

Biruk Moges

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Human Resources Department

Tsehay Bank

Addis Ababa ,Ethiopia

Dear Hiring Manager,

I am writing to express my strong interest in the IT Trainee position at Tsehay Bank. Your commitment to delivering sustainable value and enhancing customer experience through state-of-the-art technology aligns perfectly with my professional aspirations and previous experiences in the IT and financial sectors.

During my tenure working with the National Bank of Ethiopia, I was actively involved in User Acceptance Testing (UAT) for the Central Securities Depository (CSD) system. This experience provided me with in-depth knowledge of system functionalities, testing methodologies, and quality assurance practices critical to the successful implementation of technology solutions in the banking sector. Additionally, I contributed to the development of the CSD Help Desk system, which streamlined the process of collecting and managing potential issues related to the CSD system, thereby improving system reliability and user satisfaction.

These experiences have strengthened my technical proficiency, problem-solving abilities, and understanding of IT systems within the financial ecosystem. I am confident that these skills, coupled with my dedication to learning and adaptability, position me as a strong candidate to support Tsehay Bank's technological initiatives.

I am particularly inspired by Tsehay Bank's mission to leverage modern technology for sustainable growth. I am eager to bring my skills and experience to your team, contributing to innovative IT solutions that enhance both operational efficiency and customer experience.

Thank you for considering my application. I would welcome the opportunity to discuss how my background and skills align with the IT Trainee role at Tsehay Bank. Please feel free to contact me at your earliest convenience to schedule an interview.

Sincerely,

Biruk Moges

BIRUK MOGES

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SUMMARY

Enthusiastic and detail-oriented IT professional with hands-on experience in system testing, help desk development, and IT solutions implementation. Skilled in User Acceptance Testing (UAT) and streamlining processes to enhance system reliability and user satisfaction. Passionate about leveraging modern technology to drive operational efficiency and deliver exceptional customer experiences.

Education

BSc Degree, Information Technology
Jimma University

Oct 2019 - Jul 2023

Relevant Coursework: Data Structures and Algorithms, Web Programming, Object-oriented Programming, Advanced Database Systems, System Analysis and Design, Network Device and Configuration, Information Assurance and Security.

Technical Skills

Programming Languages: C++, JavaScript, PHP, Java, SQL

Frameworks and libraries : JQuery, ,React , Bootstrap

Tools : Git , GitHub, VS Code, Packet Tracer ,selenium webdriver

DataBases : MySQL , PostgreSQL , MongoDB

Professional Experience

National Bank of Ethiopia

IT Support and Development

Responsibilities :

- Conducted comprehensive User Acceptance Testing (UAT) for the Central Securities Depository (CSD) system, ensuring the system's functionality and reliability.
- Developed and implemented the CSD Help Desk system, enabling efficient issue tracking and resolution for users.
- Collaborated with cross-functional teams to identify and resolve potential system issues, contributing to smoother project rollouts.

Certification

Alison Certified : database security for cyber professionals

Alison Certified : Introduction to Windows server Administration

Alison Certified : Basics of CISCO Network Associates