

Practice Care

FHO Program

Dr. Anonymous

REPORT PERIOD: May, 2022 - Oct, 2022



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TOP PRIORITIES SUMMARY

To help you get the easy wins

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

TOP PRIORITIES

We have identified the following top priorities for this reporting period

<input type="checkbox"/>	Address your 16 outside use offenders that have a % return of greater than 100%	\$3,803.30
<input type="checkbox"/>	Address your 13 high needs patients that have a % return of greater than 100%	\$2,102.57
<input type="checkbox"/>	Provide discussion with patients regarding smoking cessation (E079, K039, Q042)	\$13,647.70
<input type="checkbox"/>	Bill Q020 and/or Q021 for your patients with Bipolar and Schizophrenia	\$1,000.00
Total		\$20,553.57

FHO OUTSIDE USE SUMMARY

To help you understand and improve your outside use

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

ACCESS BONUS SUMMARY

	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Total
Group Access Bonus Potential	\$73,494.96	\$71,155.95	\$73,194.20	\$71,139.21	\$70,367.58	\$73,328.29	\$432,680.19
Enrolled Patient Group Outside Use	\$55,040.46	\$66,241.19	\$51,059.52	\$62,404.14	\$59,675.76	\$63,421.65	\$357,842.72
Your Group Access Bonus (\$) & Capture Rate (%)	\$18,454.50 25 %	\$4,914.76 7 %	\$22,134.68 30 %	\$8,735.07 12 %	\$10,691.82 15 %	\$9,906.64 14 %	\$74,837.47 17 %
Your Performance:							
Net Change in Roster	↓ 2	0	0	↓ 2	↓ 4	↑ 1	↓ 7
Access Bonus Potential	\$5,292.20	\$5,143.81	\$5,307.29	\$5,287.09	\$5,125.09	\$5,300.61	\$31,456.09
Enrolled Patient Outside Use	\$3,134.57	\$5,412.84	\$4,638.59	\$3,975.12	\$4,419.51	\$4,532.08	(\$26,112.71)
Your Access Bonus (\$) & Capture Rate (%)	\$2,157.63 41 %	(\$269.03) (5 %)	\$668.70 13 %	\$1,311.97 25 %	\$705.58 14 %	\$768.53 14 %	\$5,343.38 17 %

Note: If you see an abrupt decrease in Outside Use, it is usually as a result of de-rostering activity, whereby the Ministry is paying you back Access Bonus dollars previously lost.

Did You Know?



DoctorCare can automatically de-roster any patients with an ROI over 100% on your behalf. No effort required for you or your staff and the revenue will show up on your next RA. Just let us know and we'll take care of it. Feel free to [book a meeting with us](#) or email us at support@doctorcare.ca if you have any questions.

TOP 20 PATIENTS CONTRIBUTING TO OUTSIDE USE

The following are the top 20 patients contributing to your Outside Use and therefore reducing your access bonus.

What is Shadow Billing Top Up?



When you bill in-basket service code on a rostered patient, you will receive only 15% of the total value of the code. If you were to remove a patient below from your roster (i.e. bill Q402) with the recommended date, you will now receive the remaining 85%. Why? Because the MOH considers that same in-basket service code to being billed on non-rostered patient.

What is Net Revenue and how is it calculated?



Net revenue is how much you will receive if you remove the patient off your roster using the suggested date provided. Net Revenue = Outside Use - Capitation + Shadow Billing Top-Up.

What is % Return and how is it calculated?



% Return is calculated as Outside Use as a percentage of Annual Capitation. For example, a patient with Outside Use of \$200 and an Annual Capitation of \$75 would have a % Return of $\$200 / \$75 \times 100 = 266\%$.

Isn't it better to backdate the de-roster date by 6 months?



No. The optimal de-roster date has been calculated to maximize the net revenue. Any date before or after the optimal date will result in a lower net revenue.



Outside Use Toolkit - this DoctorCare toolkit will help you make further changes to your practice to decrease outside use, increase access bonus captured, and increase patient access. Please contact us to request the toolkit.



DoctorCare Recommends:

To remove all patients from your roster whose % return is greater than 100%. Why? At this level, the patient has generated more Outside Use during the reporting period than you will earn in capitation over a year.

LAST, First

Sex: Male
Age: 22
HCN: 0123456789
Annual Capitation:
\$78.72

% Return 363 %

Outside Use \$285.71

Capitation (\$28.39)

9 OU services: (July 14, 2022 - Oct. 13, 2022): A001A (1); A007A (4); G010A (2); K005A (1); K081A (1).

Recommended date (to remove from roster):
July 13, 2022

Shadow Billing Top Up \$0.00

Net Revenue (\$) **\$257.32**



LAST, First

Sex: Male
Age: 28
HCN: 0123456789
Annual Capitation:
\$85.17

% Return 321 %

Outside Use \$273.20

Capitation (\$38.74)

7 OU services: (June 14, 2022 - Aug. 9, 2022): A001A (1); A003A (1); A004A (1); A007A (2); K080A (2).

Recommended date (to remove from roster):
June 14, 2022

Shadow Billing Top Up \$0.00

Net Revenue (\$) **\$234.46**



LAST, First

Sex: Male
Age: 41
HCN: 0123456789
Annual Capitation:
\$136.99

% Return 213 %

Outside Use \$291.54

Capitation (\$71.21)

20 OU services: (May 26, 2022 - Oct. 20, 2022): A007A (1); A957A (6); G010A (13).

Recommended date (to remove from roster):
May 25, 2022

Shadow Billing Top Up \$0.00

Net Revenue (\$) **\$220.33**



LAST, First

Sex: Female
Age: 7
HCN: 0123456789
Annual Capitation:
\$91.95

% Return 164 %

Outside Use \$150.40

Capitation (\$52.58)

4 OU services: (May 10, 2022 - Oct. 18, 2022): A007A (4).

Recommended date (to remove from roster):
May 9, 2022

Shadow Billing Top Up \$63.92

Provided 2 in baskets.

Net Revenue (\$) **\$161.74**



LAST, First

Sex: Female
Age: 21
HCN: 0123456789
Annual Capitation:
\$173.34

% Return 159 %

Outside Use \$276.40

Capitation (\$90.67)

2 OU services: (June 1, 2022 - June 6, 2022): K082A (2).

Recommended date (to remove from roster):
May 24, 2022

Shadow Billing Top Up \$90.69

Provided 2 in baskets.

Net Revenue (\$) **\$276.42**



LAST, First

Sex: Male
Age: 52
HCN: 0123456789
Annual Capitation:
\$173.82

% Return	159 %	
Outside Use	\$276.40	2 OU services: (June 9, 2022 - June 10, 2022): K007A (2).
Capitation	(\$81.89)	
Shadow Billing Top Up	\$31.96	Provided 1 in basket.
Net Revenue (\$)	\$226.47	

Recommended date (to remove from roster):
June 9, 2022

**LAST, First**

Sex: Female
Age: 63
HCN: 0123456789
Annual Capitation:
\$256.09

% Return	156 %	
Outside Use	\$399.95	7 OU services: (May 10, 2022 - Aug. 29, 2022): K002A (2); K004A (1); K015A (2); K080A (2).
Capitation	(\$146.45)	
Shadow Billing Top Up	\$31.96	Provided 1 in basket.
Net Revenue (\$)	\$285.46	

Recommended date (to remove from roster):
May 9, 2022

**LAST, First**

Sex: Male
Age: 55
HCN: 0123456789
Annual Capitation:
\$173.82

% Return	146 %	
Outside Use	\$254.19	9 OU services: (June 15, 2022 - July 7, 2022): A007A (6); G370A (1); G372A (2).
Capitation	(\$79.06)	
Shadow Billing Top Up	\$0.00	
Net Revenue (\$)	\$175.13	

Recommended date (to remove from roster):
June 14, 2022

**LAST, First**

Sex: Female
Age: 27
HCN: 0123456789
Annual Capitation:
\$180.04

% Return	130 %	
Outside Use	\$234.05	8 OU services: (June 2, 2022 - Oct. 14, 2022): A001A (5); A007A (3).
Capitation	(\$89.50)	
Shadow Billing Top Up	\$0.00	
Net Revenue (\$)	\$144.55	

Recommended date (to remove from roster):
June 1, 2022

**LAST, First**

Sex: Female
Age: 18
HCN: 0123456789
Annual Capitation:
\$138.59

% Return	126 %	
Outside Use	\$174.50	5 OU services: (June 6, 2022 - Oct. 20, 2022): A007A (1); E542A (1); G378A (1); K080A (1); K082A (1).
Capitation	(\$67.09)	
Shadow Billing Top Up	\$31.96	Provided 1 in basket.
Net Revenue (\$)	\$139.37	

Recommended date (to remove from roster):
June 5, 2022

**LAST, First**

Sex: Male
Age: 8
HCN: 0123456789
Annual Capitation:
\$94.12

% Return	120 %	
Outside Use	\$112.80	3 OU services: (July 28, 2022 - Aug. 8, 2022): A007A (3).
Capitation	(\$41.28)	
Shadow Billing Top Up	\$73.23	Provided 1 in basket.
Net Revenue (\$)	\$144.75	

Recommended date (to remove from roster):
June 19, 2022



FHO HIGH NEEDS USE SUMMARY

To help you understand who are your high needs patients

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

SUMMARY



We track your FFS billing on non rostered patients below. Remember, a FHO doctor is allotted \$55,950.00 per fiscal year (\$4662.50 per month) for FFS on non rostered patients.

Summary	Total \$ Since April 2022 (Fiscal Year)	FFS Cap Amount	%
FFS Hard Cap	\$101,591.86	\$32,637.50	311.3

Note: The above information applies to the current fiscal year (April 2022 to October 2022)



What happens if I'm over 100% of my cap?

Any serious consequences happen when the group total FFS non rostered goes over the group cap. Please refer to the group performance or chat with your FHO group lead.

TOP 20 PATIENTS CONTRIBUTING TO HIGH NEEDS



Here are your patients who require the most services from you. Please review the list below and identify patients needing attention. If you want to end enrolment with patient, please use the suggested end date below with the Q402 (Physician Ended Enrollment) billing to capture the Net Revenue amount.

Symbol	Patient Annotation Legend	Recommendation
BP/S	Bipolar/Schizophrenia (Q020, Q021)	Keep rostered so patient is eligible for bipolar/schizophrenic premium
GC	General Counselling (K013)	Consider removing from roster since general counselling is in basket
HF	Heart Failure (Q050)	Keep rostered so patient is eligible for heart failure incentive
HV	House Visits (A900, A901)	Consider removing from roster since home visits are in basket
MH	Mental Health (K005, K007)	Consider removing from roster since mental health visits are in basket

In the below table, patient health card numbers are annotated according to the legend above.



What is Shadow Billing Top Up?

When you bill in-basket service code on a rostered patient, you will receive only 15% of the total value of the code. If you were to remove a patient below from your roster (i.e. bill Q402) with the recommended date, you will now receive the remaining 85%. Why? Because the MOH considers that same in-basket service code to being billed on non-rostered patient.



How is Net Revenue Calculated?

Net Revenue = Shadow billing top up - Capitation. Here, Capitation is the amount of capitation lost from derostering a patient on the suggested date



What does Double Dipper mean?

The amount of outside use accrued by the patient since the suggested end date. Suggests that not only do these patients visit you often, they go elsewhere as well.



What does % Return mean?

It is the percentage you will make in shadow billing top-up compared to the annual capitation for this patient. It is a smarter way to maximize your overall income. We use the rule of thumb of 100% to only suggest those patients who should be removed from your roster.

HCN	Full Name	Annual Capitation	Shadow Billing Top Up	Capitation	Net Revenue	% Return	Double Dippers	Suggested End Date
0123456789 [MH]	LAST, First	\$85.17	\$293.67	(\$40.60)	\$253.08	344%	\$0.00	May 11, 2022
0123456789 [MH]	LAST, First	\$79.51	\$155.29	(\$16.99)	\$138.30	195%	\$0.00	Aug. 15, 2022
0123456789	LAST, First	\$91.95	\$174.25	(\$43.83)	\$130.42	189%	\$0.00	May 11, 2022
0123456789 [MH]	LAST, First	\$79.46	\$149.43	(\$32.44)	\$116.99	188%	\$0.00	June 5, 2022
0123456789 [MH]	LAST, First	\$247.46	\$411.14	(\$103.73)	\$307.42	166%	\$0.00	June 1, 2022
0123456789 [MH]	LAST, First	\$79.51	\$131.96	(\$13.72)	\$118.24	165%	\$75.20	Aug. 30, 2022
0123456789 [MH,GC]	LAST, First	\$181.38	\$266.90	(\$69.07)	\$197.83	147%	\$0.00	June 15, 2022
0123456789 [MH]	LAST, First	\$196.82	\$266.90	(\$71.18)	\$195.72	135%	\$0.00	June 22, 2022
0123456789 [MH,GC]	LAST, First	\$121.98	\$143.27	(\$54.14)	\$89.13	117%	\$0.00	May 23, 2022
0123456789 [MH]	LAST, First	\$256.09	\$293.67	(\$123.49)	\$170.19	114%	\$0.00	May 9, 2022
0123456789 [BP/S,MH]	LAST, First	\$247.46	\$281.39	(\$115.25)	\$166.14	113%	\$185.60	May 15, 2022
0123456789 [MH,GC]	LAST, First	\$181.38	\$188.43	(\$79.51)	\$108.92	103%	\$0.00	May 25, 2022
0123456789 [MH]	LAST, First	\$173.34	\$176.20	(\$66.01)	\$110.19	101%	\$0.00	June 15, 2022
0123456789 [MH,GC]	LAST, First	\$309.25	\$292.70	(\$88.96)	\$203.73	94%	\$0.00	July 19, 2022
0123456789 [MH]	LAST, First	\$196.82	\$186.57	(\$94.37)	\$92.21	94%	\$0.00	May 10, 2022
0123456789 [MH]	LAST, First	\$196.82	\$176.20	(\$57.16)	\$119.05	89%	\$0.00	July 18, 2022
0123456789 [MH]	LAST, First	\$196.82	\$175.23	(\$90.05)	\$85.18	89%	\$0.00	May 18, 2022
0123456789	LAST, First	\$168.86	\$123.16	(\$49.50)	\$73.66	72%	\$0.00	July 17, 2022
0123456789 [MH]	LAST, First	\$247.46	\$176.20	(\$48.81)	\$127.39	71%	\$0.00	Aug. 21, 2022
0123456789	LAST, First	\$177.34	\$109.52	(\$40.81)	\$68.71	61%	\$0.00	Aug. 9, 2022
Total			\$4,172.08	(\$1,299.62)	\$2,872.50		\$260.80	

Latest Roster List Used: Nov. 1, 2022

PATIENT MONTHLY ACCESS

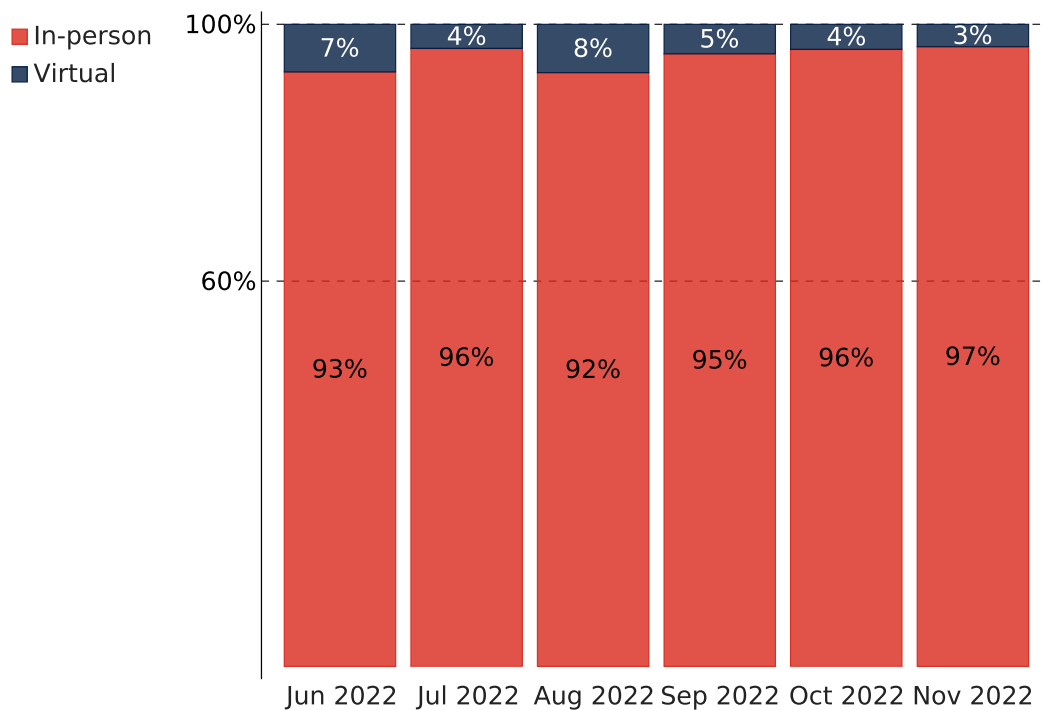
To help you understand the breakdown of your in-person and virtual visits

Anonymous

Service Period: May, 2022 - Oct, 2022

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PATIENT MONTHLY ACCESS PERCENTAGE



FHO physicians are encouraged to have at least 60% of their patient visits face-to-face.

PATIENT MONTHLY ACCESS VISITS

RA Month	In-Person Visit	Virtual Visit	Total	Target	Roster Size
Nov 2022	359	13	↓ 372	519	1920
Oct 2022	541	22	↑ 563	519	1919
Sep 2022	228	11	↓ 239	520	1923
Aug 2022	221	18	↓ 239	520	1925
Jul 2022	589	23	↑ 612	520	1925
Jun 2022	349	28	↓ 377	520	1925



FHO physicians are encouraged to have at least 88 visits per week with a roster of 1300 patients. With a roster size of 1920, it is encouraged to see 519 rostered patients per month.

OUT OF BASKET ANALYSIS

To help you understand your out of basket services

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

SUMMARY

The following is a summary of your Out of Basket performance.



We use the percentage of patients with the condition/eligible for the services and your latest roster size (1920) to estimate the # of patients for 'Optimal Performance'

	May 2022 - Oct 2022		Actual Performance		
	Actual	Optimal	Aug 2022	Sep 2022	Oct 2022
K030A	\$30,020.10 (726)	\$16,622.70 (402)	\$6,243.85 (151)	\$5,830.35 (141)	\$4,010.95 (97)
Q040A	\$5,079.60 (83)	\$6,120.00 (100)	\$0.00 (0)	\$1,652.40 (27)	\$1,101.60 (18)
E079A	\$744.95 (47)	\$2,425.05 (153)	\$31.70 (2)	\$95.10 (6)	\$158.50 (10)
K039A	\$750.20 (22)	\$10,468.70 (307)	\$68.20 (2)	\$102.30 (3)	\$34.10 (1)
Q042A	\$99.45 (13)	\$2,348.55 (307)	\$7.65 (1)	\$7.65 (1)	\$7.65 (1)
Q050A	\$0.00 (0)	\$2,422.50 (19)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
TIME-BASED CODES	\$1,814.60 (26)	-	\$414.60 (6)	\$69.10 (1)	\$138.20 (2)
PRENATAL/POSTNATAL NEWBORN	\$1,203.30 (18)	-	\$0.00 (0)	\$142.20 (2)	\$63.45 (1)
ADD-ON	\$1,787.27 (81)	-	\$397.41 (19)	\$251.60 (12)	\$160.08 (8)
FORMS	\$92.10 (2)	-	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
LHIN HOME CARE	\$129.60 (4)	-	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
MISCELLANEOUS	\$228.80 (32)	-	\$14.30 (2)	\$21.45 (3)	\$14.30 (2)
Total	\$41,949.97 (1054)	\$40,407.50 (1288)	\$7,177.71 (183)	\$8,172.15 (196)	\$5,688.83 (140)

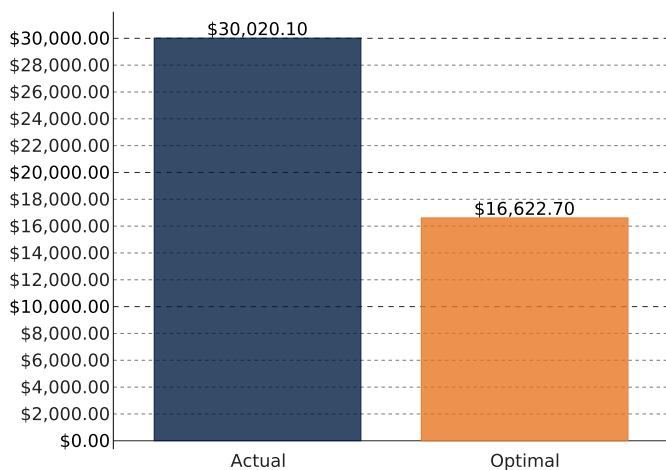
DIABETES

Performance

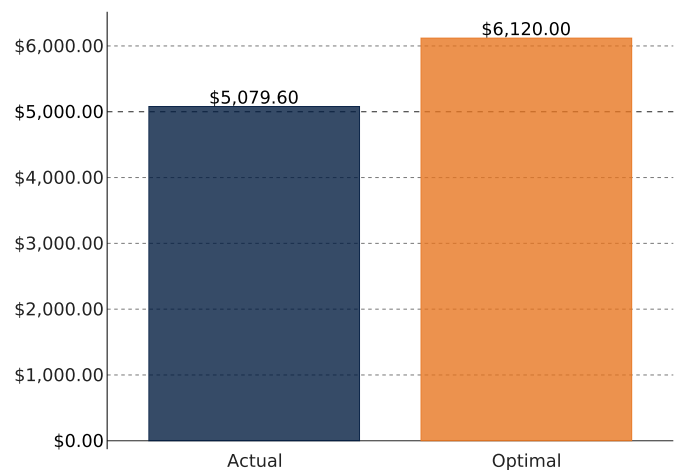


Optimal performance for diabetes services is estimated for 201 patients with diabetes. How? 1920 (latest roster size) × 10.5% (% of patients in Ontario with diabetes as stated by Diabetes Canada in 2016) = 201

Actual vs Optimal Performance (K030A)



Actual vs Optimal Performance (Q040A)



Service Performed	May 2022 - Oct 2022		Actual Performance		
	Actual	Optimal	Aug 2022	Sep 2022	Oct 2022
K030A (\$41.35)	\$30,020.10 (726)	\$16,622.70 (402)	\$6,243.85 (151)	\$5,830.35 (141)	\$4,010.95 (97)
Q040A (\$61.20)	\$5,079.60 (83)	\$6,120.00 (100)	\$0.00 (0)	\$1,652.40 (27)	\$1,101.60 (18)

Actionable List



We used the past 12 months of your billing data to generate a list of patients you need to recall for a diabetes visit and/or bill for Diabetes Annual Incentive (Q040). Please review the list of patients and action.

Action	#	Amount
# of patients to recall for K030A (\$41.35 per) ^[2]	220	\$9,097.00
# of patients eligible for Q040A billing (\$61.20 per) ^[2]	199	\$12,178.80
Total Actions	419	\$21,275.80

^[2] Based on past billings only



**SMART
Goal**



Did You Know?

DoctorCare can automatically submit your eligible Q040 codes on your behalf. No effort required for you or your staff and the revenue will show on your next RA. Just let us know and we can take care of it. Feel free to [book a meeting with us](#) or email us at support@doctorcare.ca if you have any questions.



Why is the list of patients below in this particular order?

We want to prioritize the actions and patients that need your attention. Ranking works like this:

1. Patients eligible for Q040A - Easiest step to do, might as well get it done first.
2. Patients needing diabetes visits - First those who need one more K030 to be eligible for Q040. Then those who've only had 1 since last Q040A. Then finally those who've been billed 3 K030s since the last Q040.
3. We always rank those who haven't been seen in a while first so you prioritize recalling them.



DoctorCare Recommends:

Maximize Q040 - Trust in our actionable list. It has been proven to help maximize your Q040 and make sure you don't miss any eligible Q040s.



DoctorCare Recommends:

Maximize K030 - It's hard to keep track of all your patients with diabetes who need to be recalled every 3 months. Our list prioritizes the ones who need one more visit to be eligible for Q040 (therefore one visit means $\$41.35 + \$61.20 = \$102.55$). We also recommend you have patients to schedule their next diabetes visit before they leave and take the lab requisition to be completed for that visit. We also do EMR Enhancements to help you:

1. Identify patients with diabetes whom you have not billed K030
2. Remember at the point of care to maybe repurpose a regular patient visit to a diabetes visit.



Please review all K081A virtual patient visits listed below to ensure you have completed 3 diabetic visits (with diagnostic codes 250) before billing the Q040A. One of these diabetic management assessments must be in person and include all necessary requirements to bill a Q040A.

Patient	HCN	Latest Q040A Service	Diabetic visits since last Q040	Action
LAST, First	0123456789	-	Oct. 20, 2022 (K030A) July 14, 2022 (K081A) May 26, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 20, 2022 service date.
LAST, First	0123456789	-	Oct. 20, 2022 (K030A) Aug. 10, 2022 (K030A) May 5, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 20, 2022 service date.
LAST, First	0123456789	Aug. 8, 2021	Oct. 19, 2022 (K030A) June 22, 2022 (K030A) Feb. 14, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 19, 2022 service date.
LAST, First	0123456789	-	Oct. 19, 2022 (K030A) June 15, 2022 (K030A) Feb. 23, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 19, 2022 service date.
LAST, First	0123456789	Oct. 13, 2021	Oct. 19, 2022 (K030A) Aug. 16, 2022 (K030A) May 24, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 19, 2022 service date.
LAST, First	0123456789	Sept. 11, 2021	Oct. 18, 2022 (K030A) April 6, 2022 (K030A) Nov. 16, 2021 (K030A)	Bill Q040A (\$61.20) using Oct. 18, 2022 service date.
LAST, First	0123456789	-	Oct. 18, 2022 (K030A) Aug. 24, 2022 (K030A) June 15, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 18, 2022 service date.
LAST, First	0123456789	-	Oct. 17, 2022 (K030A) July 22, 2022 (K030A) Jan. 13, 2022 (K081A)	Bill Q040A (\$61.20) using Oct. 17, 2022 service date.
LAST, First	0123456789	-	Oct. 17, 2022 (K030A) July 19, 2022 (K030A) Jan. 10, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 17, 2022 service date.
LAST, First	0123456789	-	Oct. 17, 2022 (K030A) July 19, 2022 (K030A) April 7, 2022 (K030A)	Bill Q040A (\$61.20) using Oct. 17, 2022 service date.
LAST, First	0123456789	Oct. 13, 2021	Oct. 14, 2022 (K030A) June 23, 2022 (K030A) March 9, 2022 (K030A) Dec. 6, 2021 (K030A)	Bill Q040A (\$61.20) using Oct. 14, 2022 service date.
LAST, First	0123456789	-	Oct. 7, 2022 (K030A) May 24, 2022 (K030A) Dec. 8, 2021 (K030A)	Bill Q040A (\$61.20) using Oct. 7, 2022 service date.

Patient	HCN	Latest Q040A Service	Diabetic visits since last Q040	Action
LAST, First	0123456789	-	May 30, 2022 (K030A) May 3, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Nov. 14, 2021	June 23, 2022 (K030A) Jan. 4, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	June 27, 2022 (K030A) Feb. 22, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	June 2, 2022 (K030A) March 8, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	June 21, 2022 (K030A) May 12, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	July 14, 2022 (K030A) Nov. 22, 2021 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Nov. 14, 2021	July 22, 2022 (K030A) Jan. 6, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	July 14, 2022 (K030A) Jan. 6, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	July 13, 2022 (K030A) March 29, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	July 19, 2022 (K030A) April 20, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Aug. 8, 2021	July 20, 2022 (K030A) April 25, 2022 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	Aug. 9, 2022 (K030A) Nov. 18, 2021 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	Aug. 22, 2022 (K030A) Nov. 18, 2021 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Nov. 14, 2021	Aug. 9, 2022 (K030A) Nov. 22, 2021 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Feb. 11, 2022	Aug. 16, 2022 (K030A) July 14, 2022 (K081A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	-	Aug. 10, 2022 (K030A) Dec. 16, 2021 (K030A)	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.

Patient	HCN	Latest Q040A Service	Diabetic visits since last Q040	Action
LAST, First	0123456789	Feb. 11, 2022	-	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Nov. 14, 2021	-	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.
LAST, First	0123456789	Oct. 13, 2021	-	Patient overdue for a diabetes visit K030 (\$41.35). Please recall.

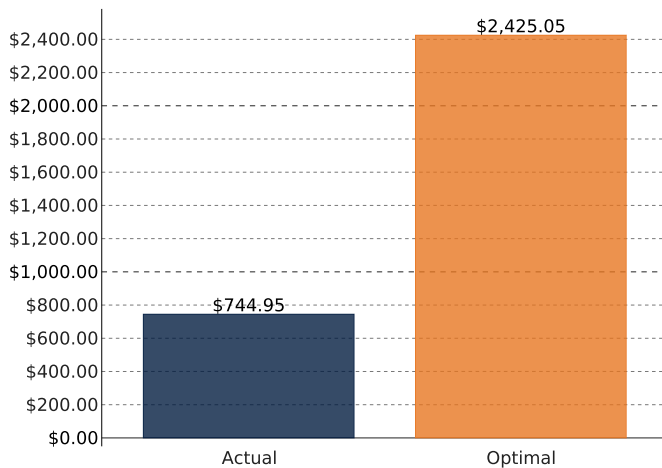
SMOKING CESSATION

Performance

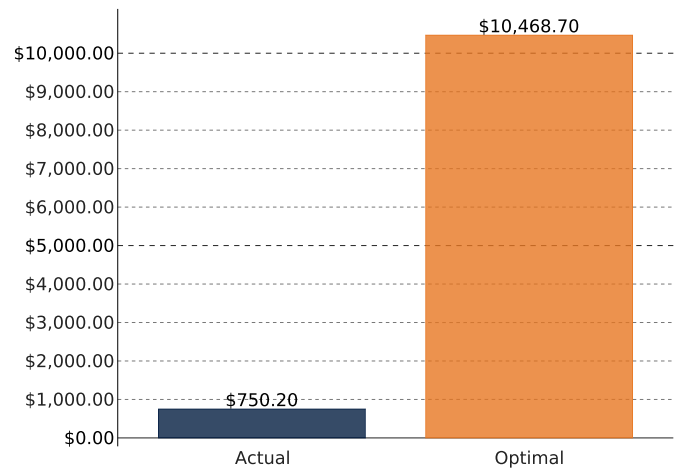


Optimal performance for smoking cessation services is estimated for 307 patients who are smokers. How? $1920 \text{ (latest roster size)} \times 16\% \text{ (% of patients in Ontario who are smokers as stated by Statistics Canada's Canadian Community Health Survey (CCHS) in 2016)} = 307$

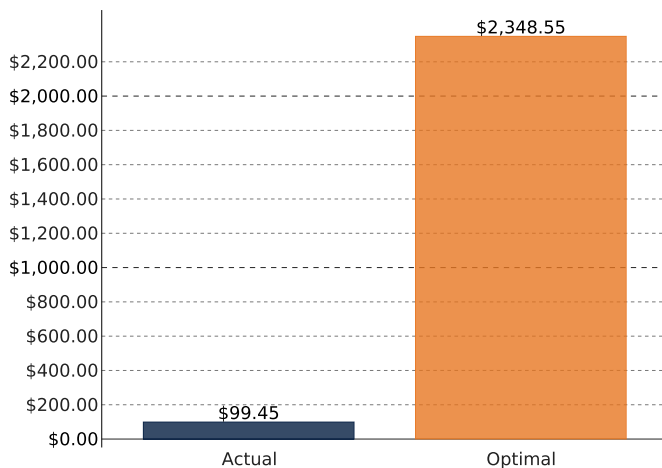
Actual vs Optimal Performance (E079A)



Actual vs Optimal Performance (K039A)



Actual vs Optimal Performance (Q042A)



Service Performed	May 2022 - Oct 2022		Actual Performance		
	Actual	Optimal	Aug 2022	Sep 2022	Oct 2022
E079A (\$15.85)	\$744.95 (47)	\$2,425.05 (153)	\$31.70 (2)	\$95.10 (6)	\$158.50 (10)
K039A (\$34.10)	\$750.20 (22)	\$10,468.70 (307)	\$68.20 (2)	\$102.30 (3)	\$34.10 (1)
Q042A (\$7.65)	\$99.45 (13)	\$2,348.55 (307)	\$7.65 (1)	\$7.65 (1)	\$7.65 (1)

Actionable List



We used the past 12 months of your billing data to generate a list of patients you need to recall for relevant smoking cessation services or bill for relevant smoking cessation services.



DoctorCare Recommends:

You can recall the patient just for smoking cessation services, but it is more efficient to take advantage of opportunities to provide smoking cessation services, such as when the patient visits for another reason (like a cold, annual health exam, etc).

Please review the list of patients and action.

Action	#	Amount
Eligible for Initial Discussion (E079A; \$15.85 per) ^[2]	25	\$396.25
Eligible for Follow Up Visit (K039A; \$34.10) ^[2]	98	\$3,341.80
Missed Billing Follow-Up Visit Add-on (Q042A; \$7.65) ^[2]	73	\$558.45
Total Actions	196	\$4,296.50

^[2] Based on past billings only



**SMART
Goal**

Patient	HCN	Latest E079A Service	K039A Services	Recall for Initial Discussion (E079A)?	Recall for Follow Up visit (K039A)?	Recall for Follow-Up Visit Add-on (Q042A)?
LAST, First	0123456789	March 10, 2022	-	-	Recall	Recall
LAST, First	0123456789	Jan. 6, 2022	-	-	Recall	Recall
LAST, First	0123456789	Dec. 20, 2021	-	-	Recall	Recall
LAST, First	0123456789	March 23, 2022	-	-	Recall	Recall
LAST, First	0123456789	Nov. 25, 2021	-	-	Recall	Recall
LAST, First	0123456789	May 10, 2022	-	-	Recall	Recall
LAST, First	0123456789	June 15, 2022	-	-	Recall	Recall
LAST, First	0123456789	Dec. 22, 2021	-	-	Recall	Recall
LAST, First	0123456789	Dec. 20, 2021	-	-	Recall	Recall
LAST, First	0123456789	May 30, 2022	-	-	Recall	Recall
LAST, First	0123456789	June 21, 2022	-	-	Recall	Recall
LAST, First	0123456789	March 30, 2022	July 22, 2022	-	Recall	Recall
LAST, First	0123456789	Dec. 20, 2021	-	-	Recall	Recall

Patient	HCN	Latest E079A Service	K039A Services	Recall for Initial Discussion (E079A)?	Recall for Follow Up visit (K039A)?	Recall for Follow-Up Visit Add-on (Q042A)?
LAST, First	0123456789	Nov. 3, 2021	-	Recall	-	-
LAST, First	0123456789	Nov. 1, 2021	-	Recall	-	-
LAST, First	0123456789	Sept. 22, 2021	-	Recall	-	-
LAST, First	0123456789	Dec. 13, 2021	June 7, 2022 March 9, 2022	-	-	-

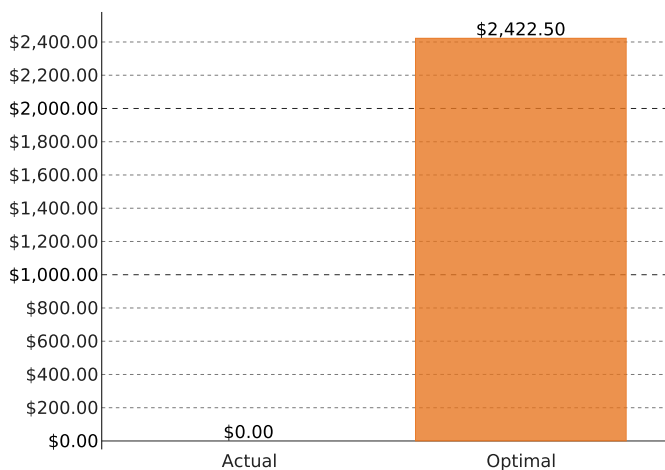
HEART FAILURE

Performance



Optimal performance for heart failure management services is estimated for 38. How? $1920 \text{ (latest roster size)} \times 2\% \text{ (\% of patients in Ontario with heart failure as stated by 2018 HQO Primary Care Practice Report)} = 38$

Actual vs Optimal Performance (Q050A)



Service Performed	May 2022 - Oct 2022		Actual Performance		
	Actual	Optimal	Aug 2022	Sep 2022	Oct 2022
Q050A (\$127.50)	\$0.00 (0)	\$2,422.50 (19)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)

Actionable List



We used the past 12 months of your billing data to generate a list of patients for whom you need to complete the Heart Failure flowsheet.



DoctorCare Recommends:

For each patient, review the patient's chart for notes on prior visits or lab results, and consult notes to be able to fill out the Heart Failure flowsheet. If you need more information about the patient, recall the patient to complete the form.

Action	#	Amount
Eligible for Annual HF Management Incentive Q050 ^[2]	1	\$127.50

Action	#	Amount
Total Actions	1	\$127.50

[2] Based on past billings only

 SMART
Goal

Patient	HCN	Latest Q050 Service	Recall for Annual CHF Management Incentive (Q050)?
LAST, First	0123456789	Aug. 8, 2021	Recall

GENERAL EDUCATION

Summary of All Codes

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
Time-Based Codes	\$1,814.60 (26)	\$414.60 (6)	\$69.10 (1)	\$138.20 (2)
Prenatal/Postnatal Newborn	\$1,203.30 (18)	\$0.00 (0)	\$142.20 (2)	\$63.45 (1)
Add-On	\$1,787.27 (81)	\$397.41 (19)	\$251.60 (12)	\$160.08 (8)
Forms	\$92.10 (2)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
LHIN Home Care	\$129.60 (4)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Miscellaneous	\$228.80 (32)	\$14.30 (2)	\$21.45 (3)	\$14.30 (2)
Total	\$5,255.67 (163)	\$826.31 (27)	\$484.35 (18)	\$376.03 (13)



Time-Based Codes

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
Fibromyalgia/chronic fatigue syndrome care K037A (\$69.10 per unit)	\$967.40 (14)	\$207.30 (3)	\$69.10 (1)	\$138.20 (2)
Palliative Care Support K023A (\$73.60 per unit)	\$294.40 (4)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Sexually transmitted disease (STD) or potential blood-borne pathogen management K028 (\$69.10 per unit)	\$414.60 (6)	\$207.30 (3)	\$0.00 (0)	\$0.00 (0)
Specific neurocognitive assessment K032 (\$69.10 per unit)	\$138.20 (2)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Out of Basket General Counselling (After 3 K013s) K033A (\$48.65 per unit)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Diabetes - Insulin Therapy Support K029A (\$69.10 per unit)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Total	\$1,814.60 (26)	\$414.60 (6)	\$69.10 (1)	\$138.20 (2)

Prenatal/Postnatal Newborn

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
Prenatal Major Visit (a.k.a. Initial Visit) P003 (\$78.75 per)	\$315.00 (4)	\$0.00 (0)	\$78.75 (1)	\$0.00 (0)
Prenatal Minor Visit P004 (\$37.60 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Antenatal Preventative Health Assessment P005 (\$46.05 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Postnatal Care in Office P008 (\$37.60 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Well Baby Visit - 18 Months A002A (\$63.45 per)	\$888.30 (14)	\$0.00 (0)	\$63.45 (1)	\$63.45 (1)
Total	\$1,203.30 (18)	\$0.00 (0)	\$142.20 (2)	\$63.45 (1)

Add-On

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
Post Hospitalization First Visit E080 (\$25.75 per)	\$1,416.25 (55)	\$283.25 (11)	\$180.25 (7)	\$103.00 (4)
Newborn Care Episodic Add-on Fee Q015A (\$14.27 per)	\$371.02 (26)	\$114.16 (8)	\$71.35 (5)	\$57.08 (4)
Total	\$1,787.27 (81)	\$397.41 (19)	\$251.60 (12)	\$160.08 (8)

Forms

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
LTC Health Report Form K038A (\$46.05 per)	\$92.10 (2)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
ODSP Completion of Medical Form Part A K057A (\$37.00 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
ODSP Completion of Medical Form Part B - Both HSR and ADLI K058A (\$132.00 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
ODSP Completion of Medical Form Part B K059A - Both HSR (\$105.65 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
ODSP Completion of Medical Form Part B K060A - Both ADLI (\$26.40 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Total	\$92.10 (2)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)

LHIN Home Care

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
Home Care Application K070A (\$32.40 per)	\$129.60 (4)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Acute Home Care Supervision K071A (\$21.85 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Chronic Home Care Supervision K072A (\$21.85 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Total	\$129.60 (4)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)

Miscellaneous

	May 2022 - Oct 2022	Aug 2022	Sep 2022	Oct 2022
Telephone Management of Palliative Care (per call) G511 (\$18.10 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Palliative Care Weekly Case Management G512 (\$69.10 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
Emergency Department Equivalent A888A (\$37.60 per)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
FIT Kit Distribution Q150A (\$7.15 per)	\$228.80 (32)	\$14.30 (2)	\$21.45 (3)	\$14.30 (2)
Total	\$228.80 (32)	\$14.30 (2)	\$21.45 (3)	\$14.30 (2)



Remember: 1 unit = 20min; 2 units = 30 +16 min; 3 units = 60 + 16 min.

SPECIAL PREMIUMS AND BONUSES

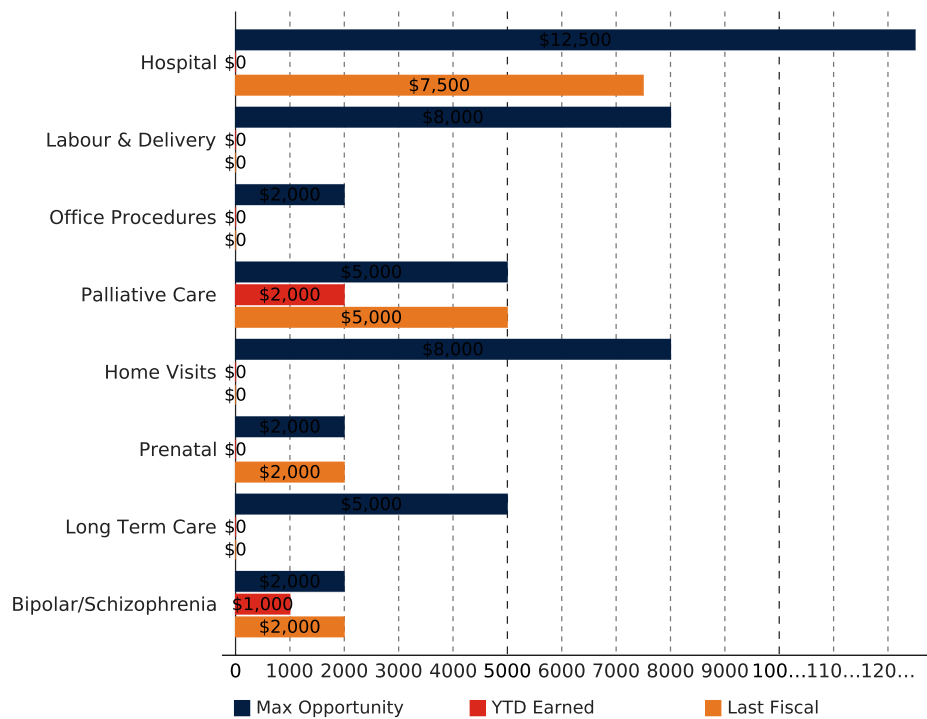
To help you keep track of your fiscal year premiums and bonuses

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

SPECIAL PREMIUMS AND BONUSES SNAPSHOT



PREMIUM AND BONUS ELIGIBILITY CRITERIA

Category	Eligibility	Bonus	2022/2023 Progress	Target for 2023/2024
Hospital	Bill \$2000 worth of hospital	\$7,500	\$674.39	\$1,325.61
	Bill \$6000 worth of hospital	\$12,500		
Labour & Delivery	Bill eligible codes against 5 patients	\$5,000	0 pts	5 pts
	Bill eligible codes against 23 patients	\$8,000		
Office Procedures	Bill \$1200 worth of eligible codes	\$2,000	\$214.95	\$985.05
Palliative Care	Bill eligible codes against 4 patients	\$2,000	5 pts	5 pts
	Bill eligible codes against 10 patients	\$5,000		
Home Visits	3 patients & 12 services	\$1,500	0/0 pts/srvs	3/12 pts/srvs
	6 patients & 24 services	\$3,000		
	17 patients & 68 services	\$5,000		
	32 patients & 128 services	\$8,000		
Prenatal	Bill eligible codes against 5 patients	\$2,000	3 pts	2 pts

Category	Eligibility	Bonus	2022/2023 Progress	Target for 2023/2024
Long Term Care	Bill eligible codes against 12 patients	\$2,000	0 pts	12 pts
	Bill eligible codes against 36 patients	\$5,000		
Bipolar/Schizophrenia	Bill eligible codes against 5 patients	\$1,000	7 pts	3 pts
	Bill eligible codes against 10 patients	\$2,000		

PREVENTIVE CARE

To help you stay on top of your preventive care bonus

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

PREVENTIVE CARE SUMMARY

Values shown below are based on your latest preventative care billing submission. With our Practice Care services, we will be able to help improve or maintain highest target achievable for your preventative care bonus.

Physician level summary	Last Submitted Rate	Last Payment Received	Next Screening Rate	Next Screening Payment Tier	Additional Patients to Screen	Potential Additional Revenue
Breast Screening	60%	\$440.00	65%	\$770.00	0	\$330.00
Colorectal Screening	40%	\$1,100.00	50%	\$2,200.00	0	\$1,100.00
Child Immunization	95%	\$2,200.00	-	-	0	\$0.00
Cervical Screening	0%	\$0.00	60%	\$220.00	0	\$220.00
Influenza Vaccine	70%	\$770.00	75%	\$1,100.00	0	\$330.00
Totals		\$4,510.00				\$1,980.00

Date of last bonus payment: Jun 2022

ROSTER MANAGEMENT

To help you stay on top of your roster

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

OVERALL ROSTER ACTIVITY

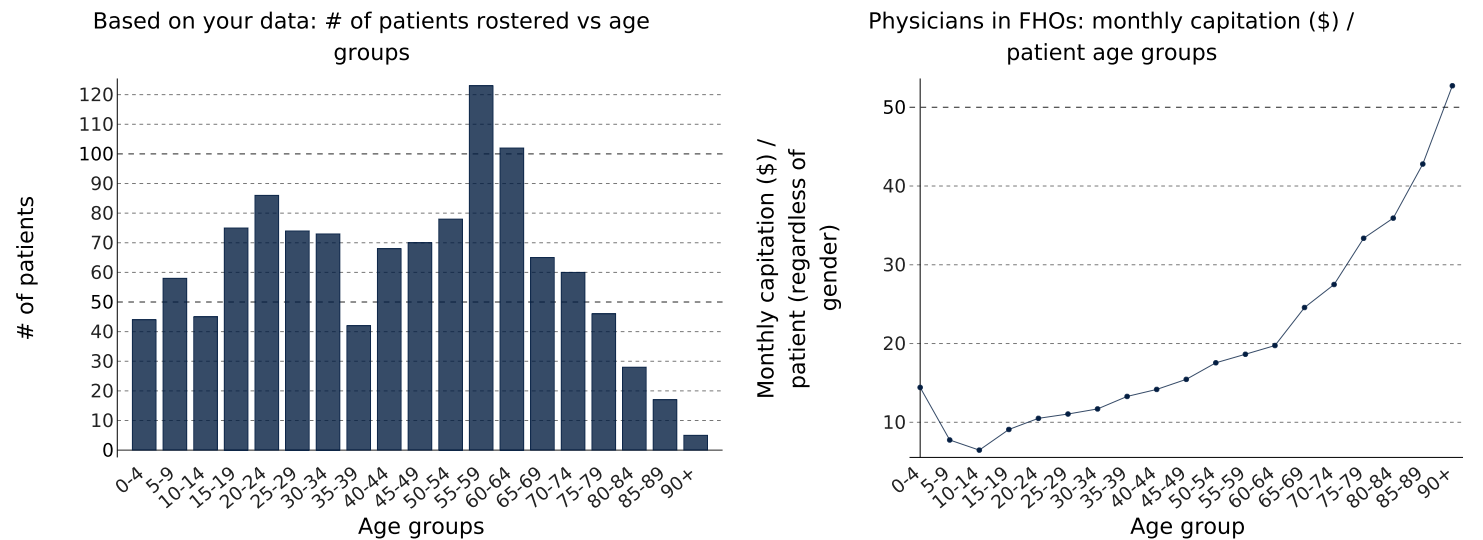
Please review your roster size according to the MOH.

Roster Summary	# of patients
Roster Size (October 2022)	1920

PATIENT DEMOGRAPHICS AND CAPITATION

The bar graph gives a breakdown of your rostered patients by age group. The line graph gives a breakdown of monthly capitation by age group, averaged between genders. Note: Capitation payments will increase over time as your rostered patients age.

Your Average Capitation: \$33,206.50/month (\$398,477.98/year)



PATIENTS ON AND OFF YOUR ROSTER

Roster Summary	
Added in Reporting Period	15
Removed by MOH in Reporting Period	20
Removed by You in Reporting Period	0
Net change	↓ 5

Common Termination Codes

Here are the most common termination codes and their explanation. Any patient removed from your roster will have a termination code. The next two lists will have term codes listed.

Term Code	Explanation
12	Health Number error
14	Patient identified as deceased on ministry database
30	Pre-member / Assigned member ended; now enrolled or registered with photo health card
32	Pre-member / Assigned member ended; now enrolled or registered with photo health card
33	Termination reason cannot be released due to patient confidentiality
41	Patient no longer meets selection criteria for your roster - assigned to another physician
44	Physician ended patient enrolment
51	Patient no longer meets selection requirement for your roster
60	No current eligibility
73	No current eligibility
74	No current eligibility
90	Termination reason cannot be released due to patient confidentiality
91	Termination reason cannot be released due to patient confidentiality

Disclaimer: Please review the table below and check those patients needing to be rostered. Have your staff call the patient to sign the roster form. Note - Annualized Capitation Rate is how much you would get per year for rostering that patient.

Patients Removed by the MOH

HCN	Sex	Age	Patient Name	Roster Start	Roster End	Annualized Cap Rate	Term Code	Last Seen	Reroster?
0123456789	F	90	LAST, First	June 1, 2009	May 31, 2022	\$650.08	91	Feb. 10, 2022	<input type="checkbox"/>
0123456789	M	90	LAST, First	June 1, 2009	April 22, 2022	\$615.40	14	March 28, 2022	<input type="checkbox"/>
0123456789	F	86	LAST, First	June 1, 2009	Aug. 10, 2022	\$525.86	91	July 22, 2022	<input type="checkbox"/>
0123456789	F	83	LAST, First	June 1, 2009	July 22, 2022	\$435.27	14	March 23, 2022	<input type="checkbox"/>
0123456789	F	76	LAST, First	June 1, 2009	Aug. 9, 2022	\$403.97	91	June 9, 2022	<input type="checkbox"/>
0123456789	F	76	LAST, First	June 1, 2009	Sept. 26, 2022	\$403.97	14	Aug. 29, 2022	<input type="checkbox"/>
0123456789	M	77	LAST, First	Sept. 22, 2010	June 30, 2022	\$396.87	90	May 5, 2022	<input type="checkbox"/>
0123456789	M	77	LAST, First	April 2, 2012	Sept. 2, 2022	\$396.87	14		<input type="checkbox"/>
0123456789	M	71	LAST, First	April 11, 2012	Sept. 8, 2022	\$326.91	90	Sept. 6, 2022	<input type="checkbox"/>
0123456789	F	67	LAST, First	June 1, 2009	Sept. 11, 2022	\$309.25	91	Sept. 7, 2022	<input type="checkbox"/>
0123456789	M	66	LAST, First	Oct. 9, 2009	Aug. 31, 2022	\$280.48	91	Aug. 22, 2022	<input type="checkbox"/>
0123456789	F	59	LAST, First	June 1, 2009	Sept. 7, 2022	\$250.00	91		<input type="checkbox"/>
0123456789	F	31	LAST, First	June 1, 2009	Aug. 29, 2022	\$181.38	91	April 26, 2022	<input type="checkbox"/>
0123456789	F	32	LAST, First	June 1, 2009	July 27, 2022	\$181.38	91	April 18, 2022	<input type="checkbox"/>
0123456789	F	30	LAST, First	June 1, 2009	July 25, 2022	\$181.38	91		<input type="checkbox"/>

HCN	Sex	Age	Patient Name	Roster Start	Roster End	Annualized Cap Rate	Term Code	Last Seen	Reroster?
0123456789	M	39	LAST, First	Feb. 10, 2010	June 22, 2022	\$121.98	91		<input type="checkbox"/>
0123456789	M	31	LAST, First	June 1, 2009	July 25, 2022	\$99.33	91		<input type="checkbox"/>
0123456789	M	15	LAST, First	June 1, 2009	July 13, 2022	\$79.51	91		<input type="checkbox"/>
0123456789	M	12	LAST, First	Sept. 14, 2010	July 13, 2022	\$75.73	91		<input type="checkbox"/>
0123456789	M	10	LAST, First	Jan. 12, 2012	June 13, 2022	\$75.73	57		<input type="checkbox"/>

Tip: It is recommended to take action. Please note that patients may have an empty 'Last Seen' date due to a lack of billing records at time of report creation. The oldest service date available at time of generation was Feb. 10, 2022.

Patients Removed by You

HCN	Sex	Age	Patient Name	Roster Start	Roster End	Annualized Cap Rate	Term Code	Last Seen	Reroster?
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Patient(s) who were added to your roster in May 2022 - October 2022

HCN	Sex	Age	Patient Name	Roster Start	Annualized Cap Rate	Last Seen
0123456789	F	77	LAST, First	Oct. 24, 2022	\$403.97	Oct. 24, 2022
0123456789	M	0	LAST, First	Aug. 24, 2022	\$177.34	Oct. 24, 2022
0123456789	M	0	LAST, First	July 18, 2022	\$177.34	Sept. 13, 2022
0123456789	M	0	LAST, First	June 27, 2022	\$177.34	Sept. 12, 2022
0123456789	F	0	LAST, First	Sept. 8, 2022	\$168.86	Sept. 22, 2022
0123456789	F	0	LAST, First	Aug. 25, 2022	\$168.86	Oct. 17, 2022
0123456789	F	0	LAST, First	Aug. 17, 2022	\$168.86	Sept. 26, 2022
0123456789	F	0	LAST, First	July 21, 2022	\$168.86	Sept. 26, 2022
0123456789	F	0	LAST, First	July 14, 2022	\$168.86	July 14, 2022
0123456789	F	0	LAST, First	June 20, 2022	\$168.86	Aug. 22, 2022
0123456789	F	0	LAST, First	June 16, 2022	\$168.86	Oct. 20, 2022
0123456789	F	0	LAST, First	May 30, 2022	\$168.86	Oct. 17, 2022
0123456789	F	0	LAST, First	May 12, 2022	\$168.86	Sept. 21, 2022
0123456789	M	38	LAST, First	May 30, 2022	\$121.98	May 30, 2022
0123456789	M	31	LAST, First	Sept. 28, 2022	\$99.33	Oct. 24, 2022

REJECTED BILLING - OUTSTANDING ERRORS

To help you know how much revenue is outstanding due to rejected billings

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

SUMMARY

Total Revenue Outstanding due to Rejected Billings (May 2022 - October 2022):

\$5,910.14 ^[1]

^[1] Our report will not show any resubmitted claims that have been paid as of the date of report being generated. However, please keep in mind we will only show those errors that are considered outstanding according to the billing data we have from the MOH. There may be a very few number of scenarios where it is difficult for us to determine if the error is still outstanding (i.e. rebilled with a different service code or if written off in your EMR).

Did You Know?



DoctorCare can automatically fix most of your errors on your behalf. No effort required for you or your staff and the revenue will show on your next RA. Just let us know and we can take care of it. Feel free to [book a meeting with us](#) or email us at support@doctorcare.ca if you have any questions.

Outstanding Errors by Month

Please find the total amount submitted for rejected billings by the service month for the reporting period (May 2022 - October 2022). It is recommended to first fix the oldest rejected billings and work your way to the most recent. Most times, your staff is already fixing the latest claims.

Service Month	Amount Submitted
May	\$903.25
June	\$991.25
July	\$424.13
August	\$1,014.13
September	\$1,375.50
October	\$1,201.88
Total	\$5,910.14

Outstanding Errors by Error Code

Please find the top five errors codes of your outstanding rejected billings for the reporting period (May 2022 - October 2022). Please review the explanation for each error code and develop an appropriate action to fix the errors.

Error Code	Error Explanation	Number Submitted
EH2	New version code required	128
PAA	No Initial Fee Previously Paid	26
A2A	Patient is underage or overage for this service code	11
A3H	Maximum number of services	3
A2B	This service is not normally performed for this sex.	3
Others		6
Total		177

REJECTED BILLINGS BY ERROR EXPLANATION

Please find a list and details of all outstanding rejected billings grouped by the error for the reporting period (May 2022 - October 2022). It is recommended to first fix the oldest rejected billings and work your way to the most recent. Most times, your staff is already fixing the latest claims.

EH2 - New version code required

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	0123456789	DE	Yes	K007A	May 3, 2022	\$69.10
2	LAST, First	0123456789	NK	No	K301A	May 5, 2022	\$0.00
3	LAST, First	0123456789		Yes	A007A	May 5, 2022	\$37.60
4	LAST, First	0123456789	DV	Yes	Q150A	May 12, 2022	\$7.15
5	LAST, First	0123456789	DV	Yes	Q133A	May 12, 2022	\$0.00
6	LAST, First	0123456789	DV	Yes	K030A	May 12, 2022	\$41.35
7	LAST, First	0123456789	DV	Yes	G847A	May 12, 2022	\$5.50
8	LAST, First	0123456789	EL	Yes	K030A	May 16, 2022	\$41.35
9	LAST, First	0123456789	BF	No	K028A	May 25, 2022	\$69.10
10	LAST, First	0123456789	RF	Yes	A007A	May 26, 2022	\$37.60
11	LAST, First	0123456789		Yes	K017A	May 31, 2022	\$44.50
12	LAST, First	0123456789	VV	Yes	A001A	May 31, 2022	\$24.25
13	LAST, First	0123456789	PM	Yes	A001A	May 31, 2022	\$24.25
14	LAST, First	0123456789	AL	No	K007A	June 1, 2022	\$69.10
15	LAST, First	0123456789	GK	Yes	Q020A	June 7, 2022	\$0.00
16	LAST, First	0123456789	GK	Yes	K301A	June 7, 2022	\$0.00
17	LAST, First	0123456789	GK	Yes	K080A	June 7, 2022	\$24.25
18	LAST, First	0123456789	JN	No	E079A	June 7, 2022	\$15.85
19	LAST, First	0123456789	JN	No	A007A	June 7, 2022	\$37.60
20	LAST, First	0123456789	MN	Yes	G847A	June 8, 2022	\$5.50
21	LAST, First	0123456789	MN	Yes	G700A	June 8, 2022	\$5.70
22	LAST, First	0123456789	KX	Yes	Q040A	June 11, 2022	\$61.20
23	LAST, First	0123456789	RA	Yes	Q040A	June 11, 2022	\$61.20
24	LAST, First	0123456789	PN	Yes	Q040A	June 11, 2022	\$61.20
25	LAST, First	0123456789	RA	Yes	G010A	June 14, 2022	\$2.18
26	LAST, First	0123456789	RA	Yes	A001A	June 14, 2022	\$24.25
27	LAST, First	0123456789	BV	Yes	A007A	June 15, 2022	\$37.60
28	LAST, First	0123456789	GB	Yes	K030A	June 15, 2022	\$41.35
29	LAST, First	0123456789	XD	Yes	K030A	June 15, 2022	\$41.35
30	LAST, First	0123456789	CE	No	K130A	June 16, 2022	\$78.75
31	LAST, First	0123456789	CE	No	G847A	June 16, 2022	\$5.50
32	LAST, First	0123456789	JN	No	A001A	June 16, 2022	\$24.25
33	LAST, First	0123456789	XH	No	K017A	June 16, 2022	\$44.50
34	LAST, First	0123456789	CA	No	G271A	June 17, 2022	\$13.00
35	LAST, First	0123456789	TF	Yes	A007A	June 20, 2022	\$37.60
36	LAST, First	0123456789	RA	Yes	Q011A	June 22, 2022	\$0.00
37	LAST, First	0123456789	RA	Yes	K030A	June 22, 2022	\$41.35
38	LAST, First	0123456789	RA	Yes	E430A	June 22, 2022	\$12.20
39	LAST, First	0123456789	CW	No	K301A	June 22, 2022	\$0.00
40	LAST, First	0123456789	YT	Yes	K030A	June 23, 2022	\$41.35
41	LAST, First	0123456789	YV	Yes	Q020A	June 23, 2022	\$0.00
42	LAST, First	0123456789		Yes	Q015A	June 27, 2022	\$14.27
43	LAST, First	0123456789		Yes	G841A	June 27, 2022	\$5.50
44	LAST, First	0123456789		Yes	G538A	June 27, 2022	\$5.05
45	LAST, First	0123456789		Yes	A007A	June 27, 2022	\$37.60
46	LAST, First	0123456789	YF	No	Q040A	July 8, 2022	\$61.20
47	LAST, First	0123456789	TL	Yes	K301A	July 11, 2022	\$0.00

A3H - Maximum number of services

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	0123456789	KG	No	K032A	May 14, 2022	\$138.20
2	LAST, First	0123456789	RA	Yes	G847A	May 26, 2022	\$11.00
3	LAST, First	0123456789	HL	Yes	G847A	Oct. 5, 2022	\$11.00
Total						3	\$160.20

A2B - This service is not normally performed for this sex.

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	0123456789	PF	Yes	Q011A	June 2, 2022	\$0.00
2	LAST, First	0123456789	PF	Yes	E430A	June 2, 2022	\$12.20
3	LAST, First	0123456789	EF	Yes	E430A	June 2, 2022	\$12.20
Total						3	\$24.40

EP1 - Enrolment not allowed

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	^[1] 0123456789	XL	No	Q200A	Oct. 7, 2022	\$0.00
Total						1	\$0.00

^[1] Claims flagged as both EP1 and EH2 errors have been included in both tables.

V22 - Diagnostic code is not a valid code

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	0123456789	RE	No	A007A	Aug. 10, 2022	\$37.60
Total						1	\$37.60

VTC - Virtual Tech Code Required

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	0123456789	DF	Yes	K080A	Sept. 28, 2022	\$24.25
Total						1	\$24.25

V20 - Unacceptable Age or Diagnostic Code

#	Patient Name	HCN	Version Code	Currently Rostered	Rejected Service Code	Rejected Billing - Service Date	Rejected Billing - Amount Submitted
1	LAST, First	0123456789	NT	Yes	A007A	Sept. 20, 2022	\$37.60
Total						1	\$37.60

EXECUTIVE RA DASHBOARD

To help you understand your Remittance Advice and Income Breakdown

Anonymous

Service Period: May, 2022 - Oct, 2022

Contact Us: support@doctorcare.ca & 1-844-224-6244

SUMMARY

Total Estimated Revenue scheduled for Deposit on Nov. 14, 2022:

\$59,651.86



DoctorCare uses all data available when calculating estimated revenue, **which may also include other income streams** (i.e. you are billing to another billing number or group).

AVERAGE MONTHLY REVENUE BREAKDOWN

To get more details on each income stream listed below, please go to the respective module in the corresponding practice care report.

	Average Revenue per Month		
	Previous Fiscal 2021 - 2022	Current Fiscal	Oct. 2022
Capitation Payments			
Base Rate Payment ("BRP")	\$27,464.54	\$28,150.11	\$28,515.34
Comprehensive Care Capitation Payment ("CCCP")	\$5,771.47	\$5,914.01	\$5,988.09
Total Capitation Payments	\$33,236.01	\$34,064.12	\$34,503.43
Roster Management Details			
Total Number of Patients	1,933	1,923	1,920
Capitation per Patient ^[1]	\$17.19	\$17.71	\$17.97
Shadow Billing (Blended Fee-For-Service)	\$1,574.35	\$1,783.96	\$2,022.62
Out of Basket Billing (Excluded codes)			
Enrolled patients	\$6,775.63	\$5,874.02	\$5,584.84
Non-enrolled patients	\$1,281.11	\$1,386.03	\$1,376.25
Network Colleague	\$131.07	\$170.61	\$416.64
Total Out of Basket	\$8,187.81	\$7,430.66	\$7,377.73
Other Fee For Service			
Non-enrolled patients - In-Basket (Included codes) ^[2]	\$15,681.57	\$14,513.12	\$15,469.31
WSIB	\$308.14	\$164.19	\$112.80
Total Other Fee For Service	\$15,989.71	\$14,677.31	\$15,582.11
Access Bonus			
Maximum Special Payment (Total Potential)	\$5,077.46	\$5,226.56	\$5,300.61
Enrolled Patient Outside Use (Total Outside Use)	\$2,809.77	\$4,076.14	\$4,532.08
Non-LTC Access Bonus Payment	\$2,267.69	\$1,150.42	\$768.53
LTC Access Bonus Payment	-	-	-
Net Access Bonus ^[3]	\$2,267.69	\$1,150.42	\$768.53
Special Premiums Attained	\$1,375.01	\$250.00	-
Preventive Care Bonuses	\$504.17	\$375.83	-
Other Payments and Adjustments ^[4]	^[5] (\$271.12)	\$1,118.16	\$165.97
Total Estimated Monthly Revenue	\$60,595.94	\$59,700.04	\$59,651.86

^[1] For comparison, assuming a roster size of 1,500 patients, the average patient capitation is \$14.17.

^[2] The FFS Non Rostered Ceiling is currently \$4,662.50. Take note if your **Non-enrolled patients - In-Basket (included codes)** is near or above this amount.

^[3] Access Bonus is tracked but not included in total monthly revenue as it is dependent on group performance

^[4] Other payments include all miscellaneous income streams and all reconciliations. Please check your RA for more details on these.

^[5] Amount displayed may be different than actual historical amount due to a lack of access to historical data.

MONTHLY REVENUE BREAKDOWN MAY 2022 - OCT. 2022

RA Month	June 2022	July 2022	Aug. 2022	Sept. 2022	Oct. 2022	Nov. 2022
Service Period	May 2022	June 2022	July 2022	Aug. 2022	Sept. 2022	Oct. 2022
Capitation Payments						
Base Rate Payment ("BRP")	\$28,525.65	\$27,661.43	\$28,623.28	\$28,552.13	\$27,584.49	\$28,515.34
Comprehensive Care Capitation Payment ("CCCP")	\$5,992.22	\$5,811.92	\$6,011.85	\$5,998.59	\$5,797.40	\$5,988.09
Total Capitation Payments	\$34,517.87	\$33,473.35	\$34,635.13	\$34,550.72	\$33,381.89	\$34,503.43
Roster Management Details						
Total Number of Patients	1,925	1,925	1,925	1,923	1,919	1,920
Average Monthly Capitation per Patient	\$17.93	\$17.39	\$17.99	\$17.97	\$17.40	\$17.97
Shadow Billing (Blended Fee-For-Service)	\$1,746.57	\$2,459.38	\$1,110.29	\$1,084.55	\$2,110.67	\$2,022.62
Out of Basket Billing (Excluded codes)						
Enrolled patients	\$5,216.35	\$8,966.24	\$3,686.16	\$4,062.14	\$9,768.40	\$5,584.84
Non-enrolled patients	\$1,391.30	\$2,339.70	\$1,028.45	\$916.25	\$1,708.65	\$1,376.25
Network Colleague	\$181.93	\$154.15	\$75.82	\$269.51	\$29.84	\$416.64
Total Out of Basket	\$6,789.58	\$11,460.09	\$4,790.43	\$5,247.90	\$11,506.89	\$7,377.73
Other Fee For Service						
Non-enrolled patients - In-Basket (Included codes)	\$13,350.39	\$18,290.30	\$10,164.00	\$10,922.26	\$16,882.64	\$15,469.31
WSIB	\$61.85	\$413.60	\$69.10	\$78.95	\$150.40	\$112.80
Total Fee-For-Service	\$13,412.24	\$18,703.90	\$10,233.10	\$11,001.21	\$17,033.04	\$15,582.11
Access Bonus						
Maximum Special Payment (Total Potential)	\$5,292.20	\$5,143.81	\$5,307.29	\$5,287.09	\$5,125.09	\$5,300.61
Enrolled Patient Outside Use (Total Outside Use)	\$3,134.57	\$5,412.84	\$4,638.59	\$3,975.12	\$4,419.51	\$4,532.08
Non-LTC Access Bonus Payment	\$2,157.63	(\$269.03)	\$668.70	\$1,311.97	\$705.58	\$768.53
LTC Access Bonus Payment	-	-	-	-	-	-
Net Access Bonus	\$2,157.63	(\$269.03)	\$668.70	\$1,311.97	\$705.58	\$768.53
Special Premiums						
Hospital	-	-	-	-	-	-
Labour and Delivery	-	-	-	-	-	-
Office Procedures	-	-	-	-	-	-
Palliative Care	\$2,000.00	-	-	-	-	-
Home Visits	-	-	-	-	-	-
Prenatal	-	-	-	-	-	-
Long Term Care	-	-	-	-	-	-
PC SMI	-	-	-	-	\$1,000.00	-
Total Special Premiums	\$2,000.00	-	-	-	\$1,000.00	-
Preventive Care Bonuses	-	\$4,510.00	-	-	-	-
Other Payments and Adjustments	\$7,364.25	\$157.05	(\$24.24)	(\$51.98)	\$90.04	\$165.97
Total Estimated Monthly Revenue	\$65,830.51	\$70,763.77	\$50,744.71	\$51,832.40	\$65,122.53	\$59,651.86