

Blue Island/Robbins Neighborhood Network – Mobile App Privacy Policy and Disclaimer
June 6th, 2019

Blue Island/Robbins Neighborhood Network (BIRNN) built the BIRNN Bridging Communities app as a Free app. This SERVICE is provided by BIRNN at no cost and is intended for use “as is” and any express or implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose are disclaimed. BIRNN is not responsible for any malfunction of the mobile application, hardware or software related, or availability that does not fully satisfy the user needs when using this application.

This policy is used with the collection, use, and disclosure of Personal Information or hardware data (phone location, access to the camera, social media or any other type of access that is authorized through the App) for anyone deciding to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Name and Email. The information that we request will be retained by us and used as described in this privacy policy.

BIRNN uses personal identifiable information it gathers from you in connection with the provision of the services available to you through the site and in completing the transactions initiated by you. Listed below are some of the ways in which your information may be used:

- to improve Blue Island/Robbins Neighborhood Network services;
- to customize the content and/or layout of our site for each individual visitor;
- to notify you about new opportunities or activities of Blue Island/Robbins Neighborhood Network or our community partners;
- to ask for your participation in brief surveys;
- to generate aggregate statistical studies;
- to complete any transactions you may do at the site (which will include providing your information to the relevant agencies so that they can complete your transaction).

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

BIRNN will not sell, reveal or share with unaffiliated third parties any of your personally identifiable information.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the app may use third party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value your trust in providing us your Personal Information. The safety and security of your transaction and stored information is important to us, thus our goal is to use industry standard procedures and protocols where appropriate to protect it.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children’s Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at bensonken@metrofamily.org.