

Sales Agent - Customer Conversation (TV Selling)

Agent:

Good afternoon! Am I speaking with Mr. Rakesh Sharma?

Customer:

Yes, speaking.

Agent:

Hi Mr. Rakesh, this is Priya from **BrightView Electronics**. I'm calling to share an exciting offer on our latest 55-inch Smart 4K LED TV. May I take a minute of your time?

Customer:

Okay, sure.

Agent:

Thank you! The TV comes with Ultra HD resolution, built-in Wi-Fi, pre-installed apps like Netflix and YouTube, and a 3-year warranty — all at just ₹29,999 with free home delivery and installation.

Customer:

Sounds interesting. Which brand is it?

Agent:

It's our premium model from **BrightView Ultra Series**, known for durability and crystal-clear picture quality.

Customer:

Do you offer EMI?

Agent:

Yes, sir. Easy EMI options start from just ₹1,499/month with zero interest.

Customer:

That's good. How do I order?

Agent:

I can book it for you right now. May I confirm your address and preferred payment method?

Customer:

Sure, go ahead.