
## 100
                    Yes
                                 No
                                            Yes
                                          PaymentMethod MonthlyCharges
##
             Contract PaperlessBilling
                                   Yes Electronic check
## 100 Month-to-month
       TotalCharges Churn
             2514.5 Yes
## 100
```

Here we will use the combine function to access the 1st, 5th and 10th row. Then we will have a look at these using the head() function.

```
customer_churn[c(1,5,10),]->c_1_5_10
head(c_1_5_10)
##
      customerID gender SeniorCitizen Partner Dependents tenure PhoneService
## 1
      7590-VHVEG Female
                                                                 1
                                     0
                                            Yes
                                                        No
                                                                             No
      9237-HQITU Female
                                     0
                                                                 2
## 5
                                             No
                                                        No
                                                                            Yes
## 10 6388-TABGU
                                     0
                                                                62
                   Male
                                             No
                                                       Yes
                                                                            Yes
##
         MultipleLines InternetService OnlineSecurity OnlineBackup
      No phone service
## 1
                                    DSL
                                                     No
                                                                  Yes
                            Fiber optic
                                                     No
## 5
                     No
                                                                   No
## 10
                     No
                                    DSL
                                                    Yes
                                                                  Yes
##
      DeviceProtection TechSupport StreamingTV StreamingMovies
                                                                        Contract
## 1
                     No
                                 No
                                              No
                                                               No Month-to-month
## 5
                     No
                                 No
                                              No
                                                               No Month-to-month
## 10
                     No
                                 No
                                              No
                                                               No
                                                                        One year
##
      PaperlessBilling
                                    PaymentMethod MonthlyCharges TotalCharges
                                 Electronic check
## 1
                    Yes
                                                             29.85
                                                                          29.85
## 5
                    Yes
                                 Electronic check
                                                             70.70
                                                                         151.65
                    No Bank transfer (automatic)
                                                             56.15
## 10
                                                                        3487.95
##
      Churn
## 1
         No
## 5
        Yes
## 10
         No
```

Again, we will take out a continuous set of rows by their respective row numbers. Here We have shown from row number 100 to 200. Then use the head() function.



```
customer churn[100:200,]->c 100 200
head(c 100 200)
##
       customerID gender SeniorCitizen Partner Dependents tenure PhoneService
## 100 4598-XLKNJ Female
                                       1
                                             Yes
                                                          No
                                                                 25
                                                                              Yes
## 101 6380-ARCEH
                     Male
                                       0
                                              No
                                                          No
                                                                  1
                                                                              Yes
## 102 3679-XASPY Female
                                       0
                                             Yes
                                                         Yes
                                                                  1
                                                                              Yes
## 103 7123-WQUHX
                                       0
                                              No
                                                          No
                                                                 38
                                                                              Yes
## 104 5386-THSLQ Female
                                       1
                                             Yes
                                                          No
                                                                 66
                                                                               No
## 105 3192-NQECA
                     Male
                                       0
                                             Yes
                                                          No
                                                                 68
                                                                              Yes
##
          MultipleLines InternetService
                                               OnlineSecurity
## 100
                      No
                             Fiber optic
## 101
                                       No No internet service
                      No
## 102
                      No
                                       No No internet service
## 103
                     Yes
                             Fiber optic
## 104 No phone service
                                      DSL
                                                            No
## 105
                             Fiber optic
                                                            No
                     Yes
##
              OnlineBackup
                               DeviceProtection
                                                          TechSupport
## 100
                        Yes
                                             Yes
## 101 No internet service No internet service No internet service
## 102 No internet service No internet service No internet service
## 103
                         No
                                             Yes
                                                                  Yes
## 104
                        Yes
                                             Yes
                                                                   No
## 105
                        Yes
                                             Yes
                                                                  Yes
##
               StreamingTV
                                StreamingMovies
                                                        Contract
                                             Yes Month-to-month
## 100
                        Yes
## 101 No internet service No internet service Month-to-month
## 102 No internet service No internet service Month-to-month
## 103
                        Yes
                                              No
                                                        One year
## 104
                        Yes
                                              No
                                                        One year
## 105
                        Yes
                                             Yes
                                                        Two year
                                      PaymentMethod MonthlyCharges TotalCharges
##
       PaperlessBilling
## 100
                     Yes
                                   Electronic check
                                                              98.50
                                                                          2514.50
                                       Mailed check
## 101
                                                              20.20
                                                                            20.20
                      No
                                   Electronic check
                                                              19.45
## 102
                      No
                                                                            19.45
## 103
                      No Bank transfer (automatic)
                                                              95.00
                                                                          3605.60
## 104
                      No Bank transfer (automatic)
                                                              45.55
                                                                          3027.25
                     Yes Bank transfer (automatic)
## 105
                                                             110.00
                                                                          7611.85
##
       Churn
## 100
         Yes
## 101
          No
## 102
          No
## 103
          No
## 104
          No
## 105
         Yes
```

Similarly We have taken out a chunk of rows from row number 5000 to 7000. Then use the head() function.



```
customer churn[5000:7000,]->c 50007000
head(c_50007000,3)
##
        customerID gender SeniorCitizen Partner Dependents tenure
## 5000 1699-TLDLZ Female
                                       0
                                             Yes
                                                         Yes
                                                                 16
## 5001 5600-PDUJF
                     Male
                                       0
                                              No
                                                          No
                                                                  6
## 5002 8292-TYSPY
                     Male
                                       0
                                              No
                                                          No
                                                                 19
##
        PhoneService MultipleLines InternetService
                                                          OnlineSecurity
                                                 No No internet service
## 5000
                 Yes
                                 No
## 5001
                 Yes
                                No
                                                DSL
                                                                      No
## 5002
                                                DSL
                 Yes
                                                                      No
                                No
##
               OnlineBackup
                                DeviceProtection
                                                         TechSupport
## 5000 No internet service No internet service No internet service
## 5001
                         No
                                              No
## 5002
                         No
                                             Yes
                                                                  Yes
                StreamingTV
##
                                StreamingMovies
                                                       Contract
## 5000 No internet service No internet service
                                                       Two year
                                              No Month-to-month
## 5001
                         No
## 5002
                         No
                                              No Month-to-month
##
        PaperlessBilling
                                    PaymentMethod MonthlyCharges TotalCharges
## 5000
                      No
                                     Mailed check
                                                            19.7
                                                                        301.55
## 5001
                     Yes Credit card (automatic)
                                                            49.5
                                                                        312.70
                     Yes Credit card (automatic)
## 5002
                                                             55.0
                                                                       1046.50
##
        Churn
## 5000
           No
## 5001
           No
## 5002
          Yes
```

Now we will take the out rows from 50 to 60 but just the 2nd and 3rd column.

```
customer_churn[50:60,c(2,3)]->c_random1
head(c_random1)
##
      gender SeniorCitizen
## 50 Female
                          0
## 51 Female
                          1
## 52 Female
                          0
## 53 Female
                          1
## 54 Female
                          1
## 55 Female
                          1
```

Here we will access the rows from 100 to 200 and 1000:2000. And we will also access columns from 5 to 8.

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```
customer_churn[c(100:200,1000:2000),5:8]->c_random2
head(c_random2)
       Dependents tenure PhoneService
                                         MultipleLines
##
## 100
               No
                      25
                                  Yes
                                                    No
## 101
               No
                      1
                                  Yes
                                                    No
## 102
              Yes
                      1
                                  Yes
                                                    No
                                  Yes
## 103
               No
                      38
                                                   Yes
## 104
               No
                      66
                                  No No phone service
## 105
               No
                      68
                                  Yes
```