Benar Feliciano Isais

Salangui, Sto. Rosario ● Capas, Tarlac, Philippines ● +63 956 934 6664 ● benaremail@gmail.com

Personal Data

Date of Birth: November 29, 1979
Civil Status: Married
Height: 5'8"
Weight: 65 Kg

Education

AMA Computer College – Tarlac, Philippines
Under Graduate in Computer Science Year 2000-2001

AMA Computer College – Tarlac, Philippines
BSIT 4th year student at final term practicum(intern/OJT) Year 2018 - Present

Technology Summary

Web Programming Language/Framework/Libraries(Entry Level): HTML, CSS, SASS, Javascript, NextJS, ReactJS,NodeJS Express, MongoDB Mongoose

Portfolio: https://benar-portfolio.vercel.app/

Certifications: CCENT, CCNA, CCNP

Systems/Apps: MS Windows, Web Help Desk, Cisco IOS, MS Office

Hardware: Desktop\Laptop\Printers, IBM POS 4690 Controllers & Terminals, Scales, PDTs, Cisco Routers and Switches

IT Experience

Azizia Panda United Inc – Saudi Arabia
- **IT NSO & Refit,** (Jul 2014 to Nov 2017) Managing IT assets ordering and distribution to new or refitting stores. Design, configure and implement Web Help Desk Asset Management System.

Azizia Panda United Inc – Saudi Arabia
- **IT DC Support,** (Dec 2011 to Jul 2014) Directly receiving calls/emails from DC Users and visiting them if needed on their IT Related Request or Issues such as problems on PCs, printers, network, scales, PDTs, etc. Design, configure and implement Service Desk System.

Azizia Panda United Inc – Saudi Arabia
- **IT Store Support,** (Aug 2007 to Dec 2011) Directly receiving calls/emails from 3 Hypermarkets and 7 Supermarkets and visiting them if needed on their IT Related Request or Issues such as problems on PCs, printers, IBM POS controllers and terminals, network, scales, PDTs, etc.

Azizia Panda United Inc – Saudi Arabia

- **IT Coordinator,** (Sep 2005 to Aug 2007) Receiving emails and calls from Users in Riyadh Regional Office and 24 Supermarkets; log the calls in Help Desk System and distribute them to IT Technicians. Track all pending Issues and follow up according to its priority. Receive or send New/Old Machines from Other Regions and Suppliers.

Retail Store Operation Experience

Azizia Panda United Inc – Saudi Arabia

- **Inventory Staff,** (Jun 2004 to Sep 2005) Scan and count each item in each assigned aisle and input the quantity using PDT and submit the PDT to the supervisor when done per aisle during Store/Warehouse Inventory.

Azizia Panda United Inc – Saudi Arabia

- **Stocker,** (Jun 2002 to Jun 2004) Manage the products displayed on assigned Aisle and do ordering, receiving, and merchandising.