


Govind Bisht

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A diligent, result-oriented & accomplished Software Engineering professional offering around 10 years of rich and qualitative experience in designing, developing, analyzing, implementing, and driving software product development. Possess excellent communication, problem-solving, documentation, analytical, and decision solving skills.

Profile Summary

- Currently working as **Software Engineering Manager** with **R1RCM**.
- Have drafted the strategy and executing the transition of one of the major products of backend solutions for R1RCM.
- Have a proven success in executing the major projects of Tripstack including EFOE and VI.
- Expertise in end-to-end product development, architecting, designing, and strategizing the product execution.
- Have successfully implemented and helped in executing agile methodology for product development in Tripstack.
- Have drafted and improved multiple processes for content team to improve product development, quality, time to market, post product support.
- Have made a strong relationship with Product team, clients, and executive members.
- Have been actively participating in requirement gathering, product roadmap and future of content.

Technical Skills

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|--------------------|----------------------|----------------------|
| • Asp.net | • C# | • Visual Studio |
| • MVC | • HTML, CSS | • Visual Studio Code |
| • Entity Framework | • jQuery, JavaScript | • IntelliJ Rider |
| • WCF | • Angular Js | • TFS |
| • WebAPI | • MS SQL | • Team City |
| • REST | • SQL CE | • Git |
| • Dotnet Core | | • JIRA |

Management Skills

- | | | |
|--------------------------|-------------------------------|----------------------------------|
| • Certified Scrum Master | • People Management | • Strategic Thinking |
| • Coaching and Mentoring | • Diagnostic and Analytical | • Problem Solving |
| • Business Communication | • Organization and Delegation | • Decision Making |
| • Planning and Leading | • Resolving Conflicts | • Developing Strong Relationship |

Experience

MARCH 2021 – Currently Working

Software Engineering Manager/ R1RCM, Noida

Working as Software engineering manager for backend team. The major responsibilities include:

- Developing high performing teams that are equipped with right capabilities in terms of skills, tools, technology, and resources to continuously deliver high-quality and high-value software.
- Collaborating with the Agile practitioners to help avoid distractions for the team, so that the team is focused on delivering their sprint commitments.
- Driving adoption of modern engineering practices such as Continuous Integration, Continuous Deployment, Code Reviews, TDD, Functional/Non-Functional testing, Test Automation, Performance Engineering etc. to deliver high-quality, high-value software for 2 scrum teams.
- Designing individual development plans for team members and provide growth opportunities.
- Mentor, coach and challenge the team members to continuously raise performance standards.
- Providing timely feedback to the team members and conducting 360 feedbacks for self and team's assessment.
- Aligning the teams with organization's vision, mission and strategic priorities and acting as a key communication channel between the team and the senior leadership.

JULY 2019 – FEBRUARY 2021

Sr. Technical Lead / Tripstack, Pune

Working as Sr. Technical lead for the EFOE product. Have been acting as Engineering manager for Content team. The major responsibilities performed are:

- Architecting, Designing solution to support **EFOE** and **VI** product.
- Acted as **Engineering Manager** for the content team.
- Communication with the OTA clients to understand the requirements.
- Daily communication with Product team for strategizing content product roadmap.
- Full time engineering manager for chargeback projects to help the client automating the process for refunds during critical times.
- People Manager, coaching & delegating tasks, developing strong relationships, mentoring team and working on skill development of the team.

SEPTEMBER 2014 – JULY 2019

Software Engineer IV / Varian Medical Systems, Pune

Worked as technical lead and Team lead for various projects. Played the role of SCRUM master. The major responsibilities performed are:

- Actively involved in R&D, Analysis, Design of the application.
- Communication with the end users for understanding the requirement and feedbacks.
- Conducted workshops at global level to understand the user needs.
- Conducted workshops at global level for user rollout and feedback collection.
- Brainstorming for new products.
- Managing SCRUM.
- Responsible for deliveries and release processes.
- Developing POCs for new products or technologies.
- Third party tools integration like Okta, DocuSign, Salesforce etc.

JULY 2011 – SEPTEMBER 2014

Software Engineer / Cybage Software Pvt. Ltd., Pune

Worked as software engineer in multiple projects and domains including MIS and Enterprise feedback management. The Major responsibilities performed were:

- Analysis, Development of the applications
- Client interactions

Education

JULY 2011

BTech. (IT) / BKBIET, Pilani, Rajasthan – 66.70%

2006

Sr. Secondary / Defence Public School – 82%

2004

Secondary / Defence Public School – 80%

Activities

- Conducted workshops for product training and feedback at global level
- Certified SCRUM Master
- Performed the DevOps role for the team when required