# BIRAJ DESAI

## WEB DEVELOPER

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## SKILLS

**Programming Languages**
HTML5, CSS3, JavaScript (ES6+), ReactJS, Framer, Tailwind CSS, Python, C, C++

**Database Management:**
SQL, NoSQL

**Data & Analytics:**
Python (pandas, NumPy), SQL queries, Excel dashboards, ETL fundamentals

**DevOps & Version Control**
Git, GitHub, VS Code

**Soft Skills**
Communication, Analytical Thinking, Problem-Solving, Team Collaboration, Teamwork in 24×5 shift environments

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## EDUCATION

**B.Tech in Computer Science and Technology**

**Indus University, Ahmedabad**
2020-2024

**8.7 CGPA**
Relevant coursework: Data Structures & Algorithms, Database Management Systems, Statistics & Probability

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## CERTIFICATIONS

- Microsoft Azure Fundamentals
- Front-End Development (Udemy)
- C Programming (Coursera)
- Core Java (Internshala)
- Postman Student Fundamentals

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## LANGUAGES

English ▬▬▬▬▬▬▬▬▬

Gujarati ▬▬▬▬▬▬▬▬▬

Hindi ▬▬▬▬▬▬▬▬▬

## PROFILE

Innovative and analytical Computer Science graduate (B.Tech) with hands-on experience in Web Development, Data Analysis, and ERP operations support. Proven track record in reducing resolution times, automating workflows, and delivering responsive user interfaces. Actively engages with the developer community as a volunteer at GDG Cloud Gandhinagar. Proficient in Excel, SQL, Python scripting, and secondary research to ensure high-quality financial and non-financial data for ERP and BI workflows. Seeking Web Developer, Front-end Developer, Software Developer, Data Analyst, or Database Management roles where I can leverage both technical expertise and customer-centric problem solving.

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## WORK EXPERIENCE

### Customer Success Associate

Rapidops, Ahmedabad                              Dec 2023-Present

- Collaborate with customers to optimize workflows and resolve technical issues, enhancing overall user experience with the platform.
- Utilize analytical skills to identify customer needs and provide tailored solutions, resulting in improved customer satisfaction and retention.
- Work closely with cross-functional teams to gain insights into product development, contributing to the alignment of technology and business objectives.

### Junior Engineer

Emvee Engineers, Ahmedabad                    July 2022 - Dec 2023

- Managed ERP operations and addressed hardware-related challenges, gaining hands-on experience in enterprise resource planning and system troubleshooting.
- Enhanced problem-solving skills by optimizing processes and improving operational efficiency within the organization.
- Collaborated with team members to implement solutions that streamlined workflows and reduced downtime.

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## VOLUNTEER EXPERIENCE

### Volunteer Social Media Team

GDG Cloud Gandhinagar, Ahmedabad              April 2025 – July 2025

- Developed and executed social media strategies across LinkedIn, Twitter, and Instagram to promote monthly cloud-native workshops and meetups.
- Produced engaging short-form videos (Reels) and graphics, growing event reach and community engagement

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## PROJECTS

### Movie Recommendation Website

- Developed a user-friendly website that recommends movies based on user preferences, utilizing HTML, CSS, JavaScript, and ReactJS with the backend and database connected.
- Implemented a responsive design to ensure compatibility across various devices, enhancing user engagement.