

# FIRST LAST

## DevOps Manager

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### PROFESSIONAL EXPERIENCE

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#### RESUME WORDED

San Francisco, CA and New York, NY

##### DevOps Manager

2016-Present

- Overhauled the shell deploy scripts to implement a CI/CD process that reduced the time to deploy from 5 hours to 5 minutes.
- Led a team of 5 DevOps engineers in the transition from GCP to AWS ultimately saving the company \$1M annually while improving performance by 6%.
- Mentored 3 software engineers that lead to promotions of all members.
- Improved application performance speed by 5% by reducing redundancies and organization of the backend.
- Provided technology leadership for infrastructure, scalability, and performance for 150+ employees.
- Worked with partner teams (Help Desk/NOC) to streamline support process, improving efficiency by 10%
- Hired and trained 5 DevOps engineers.
- Defined and designed solutions and features for senior management that met 100% satisfaction.

#### GROWTHSI

New York, NY

##### DevOps Lead

2013-2016

- Built an infrastructure for production QA and dev environments for a web app that grew to 1M monthly users.
- Implemented Continuous Delivery systems that led to improvement in ship time by 25%.
- Led a team of 5 full-time employees and 2 contractors.
- Managed a team of 5 to develop automation processes that enable teams to deploy, manage, configure, scale, and monitor applications that boosted production by 35%.
- Drove operational efficiency improvements which resulted in an increase in network efficiency of 10%.

#### GROWTHSI

New York, NY

##### Infrastructure Manager

2012-2013

- Reduced the corporate IT budget by 20% through negotiations with vendors and streamlining support avenues.
- Deployed and orchestrated 25+ software components to include JAVA, Scala, Ruby, Groovy, and some .NET.
- Implemented monitoring on applications and infrastructure systems which reduced critical incidents by 15%.
- Managed a team of six responsible for release/change management, automation, and 24/7 production support.

### EDUCATION

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#### GROWTHSI BUSINESS SCHOOL

San Francisco, CA

*Master of Business Administration*

2013-2015

#### RESUME WORDED UNIVERSITY

New York, NY

*Bachelor of Engineering, Major in Computer Science; Minor in Statistics*

2007-2011

### ADDITIONAL INFORMATION

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- Techniques: SDLC (Software Development Life Cycle), Resource Planning, MS Project, Process Improvement
- Technical Skills / Software: Microsoft SQL Server, Amazon Web Services (AWS), JAVA, Scala, Groovy, .NET
- Certifications: DevOps Manager Bootcamp (2016), Passed Resume Worded examinations, Six Sigma (2016)