Mitchell Sanborn

IT Director

Salt Lake City, UT

(801) 349-0909

mitch@sanborn.family

https://mitchellsanborn.us

Certifications

Apple Certified Support Professional
Apple
May 2024
https://www.credly.com/badges/abf95701-792a-4573-90f4-ea5f505d0383

Jamf Certified Associate - Jamf Pro
Jamf
May 2024
https://www.credly.com/badges/79e62efd-3c49-4e2e-b90b-5020bc027ffd

Skills

Network Security & Architecture

Watchguard, UniFi, Netgear, SonicWall, WireGuard, OpenVPN, IPSec

Endpoint Management

Jamf, Mosyle, MDT, Clonezilla

OS Administration

macOS, Linux, Windows

Virtualization

Proxmox, VMware, ESXi, vSphere

Identity & Access Management

AD, Entra ID, Google SAML

Scripting & Automation

Bash, PowerShell, Docker Compose

Documentation & SOPs

Wiki.js, OneNote, IT logs

PCI Compliance & Security Best Practices

Languages

English

Experienced and hands-on IT professional with 6+ years supporting and securing mixed environments across Windows, macOS, and Linux. Proven ability to design secure networks, manage hybrid identity systems, and deploy MDM solutions using Jamf and Mosyle. Skilled in virtualization, automation, and documentation, with a focus on building scalable, reliable systems. Known for combining technical depth with personable, white-glove service and a calm, solutions-first mindset.

Profiles

in mitchellsanborn

Experience

WebGuy Internet   August 2024 - Present
IT Director   Salt Lake City, UT
https://webguyinternet.com

- Lead a small, high-performing team at WebGuy Internet, delivering IT consulting and support to diverse clients with a focus on reliability and responsiveness.
- Architect and execute complex projects including server migrations, network redesigns, MDM rollouts, and cloud integrations, often serving as project lead and technical point of contact.
- Secure and optimize client infrastructure through in-depth audits, proper network segmentation, and performance tuning—ensuring uptime, compliance, and long-term reliability across diverse environments.
- Mentor junior technicians and serve as the go-to escalation point for advanced system and security challenges.
- Advocate for scalable, modern IT solutions that align with client budgets while ensuring long-term sustainability.

WebGuy Internet   February 2021 - August 2024
Systems Administrator   Salt Lake City, UT

- Design and implement secure network infrastructure for clients, including VLAN segmentation and VPNs to meet PCI compliance.
- Manage hybrid identity systems leveraging on-prem AD, Entra ID, and Google SAML to deliver seamless SSO and MFA experiences.
- Deploy and support endpoint solutions using Jamf, Mosyle, and custom scripting for efficient device management.
- Oversee virtualization environments across Proxmox and VMware, supporting both homelab testing and production workloads.
- Develop and maintain automation scripts and internal documentation using Wiki.js and OneNote, ensuring consistent policy deployment and operational continuity.

Lucid Software   July 2019 - Feb 2021
IT Technician   South Jordan, UT
https://lucid.co/

- Deliver front-line support to end users across Windows, macOS, and mobile platforms, resolving hardware, software, and connectivity issues with speed and accuracy.
- Manage user accounts, password resets, and access permissions through Active Directory and Google Workspace.
- Document support cases, recurring issues, and resolution steps to build internal knowledge and streamline future troubleshooting.

References

Will Alder   **Matt Visnovsky**
(435) 713-5792   (801) 694-4617
                                        https://visnovsky.us