



# Mitchell Sanborn

IT Manager

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## Summary

Experienced and hands-on IT professional with 6+ years supporting and securing mixed environments across Windows, macOS, and Linux. Proven ability to design secure networks, manage hybrid identity systems, and deploy MDM solutions using Jamf and Mosyle. Skilled in virtualization, automation, and documentation, with a focus on building scalable, reliable systems. Known for combining technical depth with personable, white-glove service and a calm, solutions-first mindset.

## Experience

### WebGuy Internet

IT Manager

<https://webguyinternet.com>

August 2024 - Present

Salt Lake City, UT

- Lead a small, high-performing team at WebGuy Internet, delivering IT consulting and support to diverse clients with a focus on reliability and responsiveness.
- Architect and execute complex projects including server migrations, network redesigns, MDM rollouts, and cloud integrations, often serving as project lead and technical point of contact.
- Secure and optimize client infrastructure through in-depth audits, proper network segmentation, and performance tuning—ensuring compliance, uptime, and long-term reliability across diverse environments.
- Mentor junior technicians and serve as the go-to escalation point for advanced system and security challenges.
- Advocate for scalable, modern IT solutions that align with client budgets while ensuring long-term sustainability.

### WebGuy Internet

Systems Administrator

February 2021 - August 2024

Salt Lake City, UT

- Design and implement secure network infrastructure for clients, including VLAN segmentation and VPNs to meet PCI compliance.
- Manage hybrid identity systems leveraging on-prem AD, Entra ID, and Google SAML to deliver seamless SSO and MFA experiences.
- Deploy and support endpoint solutions using Jamf, Mosyle, and custom scripting for efficient device management.
- Oversee virtualization environments across Proxmox and VMware, supporting both homelab testing and production workloads.
- Develop and maintain automation scripts and internal documentation using Wiki.js and OneNote, ensuring consistent policy deployment and operational continuity.

### Lucid Software

IT Technician

<https://lucid.co/>

July 2019 - Feb 2021

South Jordan, UT

- Deliver front-line support to end users across Windows, macOS, and mobile platforms, resolving hardware, software, and connectivity issues with speed and accuracy.
- Manage user accounts, password resets, and access permissions through Active Directory and Google Workspace.
- Document support cases, recurring issues, and resolution steps to build internal knowledge and streamline future troubleshooting.

## Certifications

### Apple Certified Support Professional

Apple

May 2024

<https://www.credly.com/badges/abf95701-792a-4573-90f4-ea5f505d0383>

### Jamf Certified Associate - Jamf Pro

Jamf

May 2024

<https://www.credly.com/badges/79e62efd-3c49-4e2e-b90b-5020bc027ffd>

## Skills

### Network Security & Architecture

Watchguard, UniFi, Netgear, SonicWall, WireGuard, OpenVPN, IPsec

### Endpoint Management

Jamf, Mosyle, MDT, Clonezilla

### OS Administration

macOS, Linux, Windows

### Virtualization

Proxmox, VMware, ESXi, vSphere

### Identity & Access Management

AD, Entra ID, Google SAML

### Scripting & Automation

Bash, PowerShell, Docker Compose

### Documentation & SOPs

Wiki.js, OneNote, IT logs

### PCI Compliance & Security Best Practices

## References

### Will Alder

(435) 713-5792

### Matt Visnovsky

(801) 694-4617

<https://visnovsky.us>